

TRUST BOARD

Date of Meeting: 07/06/2011		Enclosure: 10
		Agenda Item No: 10.3
Title of Report: Quality Account 2010/11		
Aims:		
To present to the Trust Board the Trust's draft Quality Account for 2010/11 and to seek approval.		
Summary:		
<p>The Trust is required to produce an annual Quality Account, which details progress delivered during the year regarding quality as well as sets out new priorities for the forthcoming year.</p> <p>The account has been developed in accordance with the Department of Health Toolkit for 2010/11.</p> <p>This report outlines the key summary points for the Board to consider in approving the Quality Account for 2010/11, which is attached at appendix 1.</p>		
Specific implications for consideration (Financial/Workforce/Risk/Legal/Race Equality etc):		
Financial	Quality and standards of care provided may impact on CQUIN payments.	
Workforce	Ensure our workforce continues to contribute to the delivery of safe, high quality care.	
Other	Statutory requirement to communicate with our public and patients on the quality of care we provide.	
Recommendations:		
The Trust Board is asked to APPROVE the Quality Account for 2010/11.		
Document previously approved by:		
Director of Nursing, Quality and Governance and Medical Director.		
Prepared by:		Presented by:
Ramona Duguid, Company Secretary & Helen Kelly Head of Governance & Quality		Chris Platton, Acting Director of Nursing, Quality & Governance

**TRUST BOARD
QUALITY ACCOUNT 2010/11
JUNE 2011**

1. INTRODUCTION

- 1.1 High Quality Care for All (June 2008) set the vision for Quality to be at the heart of everything the NHS does, and defined quality as centred around three domains: patient safety, clinical effectiveness and patient experience. It proposed that all providers of NHS healthcare services should produce a Quality Account: an annual report to the public about the quality of services delivered. The Health Act 2009 placed this requirement onto a statutory footing.
- 1.2 Quality Accounts aim to enhance accountability to the public and engage the leaders of an organisation in their quality improvement agenda.
- 1.3 All providers of acute care are required to produce and publish a Quality Account by 30 June 2011.

2. PROCESS

- 2.1 The Quality Account has been developed in line with the Department of Health's Quality Account Toolkit for 2010/11. The toolkit is aimed at providers of NHS services, to offer advice as they set out to produce their Quality Accounts. It seeks to consolidate the understanding of the purpose of Quality Accounts and to guide their production based on what the public, NHS staff and other interested parties have said during the national engagement and testing processes.
- 2.2 The Executive Team has reviewed the draft Quality Account and their comments have been incorporated into the final draft.
- 2.3 The proposed Quality Account priorities for 2011/12 have also been reviewed by the Clinical Standards Sub Group.
- 2.4 NHS Cumbria, the Overview and Scrutiny Committee and Cumbria Local Involvement Network (LINK) have been invited to comment on the final draft of the Quality Account and their feedback will be incorporated into the final version before it is published.

- 2.5 The Department of Health (DH) has requested that NHS Trusts obtain external assurance on their quality accounts, with a 'dry-run' exercise for 2010/11.

The DH has asked for the work to be undertaken by each Trust's external auditors.

The Trust's external auditors have commenced their work, which is predominantly focussed on:

- satisfying itself that the quality account is fairly stated and in accordance with relevant regulations and directives;
- testing two specified performance indicators included in the quality account which for our organisation are the 62 day cancer target and the MRSA target.

An audit fee for the 'dry run' has been agreed and this work will be concluded by no later than 24 June 2011. A specific section in the Quality Account has been allocated to include the feedback on the work of external audit.

3. FUTURE ACTIONS REQUIRED & NEXT STEPS

- 3.1 Following approval of the Quality Account by the Trust Board, the feedback from local stakeholders and the work completed by External Audit will be added to the Account.
- 3.2 The Quality Account will be published by 30 June 2011.
- 3.3 Trust Board reporting against quality will be expanded to ensure progress against the 2011/12 priorities are tracked throughout the year to ensure full delivery by 31 March 2011.

4. RECOMMENDATION

- 4.1 The Trust Board is asked to approve the Quality Account for 2010/11.

Chris Platton

ACTING DIRECTOR OF NURSING, QUALITY AND GOVERNANCE

Supporting appendices – Appendix 1 – Quality Account for 2010/11