

Performance Dashboard

Trust Board - 8th November 2011

| Code | Integrated Performance Measure | | Apr-11 | May-11 | Jun-11 | Jul-11 | Aug-11 | Sep-11 | Oct-11 | Nov-11 | Dec-11 | Jan-12 | Feb-12 | Mar-12 | Criteria for Traffic Lighting (Trajectory position) | | | Final Required Position | Year to Date | | |
|--------------------------------------|--|-----------------------------|---------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|--|---------|---------|-------------------------------|-----------------|-------|-------|
| 1. QUALITY: HEADLINE MEASURES | | | | | | | | | | | | | | | | | | | | | |
| HQU01 | MRSA Bacteraemia (Attributed to Trust) | | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | 0 | >0 | >1 | <=4 | 0 | | |
| HQU02 | Clostridium Difficile Infections (Attributed to Trust) | | 8 | 3 | 7 | 3 | 4 | 3 | | | | | | | <=5 | >5 | >=10 | <=69 | 28 | | |
| HQU04 | Patient Experience Survey | | Annual Survey | | | | | | | | | | | | | | | | | | |
| HQU05 | Referral to Treatment: Admitted Patient Care 95th Percentile | | 26.86 | 26.30 | 37.86 | 26.43 | 22.14 | 25.00 | | | | | | | <=23 | >23 | >=26 | <=23 | 25.00 | | |
| HQU06 | Referral to Treatment: Non-Admitted Patient Care 95th Percentile | | 14.58 | 16.30 | 15.00 | 14.29 | 15.14 | 16.43 | | | | | | | <=18.3 | >18.3 | >=21 | <=18.3 | 16.43 | | |
| HQU07 | Referral to Treatment: Incomplete Pathways 95th Percentile | | 25.58 | 27.10 | 22.58 | 22.57 | 24.43 | 25.71 | | | | | | | <=28 | >28 | >=31 | <=28 | 25.71 | | |
| HQU08 | Mixed Sex Accommodation Breaches | | 0 | 0 | 0 | 2 | 1 | 1 | | | | | | | 0 | >0 | >1 | <=5 | 4 | | |
| HQU09 | A&E Clinical Quality: Unplanned Re-attendance Rate | | CIC | 2.3% | 2.4% | 2.5% | 2.2% | 3.0% | 2.2% | | | | | | <=3% | >3% | >=5% | <=3% | 2.4% | | |
| | | | WCH | 2.9% | 3.0% | 2.3% | 2.1% | 2.3% | 2.4% | | | | | | | <=3% | >3% | >=5% | <=3% | 2.5% | |
| HQU10 | A & E Clinical Quality: Total Time in the A&E Dept | Adm 95th Percentile | CIC | 04:56 | 05:09 | 05:04 | 04:48 | 03:58 | 03:58 | | | | | | <=4 | >4 | >=6 | <=4 | 04:38 | | |
| | | Adm Median Wait | | 02:51 | 02:56 | 02:42 | 02:38 | 02:23 | 02:23 | | | | | | | <=3 | >3 | >4 | <=3 | 02:38 | |
| | | Adm Single Longest Wait | | 10:38 | 10:01 | 08:56 | 08:36 | 06:56 | 07:01 | | | | | | | | <=6 | >6 | >10 | <=6 | 10:38 |
| | | Non -Adm 95th Percentile | | 03:52 | 03:46 | 03:54 | 03:55 | 03:34 | 03:24 | | | | | | | | <=4 | >4 | >6 | <=4 | 03:44 |
| | | Non-Adm Median Wait | | 01:57 | 01:48 | 01:52 | 01:48 | 01:29 | 01:21 | | | | | | | | <=3 | >3 | >4 | <=3 | 01:42 |
| | | Non-Adm Single Longest Wait | 09:49 | 07:33 | 10:09 | 10:44 | 10:13 | 07:00 | | | | | | | | <=6 | >6 | >10 | <=6 | 10:44 | |
| | | Adm 95th Percentile | WCH | 03:59 | 04:43 | 04:02 | 03:56 | 03:55 | 03:56 | | | | | | | | <=4 | >4 | >6 | <=4 | 04:05 |
| | | Adm Median Wait | | 02:04 | 02:14 | 01:56 | 02:05 | 01:48 | 02:01 | | | | | | | | <=3 | >3 | >4 | <=3 | 02:01 |
| | | Adm Single Longest Wait | | 07:24 | 06:26 | 11:16 | 06:51 | 09:15 | 08:25 | | | | | | | | <=6 | >6 | >10 | <=6 | 11:16 |
| | | Non-Adm 95th Percentile | | 03:05 | 02:47 | 02:53 | 02:47 | 02:34 | 02:47 | | | | | | | | <=4 | >4 | >=6 | <=4 | 02:48 |
| Non-Adm Median Wait | 01:00 | 01:01 | | 00:59 | 00:54 | 00:55 | 00:56 | | | | | | | | <=3 | >3 | >4 | <=3 | 00:57 | | |
| Non-Adm Single Longest Wait | 07:30 | 07:33 | 07:13 | 07:51 | 06:08 | 06:37 | | | | | | | | <=6 | >6 | >10 | <=6 | 07:51 | | | |
| HQU11 | A&E Clinical Quality: Left Without Being Seen Rate | | CIC | 0.8% | 0.8% | 1.2% | 0.3% | 0.6% | 0.7% | | | | | | <=3% | >3% | >=5% | <=3% | 0.7% | | |
| | | | WCH | 0.6% | 0.8% | 1.6% | 0.9% | 0.5% | 1.0% | | | | | | | <=3% | >3% | >=5% | <=3% | 0.9% | |
| HQU12 | A & E Clinical Quality: Time to Initial Assessment (for patients arriving by emergency ambulance) | 95th Percentile | CIC | 00:46 | 00:50 | 00:43 | 00:38 | 00:31 | 00:26 | | | | | | <=00:15 | >00:15 | >00:20 | <=00:15 | 00:40 | | |
| | | Median Wait | | 00:13 | 00:13 | 00:14 | 00:12 | 00:08 | 00:08 | | | | | | | <=00:20 | >00:20 | >00:30 | <=00:20 | 00:11 | |
| | | Single Longest Wait | | 03:03 | 03:45 | 02:27 | 02:42 | 02:50 | 03:06 | | | | | | | <=00:20 | >00:20 | >00:30 | <=00:20 | 03:45 | |
| | | 95th Percentile | WCH | 00:28 | 00:29 | 00:32 | 00:30 | 00:25 | 00:26 | | | | | | | <=00:15 | >00:15 | >00:20 | <=00:15 | 00:28 | |
| | | Median Wait | | 00:09 | 00:10 | 00:10 | 00:09 | 00:07 | 00:09 | | | | | | | <=00:20 | >00:20 | >00:30 | <=00:20 | 00:09 | |
| Single Longest Wait | 01:23 | 01:32 | 01:43 | 02:04 | 01:14 | 01:01 | | | | | | | | <=00:20 | >00:20 | >00:30 | <=00:20 | 02:04 | | | |

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|--|---|---------------------------|-----------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---|----------|---------|-------------------------|--------------|-------|-------|
| SQU06 | Strokes: Patients with 90% of their admission on a Stroke Ward | | 73.5% | 50.0% | 78.0% | 71.8% | 91.9% | 72.7% | | | | | | | | >=90% | <90% | <80% | >=90% | 72.1% | |
| | Strokes: TIA Referrals Assessed & treated within 24 Hours | | 75.0% | 57.1% | 60.0% | 50.0% | 0.0% | 100.0% | | | | | | | | | >=90% | <90% | <80% | >=90% | 54.2% |
| SQU10 | Staff Engagement | | Annual survey | | | | | | | | | | | | | | | | | | |
| SQU11 | Patient Reported Outcome Scores (PROMS) | Elective Hip Replacements | Available data to March 2011 only | | | | | | | | | | | | | | | | | | |
| | | Groin Surgery | Available data to March 2011 only | | | | | | | | | | | | | | | | | | |
| | | Hernia Surgery | Available data to March 2011 only | | | | | | | | | | | | | | | | | | |
| | | Varicose Vein Surgery | Available data to March 2011 only | | | | | | | | | | | | | | | | | | |
| SQU17 | Low Value Procedures | | Under Development (nationally) | | | | | | | | | | | | | | | | | | |
| SQU24 | Referral to Treatment: Admitted Patients Median Wait | | 6.58 | 7.90 | 9.4 | 7.3 | 7.0 | 8.7 | | | | | | | | <=11.1 | >11.1 | >12.21 | <= 11.1 | 8.7 | |
| SQU25 | Referral to Treatment: Non-Admitted Patients Median Wait | | 4.43 | 5.00 | 4.0 | 4.9 | 4.6 | 4.1 | | | | | | | | <=6.6 | >6.6 | >7.26 | <= 6.6 | 4.1 | |
| SQU26 | Referral to Treatment: Incomplete Pathway Median Wait | | 6.58 | 6.30 | 5.2 | 5.0 | 6.3 | 6.1 | | | | | | | | <=7.2 | >7.2 | >7.92 | <= 7.2 | 6.1 | |
| 4. RESOURCES: SUPPORTING MEASURES (Some HR measures covered in Section 3 of the Performance Report) | | | | | | | | | | | | | | | | | | | | | |
| SRS08 | Length of Stay for Acute G&A Spells | | 4.8 | 4.8 | 5.1 | 4.4 | 4.5 | 4.6 | | | | | | | | <=4.8 | >4.8 | >6.0 | <=4.8 | 4.7 | |
| SRS09 | Daycase Rate (G&A) | | 80.5% | 80.3% | 80.1% | 79.5% | 80.0% | 79.3% | | | | | | | | >=80% | <80% | <70% | >=80% | 79.9% | |
| SRS10 | Delayed Transfers of Care | | 0.2% | 2.8% | 6.3% | 5.8% | 6.0% | 3.7% | | | | | | | | <=3.5% | >3.5% | >5.0% | <=3.5% | 4.1% | |
| SRS11 | GP Written Referrals to Hospital (G&A) | | 4561 | 5235 | 5382 | 4993 | 4974 | 4880 | | | | | | | | | | | | ↔ | |
| SRS12 | Other Referrals For a First OP Appointment (G&A) | | 1111 | 1307 | 1162 | 1134 | 1103 | 1100 | | | | | | | | | | | | ↔ | |
| SRS13 | First OP Attendances Following GP Referral (G&A) | | 3504 | 4145 | 4454 | 4381 | 4205 | 4498 | | | | | | | | | | | | ↑ | |
| SRS14 | All First OP Attendances (G&A) | | 5414 | 6128 | 6454 | 6228 | 5982 | 6302 | | | | | | | | | | | | ↑ | |
| SRS15 | Elective FFCE's (G&A) | | 2797 | 3102 | 3441 | 3203 | 2993 | 3305 | | | | | | | | | | | | ↑ | |
| SRS16 | A&E Attendances | CIC | 3720 | 3739 | 3624 | 3643 | 3574 | 3464 | | | | | | | | | | | | ↔ | |
| | | WCH | 2704 | 2652 | 2608 | 2731 | 2580 | 2569 | | | | | | | | | | | | ↔ | |
| SRS19 | Staff Absences (Sickness absence rate) | | 3.9% | 3.9% | 4.6% | 4.9% | 4.8% | 4.2% | | | | | | | | <=3.5% | >3.5% | >5% | <=3.5% | 4.4% | |
| SRS20 | Temporary Staffing Costs (Including agency costs) | | 3.6% | 4.4% | 3.5% | 4.7% | 3.4% | 4.6% | | | | | | | | <=2% | >2% | >4% | <=2% | 4.0% | |
| 5. LOCAL MONITORING | | | | | | | | | | | | | | | | | | | | | |
| | Data Quality on Ethnic Groups: Completeness of Trust IP Coding | | 94.0% | 93.7% | 92.9% | 94.7% | 94.0% | 93.5% | | | | | | | | >=85% | <85% | <60% | >=85% | 93.8% | |
| | Thrombolysis: 60 minute call to needle time | | 77.8% | 60.0% | 66.7% | 71.4% | 50.0% | 66.7% | | | | | | | | >=68% | <68% | <48% | >=68% | 67.5% | |
| Referral to Treatment | Percentage admitted patients treated with 18 weeks | | 90.2% | 90.4% | 76.6% | 90.1% | 91.2% | 90.1% | | | | | | | | >=90% | <90% | <85% | >=90% | 87.7% | |
| | Percentage non-adm patients treated with 18 weeks | | 97.3% | 96.3% | 97.0% | 98.4% | 97.5% | 96.5% | | | | | | | | >=95% | <95% | <90% | >=95% | 97.1% | |
| Cancelled operations | % Cancelled | | 0.84% | 0.89% | 0.78% | 0.62% | 0.66% | 1.10% | | | | | | | | <=0.8% | >0.8% | >1.5% | <=0.8% | 0.82% | |
| | 28 day rule | | 0.0% | 7.1 | 0.0% | 5.0% | 0.0% | 2.6% | | | | | | | | <=5% | > 5% | > 15% | <=5% | 2.6% | |
| | Infant Health: Breastfeeding Initiation | | 66.7% | 70.4% | 65.6% | 68.2% | 64.7% | 66.9% | | | | | | | | >=68% | <68% | <63% | >=68% | 67.1% | |
| | Infant Health: Smoking during Pregnancy | | 14.3% | 12.3% | 15.4% | 12.6% | 16.8% | 17.3% | | | | | | | | <=18.95% | >18.95% | >19.95% | <=18.95% | 14.8% | |
| | No of patients waiting longer than 6 weeks for diagnostic tests | | 0 | 0 | 3 | 0 | 1 | 1 | | | | | | | | 0 | >0 | >10 | <=25 | 5 | |
| | Choose and Book slot availability | | 88.6% | 83.1% | 83.4% | 86.5% | 87.6% | 87.3% | | | | | | | | >=85% | < 85% | <7 0% | >=85% | 86.1% | |

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|--------------------------------------|--|---------|---------|---------|---------|---------|---------|--------|--------|--------|--------|--------|--------|--|-------------------------------|-----------------|--------|----------|
| 6. LOCAL PRODUCTIVITY METRICS | | | | | | | | | | | | | | | | | | |
| | Reduce inpatient length of stay (elective) | 2.6 | 3.0 | 3.0 | 2.8 | 2.8 | nad | | | | | | | <=3.1 | >3.1 | >3.6 | <=3.1 | 2.8 |
| | Reduce inpatient length of stay (non-elective) | 4.8 | 4.7 | 5.1 | 4.3 | 4.4 | nad | | | | | | | <=4.2 | >4.2 | >4.8 | <=4.2 | 4.7 |
| | Day Case rate for Basket of 25 procedures | 73.3% | 75.4% | 76.9% | 76.9% | 71.4% | 80.8% | | | | | | | >=80% | <80% | <70% | >=80% | 76.0% |
| | Pre-operative bed days (elective) | 8.8% | 12.9% | 9.0% | 8.6% | 7.2% | nad | | | | | | | <=6% | >6% | >11% | <=6% | 9.4% |
| | Outpatient New to Review Ratio | 2.1 | 2.1 | 2.1 | 2.0 | 2.1 | 2.1 | | | | | | | <=2 | >2 | >6 | <=2 | 2.1 |
| | Outpatient Did Not Attend (DNA) rate | 7.4% | 6.9% | 7.1% | 6.4% | 6.3% | nad | | | | | | | <=7% | >7% | >10% | <=7% | 6.8% |
| 7. LOCAL WORKFORCE METRICS | | | | | | | | | | | | | | | | | | |
| | Sickness \ Absence Cost (£000) | £ 311.7 | £ 354.8 | £ 423.1 | £ 456.0 | £ 445.4 | £ 377.1 | | | | | | | <=£286 | >286 | >£386 | n/a | £2,368.1 |
| | Turnover Rate (%) | 0.67% | 0.84% | 0.45% | 1.27% | 2.51% | 0.62% | | | | | | | <=1% | >1% | >1.5% | <=1% | 1.06% |
| | KSF Development Reviews (Rolling Total) | 76.8% | 77.5% | 74.4% | 69.2% | 68.7% | 65.4% | | | | | | | >=80% | <80% | <50% | <=80% | 65.4% |
| 8. LOCAL QUALITY METRICS | | | | | | | | | | | | | | | | | | |
| | Risk Adjusted Mortality (CHKS data - Rolling Year) | 105 | 105 | 105 | 104 | 104 | nad | | | | | | | <=100 | >100 | >110 | <100 | 104 |
| | Slips, Trips & Falls (inpatients) | 75 | 82 | 101 | 72 | 81 | 80 | | | | | | | <=100 | >100 | >110 | <1200 | 491 |
| | MSSA (Attributed to Trust) | 1 | 2 | 1 | 1 | 1 | 0 | | | | | | | <=1 | >1 | >2 | <=11 | 6 |
| 9. ESTATE METRICS | | | | | | | | | | | | | | | | | | |
| | Planned Preventative Maintenance | CIC | 100.0% | 100.0% | 99.9% | 100.0% | 99.9% | 100.0% | | | | | | >=80% | <80% | <70% | >=80% | 100.0% |
| | | WCH | 95.7% | 98.1% | 98.0% | 97.5% | 96.0% | 97.6% | | | | | | | >=80% | <80% | <70% | >=80% |
| | Maintenance Request Response Times | CIC | 99.8% | 99.7% | 99.8% | 99.3% | 99.2% | 99.7% | | | | | | >=80% | <80% | <70% | >=80% | 99.6% |
| | | WCH | 100.0% | 99.8% | 99.4% | 91.0% | 98.7% | 94.8% | | | | | | | >=80% | <80% | <70% | >=80% |
| 10. FACILITIES METRICS | | | | | | | | | | | | | | | | | | |
| | Catering: Waste Scores | CIC | 5.34% | 4.99% | 5.05% | 6.02% | 5.59% | 5.54% | | | | | | <=6% | >6% | >9% | <=6.0% | 5.4% |
| | | WCH | 4.34% | 3.34% | 3.39% | 5.06% | 4.65% | 3.37% | | | | | | | <=6% | >6% | >9% | <=6.0% |
| | Domestic: Cleaning Audit (Quarterly Report) | CIC | 94.0% | | | 96.0% | | | | | | | | >=95% | <95% | <90% | >=95% | 95.0% |
| | | WCH | 95.0% | | | 95.0% | | | | | | | | | >=95% | <95% | <90% | >=95% |
| | Portering: Request Response | CIC | 96.3% | 96.7% | 95.7% | 96.99% | 96.93% | 95.76% | | | | | | >=90% | <90% | <80% | >=90% | 96.4% |
| | | WCH | 94.4% | 94.3% | 92.4% | 95.08% | 95.46% | 94.73% | | | | | | | >=90% | <90% | <80% | >=90% |

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| 11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY | | | | | | | | | | | | | | | | | | |
| | Admitted Patient Care: Percentage treated within 18 weeks | | | | | | | | | | | | | >=90% | <90% | <85% | >=90% | |
| | Surgery | 92.3% | 90.2% | 90.8% | 93.3% | 92.8% | 90.2% | | | | | | | >=90% | <90% | <85% | >=90% | 91.6% |
| | Urology | 100.0% | 91.5% | 91.9% | 94.6% | 92.4% | 94.5% | | | | | | | >=90% | <90% | <85% | >=90% | 93.7% |
| | Orthopaedics | 91.5% | 91.0% | 85.6% | 90.3% | 89.6% | 92.1% | | | | | | | >=90% | <90% | <85% | >=90% | 89.9% |
| | ENT | 89.7% | 93.4% | 95.3% | 91.3% | 95.7% | 92.5% | | | | | | | >=90% | <90% | <85% | >=90% | 93.3% |
| | Ophthalmology | 48.6% | 74.0% | 13.3% | 71.2% | 69.1% | 74.2% | | | | | | | >=90% | <90% | <85% | >=90% | 56.1% |
| | Oral Surgery | 87.5% | 77.8% | 42.5% | 63.0% | 65.0% | 76.5% | | | | | | | >=90% | <90% | <85% | >=90% | 67.7% |
| | General Medicine | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | | | | | | | >=90% | <90% | <85% | >=90% | 100.0% |
| | Gastroenterology | 100.0% | 100.0% | 99.5% | 100.0% | 99.5% | 100.0% | | | | | | | >=90% | <90% | <85% | >=90% | 99.8% |
| | Cardiology | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 92.6% | | | | | | | >=90% | <90% | <85% | >=90% | 97.9% |
| | Dermatology | 91.4% | 92.2% | 61.5% | 93.1% | 94.6% | 94.2% | | | | | | | >=90% | <90% | <85% | >=90% | 87.1% |
| | Respiratory Medicine | 100.0% | nad | 100.0% | 100.0% | nad | 100.0% | | | | | | | >=90% | <90% | <85% | >=90% | 100.0% |
| | Neurology | nad | 100.0% | nad | 100.0% | nad | nad | | | | | | | >=90% | <90% | <85% | >=90% | 100.0% |
| | Rheumatology | nad | nad | nad | nad | nad | nad | | | | | | | >=90% | <90% | <85% | >=90% | nad |
| | Elderly Care | 100.0% | 100.0% | 100.0% | nad | 100.0% | 100.0% | | | | | | | >=90% | <90% | <85% | >=90% | 100.0% |
| | Gynaecology | 90.3% | 91.3% | 74.1% | 91.4% | 90.5% | 90.8% | | | | | | | >=90% | <90% | <85% | >=90% | 88.0% |
| | Other | 100.0% | 98.2% | 96.3% | 90.7% | 94.2% | 94.1% | | | | | | | >=90% | <90% | <85% | >=90% | 95.1% |

| | | | | | | | | | | | | | | | | | | |
|--|--|--------|--------|--------|--------|--------|--------|--|--|--|--|--|--|-------|------|------|-------|--------|
| | Non-admitted Patient Care: Percentage treated within 18 weeks | | | | | | | | | | | | | >=95% | <95% | <90% | >=95% | |
| | Surgery | 96.2% | 96.4% | 96.7% | 98.3% | 97.1% | 97.1% | | | | | | | >=95% | <95% | <90% | >=95% | 96.7% |
| | Urology | 97.2% | 95.5% | 96.4% | 96.8% | 96.0% | 96.4% | | | | | | | >=95% | <95% | <90% | >=95% | 96.4% |
| | Orthopaedics | 95.7% | 92.6% | 96.8% | 97.7% | 95.8% | 93.3% | | | | | | | >=95% | <95% | <90% | >=95% | 95.3% |
| | ENT | 99.1% | 98.8% | 98.5% | 99.5% | 99.0% | 98.7% | | | | | | | >=95% | <95% | <90% | >=95% | 98.9% |
| | Ophthalmology | 96.9% | 95.6% | 97.2% | 96.2% | 95.1% | 94.6% | | | | | | | >=95% | <95% | <90% | >=95% | 96.0% |
| | Oral Surgery | 96.9% | 95.4% | 89.7% | 98.9% | 95.9% | 93.7% | | | | | | | >=95% | <95% | <90% | >=95% | 94.7% |
| | General Medicine | 100% | 95.8% | 100.0% | 100.0% | 100.0% | 100.0% | | | | | | | >=95% | <95% | <90% | >=95% | 99.5% |
| | Gastroenterology | 96.2% | 99.0% | 97.9% | 96.4% | 97.3% | 100.0% | | | | | | | >=95% | <95% | <90% | >=95% | 97.8% |
| | Cardiology | 99.2% | 99.3% | 99.4% | 99.2% | 98.8% | 98.1% | | | | | | | >=95% | <95% | <90% | >=95% | 99.0% |
| | Dermatology | 92.8% | 91.6% | 95.9% | 99.1% | 98.4% | 94.7% | | | | | | | >=95% | <95% | <90% | >=95% | 95.3% |
| | Respiratory Medicine | 98.2% | 97.6% | 90.8% | 100.0% | 100.0% | 100.0% | | | | | | | >=95% | <95% | <90% | >=95% | 98.0% |
| | Neurology | 83.8% | 85.7% | 96.0% | 100.0% | 100.0% | 50.0% | | | | | | | >=95% | <95% | <90% | >=95% | 91.4% |
| | Rheumatology | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 99.1% | | | | | | | >=95% | <95% | <90% | >=95% | 100.0% |
| | Elderly Care | 100.0% | 98.7% | 100.0% | 100.0% | 98.5% | 97.4% | | | | | | | >=95% | <95% | <90% | >=95% | 99.1% |
| | Gynaecology | 97.4% | 95.5% | 96.8% | 99.1% | 98.9% | 98.3% | | | | | | | >=95% | <95% | <90% | >=95% | 97.6% |
| | Other | 100.0% | 98.6% | 98.5% | 100.0% | 99.6% | 97.8% | | | | | | | >=95% | <95% | <90% | >=95% | 99.1% |

Performance Dashboard

Trust Board - 8th November 2011

| Code | Integrated Performance Measure | Apr-11 | May-11 | Jun-11 | Jul-11 | Aug-11 | Sep-11 | Oct-11 | Nov-11 | Dec-11 | Jan-12 | Feb-12 | Mar-12 | Criteria for Traffic Lighting (Trajectory position) | Final Required Position | Year to Date | | |
|---|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--|-------------------------------|-----------------|--------|-------|
| 11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY (Cont) | | | | | | | | | | | | | | | | | | |
| | Admitted Patient Care: 95th Percentile (Weeks) | | | | | | | | | | | | | <=23 | >23 | >25.3 | <=23 | |
| | Surgery | 20.72 | 23.43 | 21.29 | 19.43 | 21.43 | 23.43 | | | | | | | <=23 | >23 | >25.3 | <=23 | 23.43 |
| | Urology | 17.00 | 18.86 | 19.15 | 17.43 | 19.00 | 17.86 | | | | | | | <=23 | >23 | >25.3 | <=23 | 17.86 |
| | Orthopaedics | 26.86 | 26.28 | 30.00 | 24.57 | 20.86 | 21.71 | | | | | | | <=23 | >23 | >25.3 | <=23 | 21.71 |
| | ENT | 29.00 | 21.14 | 17.86 | 15.57 | 17.71 | 22.29 | | | | | | | <=23 | >23 | >25.3 | <=23 | 22.29 |
| | Ophthalmology | 42.86 | 43.43 | 42.15 | 41.00 | 38.86 | 44.43 | | | | | | | <=23 | >23 | >25.3 | <=23 | 44.43 |
| | Oral Surgery | 24.15 | 29.28 | 37.58 | 37.14 | 27.14 | 31.43 | | | | | | | <=23 | >23 | >25.3 | <=23 | 31.43 |
| | General Medicine | 10.72 | 12.43 | 10.00 | 7.00 | 6.00 | 7.71 | | | | | | | <=23 | >23 | >25.3 | <=23 | 7.71 |
| | Gastroenterology | 11.15 | 11.86 | 13.86 | 9.14 | 12.14 | 12.86 | | | | | | | <=23 | >23 | >25.3 | <=23 | 12.86 |
| | Cardiology | 12.00 | 14.00 | 10.00 | 16.29 | 14.57 | 18.43 | | | | | | | <=23 | >23 | >25.3 | <=23 | 18.43 |
| | Dermatology | 24.86 | 35.14 | 40.29 | 23.14 | 18.00 | 19.00 | | | | | | | <=23 | >23 | >25.3 | <=23 | 19.00 |
| | Respiratory Medicine | 1.43 | nad | 0.43 | 7.29 | nad | 4.14 | | | | | | | <=23 | >23 | >25.3 | <=23 | 4.14 |
| | Neurology | nad | 0.57 | nad | 2.14 | nad | nad | | | | | | | <=23 | >23 | >25.3 | <=23 | nad |
| | Rheumatology | nad | nad | nad | nad | nad | nad | | | | | | | <=23 | >23 | >25.3 | <=23 | nad |
| | Elderly Care | 7.58 | 9.14 | 6.58 | nad | 8.43 | 16.57 | | | | | | | <=23 | >23 | >25.3 | <=23 | 16.57 |
| | Gynaecology | 27.00 | 26.00 | 31.00 | 24.71 | 22.14 | 22.57 | | | | | | | <=23 | >23 | >25.3 | <=23 | 22.57 |
| | Other | 15.00 | 15.86 | 15.58 | 26.29 | 17.00 | 15.86 | | | | | | | <= 23 | >23 | >25.3 | <=23 | 15.86 |
| | Non Admitted Patient Care: 95th Percentile (Weeks) | | | | | | | | | | | | | <=18.3 | >18.3 | >20.13 | <=18.3 | |
| | Surgery | 13.72 | 14.28 | 14.00 | 10.57 | 11.00 | 13.29 | | | | | | | <=18.3 | >18.3 | >20.13 | <=18.3 | 13.29 |
| | Urology | 16.29 | 16.71 | 15.86 | 13.86 | 16.86 | 16.14 | | | | | | | <=18.3 | >18.3 | >20.13 | <=18.3 | 16.14 |
| | Orthopaedics | 17.43 | 22.00 | 16.43 | 15.14 | 17.43 | 19.00 | | | | | | | <=18.3 | >18.3 | >20.13 | <=18.3 | 19.00 |
| | ENT | 10.72 | 11.14 | 12.58 | 12.29 | 10.86 | 11.43 | | | | | | | <=18.3 | >18.3 | >20.13 | <=18.3 | 11.43 |
| | Ophthalmology | 15.72 | 17.14 | 16.72 | 17.14 | 18.00 | 18.57 | | | | | | | <=18.3 | >18.3 | >20.13 | <=18.3 | 18.57 |
| | Oral Surgery | 16.43 | 17.43 | 27.00 | 12.57 | 17.71 | 21.14 | | | | | | | <=18.3 | >18.3 | >20.13 | <=18.3 | 21.14 |
| | General Medicine | 8.29 | 10.29 | 10.58 | 11.43 | 14.29 | 11.00 | | | | | | | <=18.3 | >18.3 | >20.13 | <=18.3 | 11.00 |
| | Gastroenterology | 16.15 | 13.71 | 15.43 | 17.57 | 16.71 | 15.43 | | | | | | | <=18.3 | >18.3 | >20.13 | <=18.3 | 15.43 |
| | Cardiology | 9.15 | 10.43 | 10.72 | 12.00 | 12.00 | 13.29 | | | | | | | <=18.3 | >18.3 | >20.13 | <=18.3 | 13.29 |
| | Dermatology | 22.58 | 25.86 | 17.72 | 12.86 | 13.57 | 17.29 | | | | | | | <=18.3 | >18.3 | >20.13 | <=18.3 | 17.29 |
| | Respiratory Medicine | 9.00 | 14.86 | 19.00 | 13.00 | 11.57 | 14.00 | | | | | | | <=18.3 | >18.3 | >20.13 | <=18.3 | 14.00 |
| | Neurology | 21.29 | 26.57 | 14.43 | 12.71 | 16.57 | 24.57 | | | | | | | <=18.3 | >18.3 | >20.13 | <=18.3 | 24.57 |
| | Rheumatology | 9.00 | 10.57 | 10.72 | 7.14 | 9.43 | 7.00 | | | | | | | <=18.3 | >18.3 | >20.13 | <=18.3 | 7.00 |
| | Elderly Care | 8.15 | 10.86 | 9.29 | 9.00 | 14.57 | 14.57 | | | | | | | <=18.3 | >18.3 | >20.13 | <=18.3 | 14.57 |
| | Gynaecology | 12.10 | 16.86 | 15.86 | 13.00 | 11.43 | 15.14 | | | | | | | <=18.3 | >18.3 | >20.13 | <=18.3 | 15.14 |
| | Other | 10.15 | 12.14 | 12.15 | 12.00 | 10.00 | 11.86 | | | | | | | <=18.3 | >18.3 | >20.13 | <=18.3 | 11.86 |

Performance Dashboard

Trust Board - 8th November 2011

| Code | Integrated Performance Measure | Apr-11 | May-11 | Jun-11 | Jul-11 | Aug-11 | Sep-11 | Oct-11 | Nov-11 | Dec-11 | Jan-12 | Feb-12 | Mar-12 | Criteria for Traffic Lighting (Trajectory position) | Final Required Position | Year to Date | | |
|---|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--|-------------------------------|-----------------|--------|-------|
| 11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY (Cont) | | | | | | | | | | | | | | | | | | |
| | Admitted Patient Care: Median Wait (Weeks) | | | | | | | | | | | | | <=11.1 | >11.1 | >12.21 | <=11.1 | 5.14 |
| | Surgery | 4.29 | 4.28 | 4.58 | 4.57 | 4.43 | 5.14 | | | | | | | <=11.1 | >11.1 | >12.21 | <=11.1 | 5.14 |
| | Urology | 8.29 | 9.00 | 10.00 | 8.14 | 5.29 | 10.71 | | | | | | | <=11.1 | >11.1 | >12.21 | <=11.1 | 10.71 |
| | Orthopaedics | 10.58 | 11.86 | 12.15 | 11.29 | 11.00 | 12.71 | | | | | | | <=11.1 | >11.1 | >12.21 | <=11.1 | 12.71 |
| | ENT | 8.86 | 10.14 | 9.43 | 9.14 | 9.43 | 9.86 | | | | | | | <=11.1 | >11.1 | >12.21 | <=11.1 | 9.86 |
| | Ophthalmology | 18.15 | 17.00 | 33.72 | 17.57 | 17.00 | 17.00 | | | | | | | <=11.1 | >11.1 | >12.21 | <=11.1 | 17.00 |
| | Oral Surgery | 14.58 | 8.00 | 19.43 | 14.29 | 13.29 | 13.57 | | | | | | | <=11.1 | >11.1 | >12.21 | <=11.1 | 13.57 |
| | General Medicine | 4.00 | 3.43 | 4.00 | 2.00 | 5.00 | 2.86 | | | | | | | <=11.1 | >11.1 | >12.21 | <=11.1 | 2.86 |
| | Gastroenterology | 4.29 | 4.28 | 4.86 | 4.29 | 4.86 | 4.71 | | | | | | | <=11.1 | >11.1 | >12.21 | <=11.1 | 4.71 |
| | Cardiology | 5.43 | 5.71 | 5.00 | 7.14 | 5.71 | 5.86 | | | | | | | <=11.1 | >11.1 | >12.21 | <=11.1 | 5.86 |
| | Dermatology | 12.43 | 8.43 | 17.58 | 6.29 | 15.00 | 14.71 | | | | | | | <=11.1 | >11.1 | >12.21 | <=11.1 | 14.71 |
| | Respiratory Medicine | 1.43 | nad | 0.43 | 4.00 | nad | 3.00 | | | | | | | <=11.1 | >11.1 | >12.21 | <=11.1 | 3.00 |
| | Neurology | nad | 0.57 | nad | 2.14 | nad | nad | | | | | | | <=11.1 | >11.1 | >12.21 | <=11.1 | nad |
| | Rheumatology | nad | nad | nad | nad | nad | nad | | | | | | | <=11.1 | >11.1 | >12.21 | <=11.1 | nad |
| | Elderly Care | 7.58 | 8.14 | 5.86 | nad | 0.43 | 10.14 | | | | | | | <=11.1 | >11.1 | >12.21 | <=11.1 | 10.14 |
| | Gynaecology | 3.29 | 5.86 | 8.72 | 4.86 | 5.14 | 6.86 | | | | | | | <=11.1 | >11.1 | >12.21 | <=11.1 | 6.86 |
| | Other | 5.58 | 7.71 | 5.86 | 8.86 | 6.71 | 6.43 | | | | | | | <=11.1 | >11.1 | >12.21 | <=11.1 | 6.43 |
| | Non Admitted Patient Care: Median Wait (Weeks) | | | | | | | | | | | | | <=6.6 | >6.6 | >7.26 | <=6.6 | 2.57 |
| | Surgery | 1.86 | 2.00 | 2.00 | 2.00 | 1.86 | 2.57 | | | | | | | <=6.6 | >6.6 | >7.26 | <=6.6 | 2.57 |
| | Urology | 6.86 | 5.43 | 6.00 | 3.86 | 5.86 | 3.71 | | | | | | | <=6.6 | >6.6 | >7.26 | <=6.6 | 3.71 |
| | Orthopaedics | 5.00 | 5.86 | 5.15 | 4.86 | 5.00 | 6.43 | | | | | | | <=6.6 | >6.6 | >7.26 | <=6.6 | 6.43 |
| | ENT | 3.00 | 3.86 | 3.15 | 3.14 | 3.29 | 3.00 | | | | | | | <=6.6 | >6.6 | >7.26 | <=6.6 | 3.00 |
| | Ophthalmology | 4.86 | 6.43 | 6.00 | 5.86 | 5.71 | 6.14 | | | | | | | <=6.6 | >6.6 | >7.26 | <=6.6 | 6.14 |
| | Oral Surgery | 7.72 | 7.14 | 8.43 | 6.71 | 9.00 | 9.14 | | | | | | | <=6.6 | >6.6 | >7.26 | <=6.6 | 9.14 |
| | General Medicine | 3.15 | 4.29 | 6.00 | 3.29 | 8.43 | 5.86 | | | | | | | <=6.6 | >6.6 | >7.26 | <=6.6 | 5.86 |
| | Gastroenterology | 8.00 | 7.29 | 6.58 | 7.00 | 6.00 | 7.14 | | | | | | | <=6.6 | >6.6 | >7.26 | <=6.6 | 7.14 |
| | Cardiology | 4.58 | 6.86 | 6.15 | 7.00 | 8.29 | 8.00 | | | | | | | <=6.6 | >6.6 | >7.26 | <=6.6 | 8.00 |
| | Dermatology | 3.72 | 4.71 | 5.29 | 5.14 | 5.43 | 7.00 | | | | | | | <=6.6 | >6.6 | >7.26 | <=6.6 | 7.00 |
| | Respiratory Medicine | 2.58 | 4.00 | 3.00 | 3.00 | 1.86 | 2.86 | | | | | | | <=6.6 | >6.6 | >7.26 | <=6.6 | 2.86 |
| | Neurology | 3.29 | 7.43 | 8.15 | 7.29 | 11.71 | 8.29 | | | | | | | <=6.6 | >6.6 | >7.26 | <=6.6 | 8.29 |
| | Rheumatology | 5.72 | 5.14 | 4.29 | 3.71 | 4.43 | 4.14 | | | | | | | <=6.6 | >6.6 | >7.26 | <=6.6 | 4.14 |
| | Elderly Care | 2.72 | 3.29 | 1.58 | 1.57 | 5.00 | 5.00 | | | | | | | <=6.6 | >6.6 | >7.26 | <=6.6 | 5.00 |
| | Gynaecology | 2.72 | 3.00 | 2.86 | 3.71 | 5.00 | 5.00 | | | | | | | <=6.6 | >6.6 | >7.26 | <=6.6 | 5.00 |
| | Other | 4.00 | 5.86 | 5.86 | 4.71 | 4.43 | 4.86 | | | | | | | <=6.6 | >6.6 | >7.26 | <=6.6 | 4.86 |

Performance Dashboard

Trust Board - 8th November 2011

| Code | Integrated Performance Measure | Apr-11 | May-11 | Jun-11 | Jul-11 | Aug-11 | Sep-11 | Oct-11 | Nov-11 | Dec-11 | Jan-12 | Feb-12 | Mar-12 | Criteria for Traffic Lighting (Trajectory position) | Final Required Position | Year to Date | | |
|---|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--|-------------------------------|-----------------|------|-------|
| 11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY (Cont) | | | | | | | | | | | | | | | | | | |
| | Incomplete Pathways: 95th Percentile Wait (Weeks) | | | | | | | | | | | | | <=28 | >28 | >30.8 | <=28 | |
| | Surgery | 23.29 | 24.14 | 22.15 | 21.43 | 23.14 | 21.14 | | | | | | | <=28 | >28 | >30.8 | <=28 | 21.14 |
| | Urology | 19.58 | 17.86 | 17.15 | 18.86 | 18.29 | 17.29 | | | | | | | <=28 | >28 | >30.8 | <=28 | 17.29 |
| | Orthopaedics | 22.86 | 20.71 | 17.58 | 18.00 | 18.00 | 17.43 | | | | | | | <=28 | >28 | >30.8 | <=28 | 17.43 |
| | ENT | 16.86 | 17.14 | 17.00 | 16.43 | 18.00 | 18.57 | | | | | | | <=28 | >28 | >30.8 | <=28 | 18.57 |
| | Ophthalmology | 31.00 | 34.00 | 31.00 | 33.00 | 36.86 | 39.43 | | | | | | | <=28 | >28 | >30.8 | <=28 | 39.43 |
| | Oral Surgery | 26.50 | 26.50 | 26.50 | 24.57 | 25.14 | 23.43 | | | | | | | <=28 | >28 | >30.8 | <=28 | 23.43 |
| | General Medicine | 21.58 | 23.00 | 17.58 | 14.71 | 11.14 | 12.71 | | | | | | | <=28 | >28 | >30.8 | <=28 | 12.71 |
| | Gastroenterology | 17.86 | 16.29 | 17.00 | 15.00 | 15.00 | 16.14 | | | | | | | <=28 | >28 | >30.8 | <=28 | 16.14 |
| | Cardiology | 14.00 | 14.29 | 14.43 | 15.71 | 16.43 | 17.57 | | | | | | | <=28 | >28 | >30.8 | <=28 | 17.57 |
| | Dermatology | 29.00 | 31.14 | 16.29 | 18.14 | 19.14 | 19.00 | | | | | | | <=28 | >28 | >30.8 | <=28 | 19.00 |
| | Respiratory Medicine | 18.86 | 21.71 | 12.58 | 15.71 | 16.86 | 19.14 | | | | | | | <=28 | >28 | >30.8 | <=28 | 19.14 |
| | Neurology | 27.15 | 27.29 | 13.00 | 17.86 | 21.43 | 25.43 | | | | | | | <=28 | >28 | >30.8 | <=28 | 25.43 |
| | Rheumatology | 10.86 | 14.14 | 12.58 | 14.86 | 16.86 | 9.14 | | | | | | | <=28 | >28 | >30.8 | <=28 | 9.14 |
| | Elderly Care | 14.15 | 15.86 | 15.00 | 15.71 | 15.43 | 16.14 | | | | | | | <=28 | >28 | >30.8 | <=28 | 16.14 |
| | Gynaecology | 25.72 | 25.78 | 21.29 | 19.86 | 21.43 | 22.57 | | | | | | | <=28 | >28 | >30.8 | <=28 | 22.57 |
| | Other | 20.58 | 18.00 | 16.00 | 15.86 | 17.29 | 16.57 | | | | | | | <=28 | >28 | >30.8 | <=28 | 16.57 |

| | | | | | | | | | | | | | | | | | | |
|--|---|------|------|------|------|-------|-------|--|--|--|--|--|--|-------|------|-------|-------|-------|
| | Incomplete Pathways: Median Wait (Weeks) | | | | | | | | | | | | | <=7.2 | >7.2 | >7.92 | <=7.2 | |
| | Surgery | 6.15 | 5.86 | 5.29 | 5.57 | 6.14 | 5.00 | | | | | | | <=7.2 | >7.2 | >7.92 | <=7.2 | 5.00 |
| | Urology | 6.58 | 6.00 | 5.29 | 5.86 | 6.14 | 5.71 | | | | | | | <=7.2 | >7.2 | >7.92 | <=7.2 | 5.71 |
| | Orthopaedics | 6.58 | 6.29 | 5.58 | 5.86 | 6.14 | 5.71 | | | | | | | <=7.2 | >7.2 | >7.92 | <=7.2 | 5.71 |
| | ENT | 4.86 | 5.14 | 4.15 | 4.86 | 5.00 | 4.43 | | | | | | | <=7.2 | >7.2 | >7.92 | <=7.2 | 4.43 |
| | Ophthalmology | 9.58 | 9.29 | 8.29 | 8.71 | 9.14 | 9.57 | | | | | | | <=7.2 | >7.2 | >7.92 | <=7.2 | 9.57 |
| | Oral Surgery | 5.72 | 6.00 | 6.15 | 6.43 | 6.43 | 6.14 | | | | | | | <=7.2 | >7.2 | >7.92 | <=7.2 | 6.14 |
| | General Medicine | 6.15 | 6.71 | 5.29 | 4.43 | 4.43 | 4.29 | | | | | | | <=7.2 | >7.2 | >7.92 | <=7.2 | 4.29 |
| | Gastroenterology | 5.00 | 4.71 | 4.29 | 4.57 | 4.86 | 4.29 | | | | | | | <=7.2 | >7.2 | >7.92 | <=7.2 | 4.29 |
| | Cardiology | 4.86 | 4.86 | 5.29 | 5.71 | 5.86 | 5.43 | | | | | | | <=7.2 | >7.2 | >7.92 | <=7.2 | 5.43 |
| | Dermatology | 8.15 | 8.71 | 5.43 | 5.71 | 6.86 | 7.14 | | | | | | | <=7.2 | >7.2 | >7.92 | <=7.2 | 7.14 |
| | Respiratory Medicine | 4.58 | 5.86 | 3.58 | 4.43 | 4.86 | 5.14 | | | | | | | <=7.2 | >7.2 | >7.92 | <=7.2 | 5.14 |
| | Neurology | 7.00 | 6.00 | 7.00 | 9.57 | 12.00 | 16.29 | | | | | | | <=7.2 | >7.2 | >7.92 | <=7.2 | 16.29 |
| | Rheumatology | 4.00 | 3.86 | 3.15 | 2.43 | 2.86 | 2.43 | | | | | | | <=7.2 | >7.2 | >7.92 | <=7.2 | 2.43 |
| | Elderly Care | 4.86 | 4.71 | 5.15 | 4.57 | 5.43 | 4.57 | | | | | | | <=7.2 | >7.2 | >7.92 | <=7.2 | 4.57 |
| | Gynaecology | 6.58 | 6.29 | 5.58 | 5.71 | 6.14 | 6.14 | | | | | | | <=7.2 | >7.2 | >7.92 | <=7.2 | 6.14 |
| | Other | 5.58 | 5.86 | 4.29 | 4.57 | 5.14 | 5.29 | | | | | | | <=7.2 | >7.2 | >7.92 | <=7.2 | 5.29 |

