

**Performance Dashboard**  
Trust Board - 8th February 2011

Target Area	Q4: 09/10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Criteria for Traffic Lighting (Trajectory position)	Final Required Position	Year to Date			
<b>1. 18 weeks - Referral to Treatment Time (RTT)</b>																			
Percentage of admitted patients treated within 18 weeks		91.6%	93.8%	93.8%	92.8%	91.1%	90.6%	90.6%	90.1%	89.1%				>=90%	<90%	<85%	>=90%	91.5%	
Median of admitted patients (weeks)		8.0	7.7	8.0	7.9	7.1	7.7	9.0	8.7	8.0				<=11.1	>11.1	>16	<=11.1	8.0	
95th percentile of admitted patients (weeks)		nad	nad	19.2	20.4	22.6	22.1	24.0	25.7	25.9				<=27.7	>27.7	>30	<=27.7	25.9	
Percentage of non-admitted patients treated within 18 weeks		97.8%	95.4%	96.9%	97.4%	96.5%	96.1%	96.8%	95.8%	96.9%				>=95%	<95%	<90%	>=95%	96.6%	
Median of non-admitted patients (weeks)		5.0	5.1	5.1	5.0	5.3	5.3	4.4	4.3	4.1				<=6.6	>6.6	>11	<=6.6	5.0	
95th percentile of non-admitted patients (weeks)		nad	nad	15.9	15.3	15.6	16.4	16.0	17.0	15.0				<=18.3	>18.3	>21	<=18.3	15.0	
Data Completeness	Admitted clock stops		109.4%	108.5%	111.6%	106.5%	108.8%	107.1%	106.4%	105.9%	107.4%				>=80%	<80% & >120%	>=80%	107.9%	
	Non-admitted clock stops		81.2%	98.2%	99.2%	102.2%	87.1%	99.5%	103.4%	106.5%	95.9%				>=80%	<80% & >120%	>=80%	96.9%	
Percentage of direct access Audiology patients treated within 18 weeks		100%	100%	100%	100%	100%	100%	100%	99.5%	100%				>=95%	<95%	<90%	100%	99.9%	
<b>2. Cancer Waiting Times</b>																			
14 day Cancer Referral Target - All cancers			93.2%			94.0%		95.3%	96.4%	93.7%				>=93%	<93%	<88%	>=93%	94.1%	
31 day Cancer Treatment Target - First Treatment: All cancers			98.2%			98.7%		97.5%	100.0%	100.0%				>=96%	<96%	<91%	>=96%	98.7%	
62 day Cancer Treatment Target - All cancers			87.8%			87.8%		91.6%	92.9%	87.7%				>=85%	<85%	<80%	>=85%	88.6%	
31 day Cancer Treatment Target - Subsequent Treatment (Surgery)			100%			97.7%		100%	100%	100%				>=94%	<94%	<89%	>=94%	98.8%	
31 day Cancer Treatment Target - Subsequent Treatment (Drugs)			100%			100%		100%	100%	100%				>=98%	<98%	<93%	>=98%	100%	
31 day Cancer Treatment Target - Subsequent Treatment (Radiotherapy)			nad			95.3%		97.6%	90.0%	97.8%				>=94%	<94%	<89%	>=94%	95.3%	
31 day Cancer Treatment Target - Subsequent Treatment (Palliative)			nad			100%		nad	nad	nad				>=94%	<94%	<89%	>=94%	100%	
62 day Cancer Treatment Target -Urgent Screening Referrals			94.7%			96.3%		100%	100%	100%				>=90%	<90%	<85%	>=90%	95.8%	
62 day Cancer Treatment Target - Consultant Upgrade			100%			nad		nad	nad	nad				>=85%	<85%	<80%	>=85%	100%	
14 day wait for symptomatic breast patients Target			94.7%			73.9%		81.3%	74.1%	83.3%				>=93%	<93%	<88%	>=93%	81.8%	
<b>3. Existing Commitment Indicators</b>																			
Access to GUM clinics - 48 hour target (offered appointment )		100%	100%	100%	100%	100%	100%	100%	100%	100%				100%	<100%	<95%	100%	100%	
Data Quality on Ethnic Groups: Completeness of Trust Coding		94.2%	93.6%	93.2%	93.8%	93.6%	93.5%	93.3%	92.8%	91.9%				>=85%	<85%	<60%	>=85%	93.3%	
Thrombolysis: 60 minute call to needle time		70.0%	100%	37.5%	66.7%	66.7%	100%	90.9%	75.0%	50.0%				>=68%	<68%	<48%	>=68%	71.8%	
Delayed transfers of care		0.2%	0.2%	0.1%	0%	0.2%	0.2%	0.2%	0.1%	0.0%				<=3.5%	>3.5%	>5%	<=3.5%	0.1%	
Total Time in A&E: 4 hours or less (Type 1 A&E only)		98.2%	98.9%	99.2%	99.0%	98.7%	98.9%	97.6%	98.2%	96.4%				>=95%	<95%	<94%	>=95%	98.4%	
Median Waiting Time in A&E (hours)		01:42	01:30	01:32	01:21	01:25	01:32	01:39	01:31	01:47				<=2	>2	>3	<=2	01:33	
Rapid Access Chest Pain patients seen within 2 weeks		100%	100%	100%	98.5%	100%	100%	100%	100%	100%				>=98%	<98%	<96%	>=98%	99.8%	
Cancelled operations	% Cancelled		1.0%	1.3%	1.6%	0.9%	0.4%	1.1%	1.2%	0.9%	1.3%				<=0.8%	>0.8%	>1.5%	<=0.8%	1.1%
	28 day rule		0%	0%	0%	3.5%	9.1%	0%	0%	3.2%	0.0%				<=5%	>5%	>15%	<=5%	1.0%

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<b>4. National Priority Indicators</b>																		
Infant Health - Breastfeeding initiation		67.4%	67.3%	65.0%	67.5%	64.9%	68.2%	68.7%	69.4%	66.3%				>=68%	<68%	<63%	>=68%	67.2%
Infant Health - Smoking during pregnancy		16.1%	14.5%	19.8%	14.9%	14.7%	19.4%	12.9%	15.1%	14.0%				<=18.95%	>18.95%	>19.95%	<=18.95%	15.7%
Maternity Hospital Episode Statistics: Data Quality Indicator		15.2%	15.2%	15.6%	20.0%	17.4%	15.2%	16.4%	17.6%	17.1%				<=15%	>15%	>30%	<=15%	16.6%
<b>5. Local Monitoring</b>																		
No of patients waiting longer than 6 weeks for diagnostic tests		0	0	0	0	0	0	1	0	18				0	>0	>10	<=25	19
Access to GUM clinics - 48 hour target (patients seen)		72.2%	67.0%	77.0%	70.3%	69.7%	64.4%	56.3%	63.8%	69.6%				>=85%	<85%	<70%	>=85%	67.7%
Choose and Book slot availability		67.0%	76.9%	65.8%	68.1%	78.2%	77.3%	75.5%	85.6%	92.7%				>=85%	<85%	<70%	>=85%	76.4%
<b>6. Productivity Metrics</b>																		
Reduce inpatient length of stay (elective)	3.0	2.7	3.2	3.0	3.2	3.5	3.0	3.1	2.7					<=3.1	>3.1	>3.6	<=3.1	3.0
Reduce inpatient length of stay (non-elective)	4.7	5.0	4.8	4.5	4.8	4.8	4.8	4.8	5.1					<=4.2	>4.2	>4.8	<=4.2	4.8
Day Case rate for Basket of 25 procedures	76.5%	77.3%	72.7%	73.5%	73.6%	72.1%	73.0%	70.4%	78.0%	77.0%				>=80%	<80%	<70%	>=80%	74.2%
Day Case rate for all elective procedures	78.4%	79.0%	75.8%	78.7%	78.5%	78.4%	77.2%	77.4%	79.8%	79.4%				>=80%	<80%	<70%	>=80%	78.3%
Pre-operative bed days (elective)	11.0%	14.7%	13.1%	11.1%	10.9%	9.7%	11.4%	14.2%	9.0%					<=6%	>6%	>11%	<=6%	11.8%
Outpatient New to Review Ratio	2.2	2.3	2.2	2.1	2.2	2.2	2.3	2.3	2.2	2.3				<=1.8	>1.8	>2.5	<=1.8	2.4
Outpatient Did Not Attend (DNA) rate	9.2%	8.3%	8.8%	8.8%	8.4%	8.6%	8.5%	8.4%	8.3%	9.6%				<=7.2%	>7.2%	>11.0%	<=7.0%	8.6%
<b>7. Workforce Metrics</b>																		
Sickness Absence Rate		4.60%	4.52%	4.55%	4.42%	4.59%	5.03%	5.10%	4.74%	5.14%				<=3.0%	>3.0%	>5.0%	4.0%	4.74%
Sickness Absence Cost (£000)		£354.7	£424.1	£410.6	£434.4	£434.7	£443.5	£470.2	£412.5	£448.1				<=£286	>286	>£386	n/a	£3,832.7
Staff Turnover		0.62%	0.59%	0.43%	0.52%	0.46%	0.91%	0.88%	0.77%	0.58%				<=1.0%	>1.0%	>1.5%	1.0%	0.64%
Reducing Agency Staff Costs		4.7%	5.0%	4.8%	6.8%	5.6%	4.0%	4.5%	4.3%	3.9%				<=1.5%	>1.5%	>3%	1.5%	4.9%
KSF Development Reviews (Rolling Total)		39.8%	41.1%	43.2%	45.6%	50.2%	53.0%	56.5%	58.9%	59.9%				>=70%	<70%	<50%	70.0%	59.9%
<b>8. Quality Metrics</b>																		
MRSA Bacteraemia (Attributed to Trust)		1	1	0	0	0	0	0	0	0				<1	n/a	>=1	<=6	2
Clostridium Difficile Infections (Attributed to Trust)		7	2	5	5	7	4	6	3	5				<=10	>10	>12	<=120	44
Risk Adjusted Mortality (CHKS data)	84	76	90	82	78	83	95	98	80					<=100	>100	>110	<100	85
Slips, Trips & Falls (inpatients)		96	110	95	98	65	71	75	54	64				<=100	>100	>110	<1200	728

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<b>9. Estates Metrics</b>																			
Planned Preventative Maintenance	CIC		100%	100%	100%	99.9%	99.8%	100%	100%	99.9%	100.0%				>=80%	<80%	<70%	>=80%	100.0%
	WCH		94.3%	95.8%	98.7%	99.6%	94.8%	91.6%	91.2%	98.3%	97.4%				>=80%	<80%	<70%	>=80%	95.2%
Maintenance Requests Response Times	CIC		99.3%	99.1%	99.6%	99.3%	99.4%	99.6%	99.3%	99.7%	99.9%				>=80%	<80%	<70%	>=80%	99.5%
	WCH		91.2%	98.5%	96.1%	96.7%	96.0%	94.5%	91.9%	99.6%	94.2%				>=80%	<80%	<70%	>=80%	95.4%
<b>10. Facilities Metrics</b>																			
Catering Waste Scores	CIC		10.90%	5.9%	6.1%	5.9%	5.0%	5.5%	5.5%	4.6%	4.6%				<=6%	>6%	>9%	<=6.0%	6.1%
	WCH		8.0%	4.6%	6.5%	5.0%	4.5%	4.1%	4.7%	4.7%	6.5%				<=6%	>6%	>9%	<=6.0%	5.4%
Domestics - Cleaning audit Scores	CIC	95.0%	95.0%			95.0%			95.0%						>=95%	<95%	<90%	>=95%	95.0%
	WCH	94.0%	94.0%			94.0%			94.0%						>=95%	<95%	<90%	>=95%	94.0%
Portering - Request Response Times	CIC		97.3%	95.7%	96.6%	94.8%	96.9%	94.8%	94.6%	95.6%	95.1%				>=90%	<90%	<80%	>=90%	95.7%
	WCH		89.9%	93.7%	95.4%	97.4%	97.1%	97.3%	95.6%	96.1%	95.6%				>=90%	<90%	<80%	>=90%	95.9%

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**11. 18 weeks RTT by Specialty**

Admitted - % within 18 weeks																		
Surgery		93.1%	94.8%	93.1%	95.5%	94.2%	90.7%	91.1%	92.4%	91.1%				>=90%	<90%	<85%	>=90%	93.2%
Urology		90.4%	90.9%	96.3%	92.9%	90.2%	91.4%	92.0%	89.6%	93.7%				>=90%	<90%	<85%	>=90%	91.9%
Orthopaedics		87.7%	91.7%	90.8%	91.0%	91.4%	90.9%	90.1%	93.2%	88.2%				>=90%	<90%	<85%	>=90%	90.6%
ENT		94.4%	92.4%	95.6%	93.0%	94.6%	92.0%	94.9%	93.2%	89.2%				>=90%	<90%	<85%	>=90%	93.4%
Ophthalmology		96.1%	96.2%	96.6%	92.6%	91.6%	90.9%	78.3%	85.3%	70.3%				>=90%	<90%	<85%	>=90%	88.9%
Oral Surgery		28.1%	53.7%	40.7%	40.0%	37.8%	31.3%	71.1%	64.9%	85.7%				>=90%	<90%	<85%	>=90%	47.8%
General Medicine		100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%				>=90%	<90%	<85%	>=90%	100%
Gastroenterology		98.5%	100%	100.0%	99.5%	100%	99.0%	100%	99.5%	99.4%				>=90%	<90%	<85%	>=90%	99.5%
Cardiology		96.3%	100%	98.2%	95.7%	98.0%	97.7%	100%	100.0%	94.1%				>=90%	<90%	<85%	>=90%	97.9%
Dermatology		90.5%	95.3%	98.1%	96.6%	88.0%	91.4%	90.9%	72.7%	73.3%				>=90%	<90%	<85%	>=90%	87.4%
Respiratory Medicine		nad	nad	100%	100%	100%	nad	100%	nad	nad				>=90%	<90%	<85%	>=90%	100%
Neurology		nad	100%	100%	nad	nad	nad	100%	100.0%	100.0%				>=90%	<90%	<85%	>=90%	100%
Elderly Care		nad	100%	nad	nad	nad	100%	100%	nad	100.0%				>=90%	<90%	<85%	>=90%	100%
Gynaecology		82.2%	90.5%	90.2%	87.1%	80.2%	83.0%	89.0%	84.5%	91.4%				>=90%	<90%	<85%	>=90%	86.8%
Rheumatology		nad	nad	nad	100%	100%	100%	100%	nad	nad				>=90%	<90%	<85%	>=90%	100%
Other		100%	100%	100%	93.8%	87.8%	100%	100%	100.0%	100.0%				>=90%	<90%	<85%	>=90%	98.4%

Non Admitted - % within 18 weeks																		
Surgery		99.0%	96.6%	95.5%	99.4%	96.0%	97.0%	96.1%	95.6%	97.0%				>=95%	<95%	<90%	>=95%	96.8%
Urology		96.4%	97.0%	98.5%	98.1%	96.4%	95.8%	95.1%	95.5%	97.6%				>=95%	<95%	<90%	>=95%	96.6%
Orthopaedics		98.6%	95.5%	96.1%	96.2%	95.1%	95.1%	96.3%	95.6%	95.7%				>=95%	<95%	<90%	>=95%	96.0%
ENT		98.7%	98.8%	99.7%	98.8%	98.6%	98.3%	97.9%	96.4%	98.4%				>=95%	<95%	<90%	>=95%	98.4%
Ophthalmology		98.1%	98.0%	99.1%	99.4%	98.7%	97.0%	97.7%	96.8%	97.8%				>=95%	<95%	<90%	>=95%	98.0%
Oral Surgery		87.7%	67.6%	78.1%	82.4%	72.9%	77.4%	82.7%	85.3%	87.6%				>=95%	<95%	<90%	>=95%	80.1%
General Medicine		100%	100%	100%	100%	100%	97.9%	100%	100.0%	97.0%				>=95%	<95%	<90%	>=95%	99.3%
Gastroenterology		97.8%	97.6%	100%	96.9%	98.7%	100%	98.9%	100.0%	95.2%				>=95%	<95%	<90%	>=95%	98.5%
Cardiology		98.0%	100%	100%	100%	99.3%	99.4%	100%	98.4%	97.7%				>=95%	<95%	<90%	>=95%	99.2%
Dermatology		100%	100%	100%	99.4%	100%	95.9%	95.8%	95.8%	97.2%				>=95%	<95%	<90%	>=95%	98.3%
Respiratory Medicine		100%	100%	100%	100%	100%	98.5%	100%	98.2%	97.8%				>=95%	<95%	<90%	>=95%	99.4%
Neurology		100%	100%	100%	98.3%	100%	96.1%	98.1%	92.0%	100.0%				>=95%	<95%	<90%	>=95%	98.3%
Rheumatology		99.2%	99.1%	99.4%	99.4%	99.4%	100%	99.3%	100.0%	98.9%				>=95%	<95%	<90%	>=95%	99.5%
Elderly Care		99.0%	100%	99.1%	96.7%	100%	99.1%	100%	100.0%	100.0%				>=95%	<95%	<90%	>=95%	99.2%
Gynaecology		98.1%	96.3%	97.5%	97.9%	99.2%	97.4%	98.7%	95.8%	98.2%				>=95%	<95%	<90%	>=95%	97.5%
Other		100%	100%	99.1%	100%	99.1%	100%	99.1%	100.0%	99.0%				>=95%	<95%	<90%	>=95%	99.7%

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<b>Admitted - Median (weeks)</b>																	
Surgery		nad	nad	nad	nad	nad	nad	5.72	4.15	4.15				<=11.1	>11.1	>16	<=11.1
Urology		nad	nad	nad	nad	nad	nad	9.29	9.86	9.86				<=11.1	>11.1	>16	<=11.1
Orthopaedics		nad	nad	nad	nad	nad	nad	11.15	12.86	11.86				<=11.1	>11.1	>16	<=11.1
ENT		nad	nad	nad	nad	nad	nad	12.86	9.58	9.43				<=11.1	>11.1	>16	<=11.1
Ophthalmology		nad	nad	nad	nad	nad	nad	17.29	16.58	17.86				<=11.1	>11.1	>16	<=11.1
Oral Surgery		nad	nad	nad	nad	nad	nad	12.86	17.72	14.43				<=11.1	>11.1	>16	<=11.1
General Medicine		nad	nad	nad	nad	nad	nad	1.72	3.43	2.43				<=11.1	>11.1	>16	<=11.1
Gastroenterology		nad	nad	nad	nad	nad	nad	4.00	4.00	3.00				<=11.1	>11.1	>16	<=11.1
Cardiology		nad	nad	nad	nad	nad	nad	5.15	8.15	6.72				<=11.1	>11.1	>16	<=11.1
Dermatology		nad	nad	nad	nad	nad	nad	1.72	14.15	12.43				<=11.1	>11.1	>16	<=11.1
Respiratory Medicine		nad	nad	nad	nad	nad	nad	3.00	nad	nad				<=11.1	>11.1	>16	<=11.1
Neurology		nad	nad	nad	nad	nad	nad	0.72	nad	nad				<=11.1	>11.1	>16	<=11.1
Elderly Care		nad	nad	nad	nad	nad	nad	nad	nad	nad				<=11.1	>11.1	>16	<=11.1
Gynaecology		nad	nad	nad	nad	nad	nad	5.72	8.15	6.72				<=11.1	>11.1	>16	<=11.1
Rheumatology		nad	nad	nad	nad	nad	nad	nad	nad	nad				<=11.1	>11.1	>16	<=11.1
Other		nad	nad	nad	nad	nad	nad	3.00	4.00	6.72				<=11.1	>11.1	>16	<=11.1

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<b>Admitted - 95th Percentile (weeks)</b>																	
Surgery		nad	nad	nad	nad	nad	nad	21.72	21.86	19.43				<=27.7	>27.7	>30	<=27.7
Urology		nad	nad	nad	nad	nad	nad	21.15	21.86	18.58				<=27.7	>27.7	>30	<=27.7
Orthopaedics		nad	nad	nad	nad	nad	nad	24.72	20.43	27.43				<=27.7	>27.7	>30	<=27.7
ENT		nad	nad	nad	nad	nad	nad	17.00	22.43	20.29				<=27.7	>27.7	>30	<=27.7
Ophthalmology		nad	nad	nad	nad	nad	nad	26.00	27.29	32.43				<=27.7	>27.7	>30	<=27.7
Oral Surgery		nad	nad	nad	nad	nad	nad	28.29	34.43	21.58				<=27.7	>27.7	>30	<=27.7
General Medicine		nad	nad	nad	nad	nad	nad	5.00	10.29	5.00				<=27.7	>27.7	>30	<=27.7
Gastroenterology		nad	nad	nad	nad	nad	nad	11.15	13.29	12.29				<=27.7	>27.7	>30	<=27.7
Cardiology		nad	nad	nad	nad	nad	nad	12.72	15.43	16.58				<=27.7	>27.7	>30	<=27.7
Dermatology		nad	nad	nad	nad	nad	nad	27.15	30.29	35.86				<=27.7	>27.7	>30	<=27.7
Respiratory Medicine		nad	nad	nad	nad	nad	nad	5.00	nad	nad				<=27.7	>27.7	>30	<=27.7
Neurology		nad	nad	nad	nad	nad	nad	4.29	nad	nad				<=27.7	>27.7	>30	<=27.7
Elderly Care		nad	nad	nad	nad	nad	nad	nad	nad	nad				<=27.7	>27.7	>30	<=27.7
Gynaecology		nad	nad	nad	nad	nad	nad	25.72	30.86	24.58				<=27.7	>27.7	>30	<=27.7
Rheumatology		nad	nad	nad	nad	nad	nad	nad	nad	nad				<=27.7	>27.7	>30	<=27.7
Other		nad	nad	nad	nad	nad	nad	16.29	15.72	17.72				<=27.7	>27.7	>30	<=27.7

# Performance Dashboard

Trust Board - 8th February 2011

Target Area	Q4: 09/10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Criteria for Traffic Lighting (Trajectory position)	Final Required Position	Year to Date	
<b>Non Admitted - Median (weeks)</b>																	
Surgery		nad	nad	nad	nad	nad	nad	2.00	2.00	1.15				<=6.6	>6.6	>11	<=6.6
Urology		nad	nad	nad	nad	nad	nad	5.15	4.00	3.15				<=6.6	>6.6	>11	<=6.6
Orthopaedics		nad	nad	nad	nad	nad	nad	5.86	4.00	5.29				<=6.6	>6.6	>11	<=6.6
ENT		nad	nad	nad	nad	nad	nad	4.00	3.43	3.15				<=6.6	>6.6	>11	<=6.6
Ophthalmology		nad	nad	nad	nad	nad	nad	5.86	5.43	4.72				<=6.6	>6.6	>11	<=6.6
Oral Surgery		nad	nad	nad	nad	nad	nad	7.86	7.00	6.72				<=6.6	>6.6	>11	<=6.6
General Medicine		nad	nad	nad	nad	nad	nad	3.58	2.15	4.86				<=6.6	>6.6	>11	<=6.6
Gastroenterology		nad	nad	nad	nad	nad	nad	5.72	7.72	7.58				<=6.6	>6.6	>11	<=6.6
Cardiology		nad	nad	nad	nad	nad	nad	3.29	4.43	5.43				<=6.6	>6.6	>11	<=6.6
Dermatology		nad	nad	nad	nad	nad	nad	7.43	6.72	5.15				<=6.6	>6.6	>11	<=6.6
Respiratory Medicine		nad	nad	nad	nad	nad	nad	1.86	1.00	2.00				<=6.6	>6.6	>11	<=6.6
Neurology		nad	nad	nad	nad	nad	nad	5.72	5.15	8.15				<=6.6	>6.6	>11	<=6.6
Elderly Care		nad	nad	nad	nad	nad	nad	2.43	1.58	2.00				<=6.6	>6.6	>11	<=6.6
Gynaecology		nad	nad	nad	nad	nad	nad	4.29	5.86	3.29				<=6.6	>6.6	>11	<=6.6
Rheumatology		nad	nad	nad	nad	nad	nad	4.43	3.43	1.00				<=6.6	>6.6	>11	<=6.6
Other		nad	nad	nad	nad	nad	nad	4.86	4.29	4.86				<=6.6	>6.6	>11	<=6.6

<b>Non Admitted - 95th Percentile (weeks)</b>																	
Surgery		nad	nad	nad	nad	nad	nad	17.29	17.58	14.58				<=18.3	>18.3	>21	<=18.3
Urology		nad	nad	nad	nad	nad	nad	17.86	26.58	10.29				<=18.3	>18.3	>21	<=18.3
Orthopaedics		nad	nad	nad	nad	nad	nad	17.29	17.29	17.43				<=18.3	>18.3	>21	<=18.3
ENT		nad	nad	nad	nad	nad	nad	14.00	16.58	11.15				<=18.3	>18.3	>21	<=18.3
Ophthalmology		nad	nad	nad	nad	nad	nad	15.86	18.00	14.00				<=18.3	>18.3	>21	<=18.3
Oral Surgery		nad	nad	nad	nad	nad	nad	31.43	29.43	26.50				<=18.3	>18.3	>21	<=18.3
General Medicine		nad	nad	nad	nad	nad	nad	10.58	10.00	10.58				<=18.3	>18.3	>21	<=18.3
Gastroenterology		nad	nad	nad	nad	nad	nad	12.58	18.00	17.15				<=18.3	>18.3	>21	<=18.3
Cardiology		nad	nad	nad	nad	nad	nad	8.72	10.29	11.15				<=18.3	>18.3	>21	<=18.3
Dermatology		nad	nad	nad	nad	nad	nad	17.29	17.72	16.58				<=18.3	>18.3	>21	<=18.3
Respiratory Medicine		nad	nad	nad	nad	nad	nad	12.15	11.43	16.58				<=18.3	>18.3	>21	<=18.3
Neurology		nad	nad	nad	nad	nad	nad	10.72	20.29	12.86				<=18.3	>18.3	>21	<=18.3
Elderly Care		nad	nad	nad	nad	nad	nad	9.86	8.15	8.15				<=18.3	>18.3	>21	<=18.3
Gynaecology		nad	nad	nad	nad	nad	nad	14.43	16.72	11.00				<=18.3	>18.3	>21	<=18.3
Rheumatology		nad	nad	nad	nad	nad	nad	9.86	7.00	7.67				<=18.3	>18.3	>21	<=18.3
Other		nad	nad	nad	nad	nad	nad	12.29	10.43	10.15				<=18.3	>18.3	>30	<=18.3

# Performance Dashboard

Trust Board - 8th February 2011

Target Area	Q4: 09/10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Criteria for Traffic Lighting (Trajectory position)	Final Required Position	Year to Date	
<b>Incomplete Pathways - Median (weeks)</b>																	
Surgery		nad	nad	nad	nad	nad	nad	6.00	6.72	7.15				<=7.2	>7.2	>12	<=7.2
Urology		nad	nad	nad	nad	nad	nad	6.58	6.72	7.72				<=7.2	>7.2	>12	<=7.2
Orthopaedics		nad	nad	nad	nad	nad	nad	5.72	6.86	7.72				<=7.2	>7.2	>12	<=7.2
ENT		nad	nad	nad	nad	nad	nad	5.43	4.29	5.00				<=7.2	>7.2	>12	<=7.2
Ophthalmology		nad	nad	nad	nad	nad	nad	6.86	6.15	7.15				<=7.2	>7.2	>12	<=7.2
Oral Surgery		nad	nad	nad	nad	nad	nad	6.58	8.20	6.58				<=7.2	>7.2	>12	<=7.2
General Medicine		nad	nad	nad	nad	nad	nad	4.00	4.00	6.00				<=7.2	>7.2	>12	<=7.2
Gastroenterology		nad	nad	nad	nad	nad	nad	4.58	4.72	5.58				<=7.2	>7.2	>12	<=7.2
Cardiology		nad	nad	nad	nad	nad	nad	3.86	4.58	5.15				<=7.2	>7.2	>12	<=7.2
Dermatology		nad	nad	nad	nad	nad	nad	7.43	6.15	7.00				<=7.2	>7.2	>12	<=7.2
Respiratory Medicine		nad	nad	nad	nad	nad	nad	5.72	6.86	5.58				<=7.2	>7.2	>12	<=7.2
Neurology		nad	nad	nad	nad	nad	nad	5.00	6.29	6.15				<=7.2	>7.2	>12	<=7.2
Elderly Care		nad	nad	nad	nad	nad	nad	4.43	4.15	5.00				<=7.2	>7.2	>12	<=7.2
Gynaecology		nad	nad	nad	nad	nad	nad	6.43	5.00	6.00				<=7.2	>7.2	>12	<=7.2
Rheumatology		nad	nad	nad	nad	nad	nad	2.86	3.15	4.72				<=7.2	>7.2	>12	<=7.2
Other		nad	nad	nad	nad	nad	nad	4.43	4.00	5.00				<=7.2	>7.2	>12	<=7.2

<b>Incomplete Pathways - 95th Percentile (weeks)</b>																	
Surgery		nad	nad	nad	nad	nad	nad	24.86	25.29	28.15				<=36	>36	>40	<=36
Urology		nad	nad	nad	nad	nad	nad	18.72	20.86	20.86				<=36	>36	>40	<=36
Orthopaedics		nad	nad	nad	nad	nad	nad	20.00	21.72	23.00				<=36	>36	>40	<=36
ENT		nad	nad	nad	nad	nad	nad	22.43	20.29	22.00				<=36	>36	>40	<=36
Ophthalmology		nad	nad	nad	nad	nad	nad	24.43	25.15	28.86				<=36	>36	>40	<=36
Oral Surgery		nad	nad	nad	nad	nad	nad	29.86	26.50	26.50				<=36	>36	>40	<=36
General Medicine		nad	nad	nad	nad	nad	nad	24.00	14.86	18.00				<=36	>36	>40	<=36
Gastroenterology		nad	nad	nad	nad	nad	nad	17.00	15.86	16.00				<=36	>36	>40	<=36
Cardiology		nad	nad	nad	nad	nad	nad	17.43	14.00	17.58				<=36	>36	>40	<=36
Dermatology		nad	nad	nad	nad	nad	nad	25.72	25.29	24.86				<=36	>36	>40	<=36
Respiratory Medicine		nad	nad	nad	nad	nad	nad	18.72	22.29	20.86				<=36	>36	>40	<=36
Neurology		nad	nad	nad	nad	nad	nad	20.86	24.15	18.00				<=36	>36	>40	<=36
Elderly Care		nad	nad	nad	nad	nad	nad	16.00	20.29	19.72				<=36	>36	>40	<=36
Gynaecology		nad	nad	nad	nad	nad	nad	24.58	20.00	22.86				<=36	>36	>40	<=36
Rheumatology		nad	nad	nad	nad	nad	nad	14.72	16.15	16.72				<=36	>36	>40	<=36
Other		nad	nad	nad	nad	nad	nad	20.29	19.86	18.42				<=36	>36	>40	<=36