

# Performance Dashboard

Trust Board - 4th October 2011

Code	Integrated Performance Measure		Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Criteria for Traffic Lighting (Trajectory position)			Final Required Position	Year to Date	
<b>1. QUALITY: HEADLINE MEASURES</b>																				
HQU01	MRSA Bacteraemia (Attributed to Trust)		0	0	0	0	0								0	>0	>1	<=4	0	
HQU02	Clostridium Difficile Infections (Attributed to Trust)		8	3	7	3	4								<=5	>5	>=10	<=69	25	
HQU04	Patient Experience Survey		Annual Survey																	
HQU05	Referral to Treatment: Admitted Patient Care 95th Percentile		26.86	26.30	37.86	26.43	22.14								<=23	>23	>=26	<=23	22.14	
HQU06	Referral to Treatment: Non-Admitted Patient Care 95th Percentile		14.58	16.30	15.00	14.29	15.14								<=18.3	>18.3	>=21	<=18.3	15.14	
HQU07	Referral to Treatment: Incomplete Pathways 95th Percentile		25.58	27.10	22.58	22.57	24.43								<=28	>28	>=31	<=28	24.43	
HQU08	Mixed Sex Accommodation Breaches		0	0	0	2	1								0	>0	>1	<=5	3	
HQU09	A&E Clinical Quality: Unplanned Re-attendance Rate		CIC	2.2%	2.2%	2.1%	1.9%	3.0%							<=3%	>3%	>=5%	<=3%	2.3%	
			WCH	1.6%	2.4%	1.9%	1.9%	2.2%								<=3%	>3%	>=5%	<=3%	2.0%
HQU10	A & E Clinical Quality: Total Time in the A&E Dept	Adm 95th Percentile	04:56	05:09	05:04	04:48	03:58								<=4	>4	>=6	<=4	04:53	
		Adm Median Wait	02:51	02:56	02:42	02:38	02:23								<=3	>3	>4	<=3	02:43	
		Adm Single Longest Wait	10:38	10:01	08:56	08:36	06:56									<=6	>6	>10	<=6	10:38
		Non -Adm 95th Percentile	03:52	03:46	03:54	03:55	03:34									<=4	>4	>6	<=4	03:50
		Non-Adm Median Wait	01:57	01:48	01:52	01:48	01:29									<=3	>3	>4	<=3	01:47
		Non-Adm Single Longest Wait	09:49	07:33	10:09	10:44	10:13									<=6	>6	>10	<=6	10:44
		Adm 95th Percentile	03:59	04:43	04:02	03:56	03:55									<=4	>4	>6	<=4	04:09
		Adm Median Wait	02:04	02:14	01:56	02:05	01:48									<=3	>3	>4	<=3	02:01
		Adm Single Longest Wait	07:24	06:26	11:16	06:51	09:15									<=6	>6	>10	<=6	11:16
		Non-Adm 95th Percentile	03:05	02:47	02:53	02:47	02:34									<=4	>4	>=6	<=4	02:51
		Non-Adm Median Wait	01:00	01:01	00:59	00:54	00:55									<=3	>3	>4	<=3	00:58
		Non-Adm Single Longest Wait	07:30	07:33	07:13	07:51	06:08									<=6	>6	>10	<=6	07:51
HQU11	A&E Clinical Quality: Left Without Being Seen Rate		CIC	0.8%	0.8%	1.2%	0.3%	0.9%							<=3%	>3%	>=5%	<=3%	0.7%	
			WCH	0.6%	0.8%	1.6%	0.9%	0.5%								<=3%	>3%	>=5%	<=3%	0.9%
HQU12	A & E Clinical Quality: Time to Initial Assessment (for patients arriving by emergency ambulance)	95th Percentile	00:46	00:50	00:43	00:38	00:31								<=00:15	>00:15	>00:20	<=00:15	00:42	
		Median Wait	00:13	00:13	00:14	00:12	00:08								<=00:20	>00:20	>00:30	<=00:20	00:12	
		Single Longest Wait	03:03	03:45	02:27	02:42	02:50									<=00:20	>00:20	>00:30	<=00:20	03:45
		95th Percentile	00:28	00:29	00:32	00:30	00:25									<=00:15	>00:15	>00:20	<=00:15	00:29
		Median Wait	00:09	00:10	00:10	00:09	00:07									<=00:20	>00:20	>00:30	<=00:20	00:09
		Single Longest Wait	01:23	01:32	01:43	02:04	01:14									<=00:20	>00:20	>00:30	<=00:20	02:04

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HQU13	A & E Clinical Quality:	Median Wait	03:09	03:10	02:54	02:37	02:01								<=01:00	>01:00	>01:30	<=01:00	02:43		
		95th Percentile	14:52	16:05	21:15	12:21	10:53								<=01:00	>01:00	>01:30	<=01:00	14:35		
		Single Longest Wait	79:40	89:31	158:53	71:24	66:43								Snapshot				158:53		
	Time to Treatment	Median Wait	01:23	01:23	01:23	01:08	01:00								<=01:00	>01:00	>01:30	<=01:00	01:15		
		95th Percentile	06:40	06:16	07:34	04:33	03:41								<=01:00	>01:00	>01:30	<=01:00	05:51		
		Single Longest Wait	40:25	54:56	64:33	35:51	25:27								Snapshot				64:33		
HQU14	Cancer: 2 Week Waits	All Cancers	95.1%		92.6%	93.2%								>=93%	<93%	<88%	>=93%	94.2%			
		Breast Symptomatic	93.2%		94.4%	95.2%									>=93%	<93%	<88%	>=93%	93.9%		
HQU15	Cancer: 62 Day Waits	All Cancers: 2 month Urgent Referral to Treatment	85.5%		88.3%	85.5%									>=85%	<85%	<80%	>=85%	86.2%		
		62 Day Wait For First Treatment - Screening	97.7%		100.0%	93.8%									>=90%	<90%	<85%	>=90%	96.8%		
		62 Day Wait For First Treatment - Cons Upgrade	nad		nad	nad									>=85%	<85%	<80%	>=85%	nad		
HQU16	Emergency Re-admissions (within 30 days)		6.0%	6.5%	5.7%	6.0%	nad								<=6%	>6%	>8%	<=6%	6.1%		
<b>2. RESOURCES: HEADLINE MEASURES ( Financial performance data in Section 4 of Performance Report)</b>																					
HRS05_01	Acute G&A Bed Capacity - Average No of Available Daycase Beds		94	94	94	94	94								For Trending Purposes				↔		
HRS05_02	Acute G&A Bed Capacity - Average No of Available Inpatient Beds		564	565	562	560	557														↔
HRS05_03	Acute G&A Bed Capacity - Total Available Beds		658	659	656	654	651														↔
HRS06	Non Elective G&A FFCE's		2450	2449	2494	2434	2437														↔
HRS07	Referral to Treatment: Number of incomplete Pathways		14330	14604	14287	14377	14176														↔
<b>3. QUALITY: SUPPORTING MEASURES</b>																					
SQU01	VTE Risk Assessment		91.1%	91.6%	90.1%	90.6%	nad								>=90%	<90%	<85%	>=90%	90.9%		
SQU04_01	A&E Clinical Quality: (Comp A)	Cellulitis	16.3%		Quarterly Assessment																
		DVT	14.3%		Quarterly Assessment																
	Ambulatory Care	Cellulitis	3.9%		Quarterly Assessment																
		DVT	25.0%		Quarterly Assessment																
	A&E Clinical Quality: (Comp B)	Cellulitis	18.852		Quarterly Assessment																
		DVT	4.465		Quarterly Assessment																
Ambulatory Care	Cellulitis	14.358		Quarterly Assessment																	
	DVT	0.718		Quarterly Assessment																	
SQU04_02	A&E Clinical Quality: Consultant Sign Off		CIC	6 Monthly Audit (October and March)																	
			WCH	6 Monthly Audit (October and March)																	
SQU05	Cancer: 31 Day Waits	One month Wait For First Definitive Treatment	98.1%		98.2%	96.2%									>= 96%	< 96%	<91%	>=96%	97.7%		
		31 Day Wait for Subsequent Treatment - Surgery	95.7%		100.0%	88.9%									>= 94%	< 94%	<89%	>=94%	96.0%		
		31 Day Wait for Subsequent Treatment - Drugs	100.0%		100.0%	97.4%									>= 98%	< 98%	<93%	>=98%	99.2%		
		31 Day Wait for Subsequent Treatment - Palliative	100.0%		nad	nad									>= 94%	< 94%	<89%	>=94%	100.0%		
		31 Day Wait for Subsequent Treatment - R'therapy	97.6%		94.2%	93.2%									>=94%	<94%	<89%	>=94%	95.9%		

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SQU06	Strokes: Patients with 90% of their admission on a Stroke Ward	73.5%	50.0%	78.0%	71.8%	91.9%								>=90%	<90%	<80%	>=90%	72.0%	
	Strokes: TIA Referrals Assessed & treated within 24 Hours	75.0%	57.1%	60.0%	nad	nad								>=90%	<90%	<80%	>=90%	62.5	
SQU10	Staff Engagement	Annual survey																	
SQU11	Patient Reported Outcome Scores (PROMS)	Elective Hip Replacements	Available data to March 2011 only																
		Groin Surgery	Available data to March 2011 only																
		Hernia Surgery	Available data to March 2011 only																
		Varicose Vein Surgery	Available data to March 2011 only																
SQU17	Low Value Procedures	Under Development (nationally)																	
SQU24	Referral to Treatment: Admitted Patients Median Wait	6.58	7.90	9.4	7.3	7.0								<=11.1	>11.1	>12.21	<= 11.1	7.0	
SQU25	Referral to Treatment: Non-Admitted Patients Median Wait	4.43	5.00	4.0	4.9	4.6								<=6.6	>6.6	>7.26	<= 6.6	4.6	
SQU26	Referral to Treatment: Incomplete Pathway Median Wait	6.58	6.30	5.2	5.0	6.3								<=7.2	>7.2	>7.92	<= 7.2	6.3	
<b>4. RESOURCES: SUPPORTING MEASURES (Some HR measures covered in Section 3 of the Performance Report)</b>																			
SRS08	Length of Stay for Acute G&A Spells	4.8	4.8	5.1	4.4	4.5								<=4.8	>4.8	>6.0	<=4.8	4.8	
SRS09	Daycase Rate (G&A)	80.5%	80.3%	80.1%	79.5%	80.0%								>=80%	<80%	<70%	>=80%	80.1%	
SRS10	Delayed Transfers of Care	0.2%	2.8%	6.3%	5.8%	6.0%								<=3.5%	>3.5%	>5.0%	<=3.5%	4.2%	
SRS11	GP Written Referrals to Hospital (G&A)	4561	5235	5382	4993	4974								For Trending Purposes				↔	
SRS12	Other Referrals For a First OP Appointment (G&A)	1111	1307	1162	1134	1103												↓	
SRS13	First OP Attendances Following GP Referral (G&A)	3504	4145	4454	4381	4205												↓	
SRS14	All First OP Attendances (G&A)	5414	6128	6454	6228	5982												↓	
SRS15	Elective FFCE's (G&A)	2797	3102	3441	3203	2993												↓	
SRS16	A&E Attendances	CIC	3720	3739	3624	3643	3574												↔
		WCH	2704	2652	2608	2731	2580								↓				
SRS19	Staff Absences (Sickness absence rate)	3.86%	3.91%	4.58%	4.89%	4.80%								<=3.5%	>3.5%	>5%	<=3.5%	4.41%	
SRS20	Temporary Staffing Costs (Including agency costs)	3.6%	4.4%	3.5%	4.7%	3.4%								<=2%	>2%	>4%	<=2%	3.9%	
<b>5. LOCAL MONITORING</b>																			
	Data Quality on Ethnic Groups: Completeness of Trust IP Coding	94.0%	93.7%	92.9%	94.3%	93.5%								>=85%	<85%	<60%	>=85%	93.7%	
	Thrombolysis: 60 minute call to needle time	77.8%	60.0%	66.7%	83.3%	50.0%								>=68%	<68%	<48%	>=68%	70.0%	
	Referral to Treatment	Percentage admitted patients treated with 18 weeks	90.2%	90.4%	76.6%	90.1%	91.2%								>=90%	<90%	<85%	>=90%	87.2%
		Percentage non-adm patients treated with 18 weeks	97.3%	96.3%	97.0%	98.4%	97.5%								>=95%	<95%	<90%	>=95%	97.3%
	Cancelled operations	% Cancelled	0.84%	0.89%	0.78%	0.62%	0.66%								<=0.8%	>0.8%	>1.5%	<=0.8%	0.75%
		28 day rule	0.0%	7.1	0.0%	5.0%	0.0%								<=5%	> 5%	> 15%	<=5%	2.5%
	Infant Health: Breastfeeding Initiation	65.8%	68.6%	64.9%	66.9%	63.7%									>=68%	<68%	<63%	>=68%	66.0%
	Infant Health: Smoking during Pregnancy	14.2%	12.3%	15.4%	12.1%	17.0%									<=18.95%	>18.95%	>19.95%	<=18.95%	14.2%
	No of patients waiting longer than 6 weeks for diagnostic tests	0	0	3	0	1									0	>0	>10	<=25	4
	Choose and Book slot availability	88.6%	83.1%	83.4%	86.5%	87.6%									>=85%	< 85%	<7 0%	>=85%	85.8%

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<b>6. LOCAL PRODUCTIVITY METRICS</b>																		
	Reduce inpatient length of stay (elective)	2.6	3.0	3.0	2.8	nad								<=3.1	>3.1	>3.6	<=3.1	2.8
	Reduce inpatient length of stay (non-elective)	4.8	4.7	5.1	4.3	nad								<=4.2	>4.2	>4.8	<=4.2	4.7
	Day Case rate for Basket of 25 procedures	73.3%	75.4%	76.9%	76.9%	71.4%								>=80%	<80%	<70%	>=80%	74.9%
	Pre-operative bed days (elective)	8.8%	12.9%	9.0%	8.6%	nad								<=6%	>6%	>11%	<=6%	9.9%
	Outpatient New to Review Ratio	2.1	2.1	2.1	2.0	2.1								<=2	>2	>6	<=2	2.1
	Outpatient Did Not Attend (DNA) rate	7.4%	6.9%	7.1%	6.4%	nad								<=7%	>7%	>10%	<=7%	7.0%
<b>7. LOCAL WORKFORCE METRICS</b>																		
	Sickness \ Absence Cost (£000)	£ 311.7	£ 354.8	£ 423.1	£ 456.0	£445.4								<=£286	>286	>£386	n/a	£1,991.0
	Turnover Rate (%)	0.67%	0.84%	0.45%	1.27%	2.51%								<=1%	>1%	>1.5%	<=1%	1.15%
	KSF Development Reviews (Rolling Total)	76.8%	77.5%	74.4%	69.2%	67.9%								>=80%	<80%	<50%	<=80%	67.9%
<b>8. LOCAL QUALITY METRICS</b>																		
	Risk Adjusted Mortality (CHKS data - Rolling Year)	105	105	105	104	nad								<=100	>100	>110	<100	104
	Slips, Trips & Falls (inpatients)	75	82	101	71	81								<=100	>100	>110	<1200	410
	MSSA (Attributed to Trust)	1	2	1	1	1								<=1	>1	>2	<=11	6
<b>9. ESTATE METRICS</b>																		
	Planned Preventative Maintenance	CIC	100.0%	100.0%	99.9%	100.0%	99.9%							>=80%	<80%	<70%	>=80%	100.0%
		WCH	95.7%	98.1%	98.0%	97.5%	96.0%								>=80%	<80%	<70%	>=80%
	Maintenance Request Response Times	CIC	99.8%	99.7%	99.8%	99.3%	99.2%							>=80%	<80%	<70%	>=80%	99.6%
		WCH	100.0%	99.8%	99.4%	91.0%	98.7%								>=80%	<80%	<70%	>=80%
<b>10. FACILITIES METRICS</b>																		
	Catering: Waste Scores	CIC	5.34%	4.99%	5.05%	6.02%	5.59%							<=6%	>6%	>9%	<=6.0%	5.40%
		WCH	4.34%	3.34%	3.39%	5.06%	4.65%								<=6%	>6%	>9%	<=6.0%
	Domestic: Cleaning Audit (Quarterly Report)	CIC	94.0%			Quarterly Assessment								>=95%	<95%	<90%	>=95%	94.0%
		WCH	95.0%			Quarterly Assessment								>=95%	<95%	<90%	>=95%	95.0%
	Portering: Request Response	CIC	96.3%	96.7%	95.7%	96.99%	96.93%							>=90%	<90%	<80%	>=90%	96.5%
		WCH	94.4%	94.3%	92.4%	95.08%	95.46%							>=90%	<90%	<80%	>=90%	94.5%

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<b>11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY</b>																		
	<b>Admitted Patient Care: Percentage treated within 18 weeks</b>													>=90%	<90%	<85%	>=90%	
	Surgery	92.3%	90.2%	90.8%	93.3%	92.8%								>=90%	<90%	<85%	>=90%	91.8%
	Urology	100.0%	91.5%	91.9%	94.6%	92.4%								>=90%	<90%	<85%	>=90%	93.5%
	Orthopaedics	91.5%	91.0%	85.6%	90.3%	89.6%								>=90%	<90%	<85%	>=90%	89.4%
	ENT	89.7%	93.4%	95.3%	91.3%	95.7%								>=90%	<90%	<85%	>=90%	93.5%
	Ophthalmology	48.6%	74.0%	13.3%	71.2%	69.1%								>=90%	<90%	<85%	>=90%	51.4%
	Oral Surgery	87.5%	77.8%	42.5%	63.0%	65.0%								>=90%	<90%	<85%	>=90%	64.5%
	General Medicine	100.0%	100.0%	100.0%	100.0%	100.0%								>=90%	<90%	<85%	>=90%	100.0%
	Gastroenterology	100.0%	100.0%	99.5%	100.0%	99.5%								>=90%	<90%	<85%	>=90%	99.8%
	Cardiology	100.0%	100.0%	100.0%	100.0%	100.0%								>=90%	<90%	<85%	>=90%	100.0%
	Dermatology	91.4%	92.2%	61.5%	93.1%	94.6%								>=90%	<90%	<85%	>=90%	85.4%
	Respiratory Medicine	100.0%	nad	100.0%	100.0%	nad								>=90%	<90%	<85%	>=90%	100.0%
	Neurology	nad	100.0%	nad	100.0%	nad								>=90%	<90%	<85%	>=90%	100.0%
	Rheumatology	nad	nad	nad	nad	nad								>=90%	<90%	<85%	>=90%	nad
	Elderly Care	100.0%	100.0%	100.0%	nad	100.0%								>=90%	<90%	<85%	>=90%	100.0%
	Gynaecology	90.3%	91.3%	74.1%	91.4%	90.5%								>=90%	<90%	<85%	>=90%	87.4%
	Other	100.0%	98.2%	96.3%	90.7%	94.2%								>=90%	<90%	<85%	>=90%	95.3%
	<b>Non-admitted Patient Care: Percentage treated within 18 weeks</b>													>=95%	<95%	<90%	>=95%	
	Surgery	96.2%	96.4%	96.7%	98.3%	97.1%								>=95%	<95%	<90%	>=95%	96.6%
	Urology	97.2%	95.5%	96.4%	96.8%	96.0%								>=95%	<95%	<90%	>=95%	96.4%
	Orthopaedics	95.7%	92.6%	96.8%	97.7%	95.8%								>=95%	<95%	<90%	>=95%	95.7%
	ENT	99.1%	98.8%	98.5%	99.5%	99.0%								>=95%	<95%	<90%	>=95%	99.0%
	Ophthalmology	96.9%	95.6%	97.2%	96.2%	95.1%								>=95%	<95%	<90%	>=95%	96.2%
	Oral Surgery	96.9%	95.4%	89.7%	98.9%	95.9%								>=95%	<95%	<90%	>=95%	94.9%
	General Medicine	100%	95.8%	100.0%	100.0%	100.0%								>=95%	<95%	<90%	>=95%	99.4%
	Gastroenterology	96.2%	99.0%	97.9%	96.4%	97.3%								>=95%	<95%	<90%	>=95%	97.4%
	Cardiology	99.2%	99.3%	99.4%	99.2%	98.8%								>=95%	<95%	<90%	>=95%	99.2%
	Dermatology	92.8%	91.6%	95.9%	99.1%	98.4%								>=95%	<95%	<90%	>=95%	95.4%
	Respiratory Medicine	98.2%	97.6%	90.8%	100.0%	100.0%								>=95%	<95%	<90%	>=95%	97.6%
	Neurology	83.8%	85.7%	96.0%	100.0%	100.0%								>=95%	<95%	<90%	>=95%	92.5%
	Rheumatology	100.0%	100.0%	100.0%	100.0%	100.0%								>=95%	<95%	<90%	>=95%	100.0%
	Elderly Care	100.0%	98.7%	100.0%	100.0%	98.5%								>=95%	<95%	<90%	>=95%	99.5%
	Gynaecology	97.4%	95.5%	96.8%	99.1%	98.9%								>=95%	<95%	<90%	>=95%	97.4%
	Other	100.0%	98.6%	98.5%	100.0%	99.6%								>=95%	<95%	<90%	>=95%	99.3%

# Performance Dashboard

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Code	Integrated Performance Measure	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Criteria for Traffic Lighting (Trajectory position)	Final Required Position	Year to Date		
<b>11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY (Cont)</b>																		
	<b>Admitted Patient Care: 95th Percentile (Weeks)</b>													<=23	>23	>25.3	<=23	21.43
	Surgery	20.72	23.43	21.29	19.43	21.43								<=23	>23	>25.3	<=23	21.43
	Urology	17.00	18.86	19.15	17.43	19.00								<=23	>23	>25.3	<=23	19.00
	Orthopaedics	26.86	26.28	30.00	24.57	20.86								<=23	>23	>25.3	<=23	20.86
	ENT	29.00	21.14	17.86	15.57	17.71								<=23	>23	>25.3	<=23	17.71
	Ophthalmology	42.86	43.43	42.15	41.00	38.86								<=23	>23	>25.3	<=23	38.86
	Oral Surgery	24.15	29.28	37.58	37.14	27.14								<=23	>23	>25.3	<=23	27.14
	General Medicine	10.72	12.43	10.00	7.00	6.00								<=23	>23	>25.3	<=23	6.00
	Gastroenterology	11.15	11.86	13.86	9.14	12.14								<=23	>23	>25.3	<=23	12.14
	Cardiology	12.00	14.00	10.00	16.29	14.57								<=23	>23	>25.3	<=23	14.57
	Dermatology	24.86	35.14	40.29	23.14	18.00								<=23	>23	>25.3	<=23	18.00
	Respiratory Medicine	1.43	nad	0.43	7.29	nad								<=23	>23	>25.3	<=23	nad
	Neurology	nad	0.57	nad	2.14	nad								<=23	>23	>25.3	<=23	nad
	Rheumatology	nad	nad	nad	nad	nad								<=23	>23	>25.3	<=23	nad
	Elderly Care	7.58	9.14	6.58	nad	8.43								<=23	>23	>25.3	<=23	8.43
	Gynaecology	27.00	26.00	31.00	24.71	22.14								<=23	>23	>25.3	<=23	22.14
	Other	15.00	15.86	15.58	26.29	17.00								<= 23	>23	>25.3	<=23	17.00

	<b>Non Admitted Patient Care: 95th Percentile (Weeks)</b>													<=18.3	>18.3	>20.13	<=18.3	11.00
	Surgery	13.72	14.28	14.00	10.57	11.00								<=18.3	>18.3	>20.13	<=18.3	11.00
	Urology	16.29	16.71	15.86	13.86	16.86								<=18.3	>18.3	>20.13	<=18.3	16.86
	Orthopaedics	17.43	22.00	16.43	15.14	17.43								<=18.3	>18.3	>20.13	<=18.3	17.43
	ENT	10.72	11.14	12.58	12.29	10.86								<=18.3	>18.3	>20.13	<=18.3	10.86
	Ophthalmology	15.72	17.14	16.72	17.14	18.00								<=18.3	>18.3	>20.13	<=18.3	18.00
	Oral Surgery	16.43	17.43	27.00	12.57	17.71								<=18.3	>18.3	>20.13	<=18.3	17.71
	General Medicine	8.29	10.29	10.58	11.43	14.29								<=18.3	>18.3	>20.13	<=18.3	14.29
	Gastroenterology	16.15	13.71	15.43	17.57	16.71								<=18.3	>18.3	>20.13	<=18.3	16.71
	Cardiology	9.15	10.43	10.72	12.00	12.00								<=18.3	>18.3	>20.13	<=18.3	12.00
	Dermatology	22.58	25.86	17.72	12.86	13.57								<=18.3	>18.3	>20.13	<=18.3	13.57
	Respiratory Medicine	9.00	14.86	19.00	13.00	11.57								<=18.3	>18.3	>20.13	<=18.3	11.57
	Neurology	21.29	26.57	14.43	12.71	16.57								<=18.3	>18.3	>20.13	<=18.3	16.57
	Rheumatology	9.00	10.57	10.72	7.14	9.43								<=18.3	>18.3	>20.13	<=18.3	9.43
	Elderly Care	8.15	10.86	9.29	9.00	14.57								<=18.3	>18.3	>20.13	<=18.3	14.57
	Gynaecology	12.10	16.86	15.86	13.00	11.43								<=18.3	>18.3	>20.13	<=18.3	11.43
	Other	10.15	12.14	12.15	12.00	10.00								<=18.3	>18.3	>20.13	<=18.3	10.00

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Code	Integrated Performance Measure	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Criteria for Traffic Lighting (Trajectory position)	Final Required Position	Year to Date		
<b>11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY (Cont)</b>																		
	<b>Admitted Patient Care: Median Wait (Weeks)</b>													<=11.1	>11.1	>12.21	<=11.1	
	Surgery	4.29	4.28	4.58	4.57	4.43								<=11.1	>11.1	>12.21	<=11.1	4.43
	Urology	8.29	9.00	10.00	8.14	5.29								<=11.1	>11.1	>12.21	<=11.1	5.29
	Orthopaedics	10.58	11.86	12.15	11.29	11.00								<=11.1	>11.1	>12.21	<=11.1	11.00
	ENT	8.86	10.14	9.43	9.14	9.43								<=11.1	>11.1	>12.21	<=11.1	9.43
	Ophthalmology	18.15	17.00	33.72	17.57	17.00								<=11.1	>11.1	>12.21	<=11.1	17.00
	Oral Surgery	14.58	8.00	19.43	14.29	13.29								<=11.1	>11.1	>12.21	<=11.1	13.29
	General Medicine	4.00	3.43	4.00	2.00	5.00								<=11.1	>11.1	>12.21	<=11.1	5.00
	Gastroenterology	4.29	4.28	4.86	4.29	4.86								<=11.1	>11.1	>12.21	<=11.1	4.86
	Cardiology	5.43	5.71	5.00	7.14	5.71								<=11.1	>11.1	>12.21	<=11.1	5.71
	Dermatology	12.43	8.43	17.58	6.29	15.00								<=11.1	>11.1	>12.21	<=11.1	15.00
	Respiratory Medicine	1.43	nad	0.43	4.00	nad								<=11.1	>11.1	>12.21	<=11.1	nad
	Neurology	nad	0.57	nad	2.14	nad								<=11.1	>11.1	>12.21	<=11.1	nad
	Rheumatology	nad	nad	nad	nad	nad								<=11.1	>11.1	>12.21	<=11.1	nad
	Elderly Care	7.58	8.14	5.86	nad	0.43								<=11.1	>11.1	>12.21	<=11.1	0.43
	Gynaecology	3.29	5.86	8.72	4.86	5.14								<=11.1	>11.1	>12.21	<=11.1	5.14
	Other	5.58	7.71	5.86	8.86	6.71								<=11.1	>11.1	>12.21	<=11.1	6.71
	<b>Non Admitted Patient Care: Median Wait (Weeks)</b>													<=6.6	>6.6	>7.26	<=6.6	
	Surgery	1.86	2.00	2.00	2.00	1.86								<=6.6	>6.6	>7.26	<=6.6	1.86
	Urology	6.86	5.43	6.00	3.86	5.86								<=6.6	>6.6	>7.26	<=6.6	5.86
	Orthopaedics	5.00	5.86	5.15	4.86	5.00								<=6.6	>6.6	>7.26	<=6.6	5.00
	ENT	3.00	3.86	3.15	3.14	3.29								<=6.6	>6.6	>7.26	<=6.6	3.29
	Ophthalmology	4.86	6.43	6.00	5.86	5.71								<=6.6	>6.6	>7.26	<=6.6	5.71
	Oral Surgery	7.72	7.14	8.43	6.71	9.00								<=6.6	>6.6	>7.26	<=6.6	9.00
	General Medicine	3.15	4.29	6.00	3.29	8.43								<=6.6	>6.6	>7.26	<=6.6	8.43
	Gastroenterology	8.00	7.29	6.58	7.00	6.00								<=6.6	>6.6	>7.26	<=6.6	6.00
	Cardiology	4.58	6.86	6.15	7.00	8.29								<=6.6	>6.6	>7.26	<=6.6	8.29
	Dermatology	3.72	4.71	5.29	5.14	5.43								<=6.6	>6.6	>7.26	<=6.6	5.43
	Respiratory Medicine	2.58	4.00	3.00	3.00	1.86								<=6.6	>6.6	>7.26	<=6.6	1.86
	Neurology	3.29	7.43	8.15	7.29	11.71								<=6.6	>6.6	>7.26	<=6.6	11.71
	Rheumatology	5.72	5.14	4.29	3.71	4.43								<=6.6	>6.6	>7.26	<=6.6	4.43
	Elderly Care	2.72	3.29	1.58	1.57	5.00								<=6.6	>6.6	>7.26	<=6.6	5.00
	Gynaecology	2.72	3.00	2.86	3.71	5.00								<=6.6	>6.6	>7.26	<=6.6	5.00
	Other	4.00	5.86	5.86	4.71	4.43								<=6.6	>6.6	>7.26	<=6.6	4.43

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Code	Integrated Performance Measure	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Criteria for Traffic Lighting (Trajectory position)	Final Required Position	Year to Date		
<b>11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY (Cont)</b>																		
	<b>Incomplete Pathways: 95th Percentile Wait (Weeks)</b>													<=28	>28	>30.8	<=28	
	Surgery	23.29	24.14	22.15	21.43	23.14								<=28	>28	>30.8	<=28	23.14
	Urology	19.58	17.86	17.15	18.86	18.29								<=28	>28	>30.8	<=28	18.29
	Orthopaedics	22.86	20.71	17.58	18.00	18.00								<=28	>28	>30.8	<=28	18.00
	ENT	16.86	17.14	17.00	16.43	18.00								<=28	>28	>30.8	<=28	18.00
	Ophthalmology	31.00	34.00	31.00	33.00	36.86								<=28	>28	>30.8	<=28	36.86
	Oral Surgery	26.50	26.50	26.50	24.57	25.14								<=28	>28	>30.8	<=28	25.14
	General Medicine	21.58	23.00	17.58	14.71	11.14								<=28	>28	>30.8	<=28	11.14
	Gastroenterology	17.86	16.29	17.00	15.00	15.00								<=28	>28	>30.8	<=28	15.00
	Cardiology	14.00	14.29	14.43	15.71	16.43								<=28	>28	>30.8	<=28	16.43
	Dermatology	29.00	31.14	16.29	18.14	19.14								<=28	>28	>30.8	<=28	19.14
	Respiratory Medicine	18.86	21.71	12.58	15.71	16.86								<=28	>28	>30.8	<=28	16.86
	Neurology	27.15	27.29	13.00	17.86	21.43								<=28	>28	>30.8	<=28	21.43
	Rheumatology	10.86	14.14	12.58	14.86	16.86								<=28	>28	>30.8	<=28	16.86
	Elderly Care	14.15	15.86	15.00	15.71	15.43								<=28	>28	>30.8	<=28	15.43
	Gynaecology	25.72	25.78	21.29	19.86	21.43								<=28	>28	>30.8	<=28	21.43
	Other	20.58	18.00	16.00	15.86	17.29								<=28	>28	>30.8	<=28	17.29

	<b>Incomplete Pathways: Median Wait (Weeks)</b>													<=7.2	>7.2	>7.92	<=7.2	
	Surgery	6.15	5.86	5.29	5.57	6.14								<=7.2	>7.2	>7.92	<=7.2	6.14
	Urology	6.58	6.00	5.29	5.86	6.14								<=7.2	>7.2	>7.92	<=7.2	6.14
	Orthopaedics	6.58	6.29	5.58	5.86	6.14								<=7.2	>7.2	>7.92	<=7.2	6.14
	ENT	4.86	5.14	4.15	4.86	5.00								<=7.2	>7.2	>7.92	<=7.2	5.00
	Ophthalmology	9.58	9.29	8.29	8.71	9.14								<=7.2	>7.2	>7.92	<=7.2	9.14
	Oral Surgery	5.72	6.00	6.15	6.43	6.43								<=7.2	>7.2	>7.92	<=7.2	6.43
	General Medicine	6.15	6.71	5.29	4.43	4.43								<=7.2	>7.2	>7.92	<=7.2	4.43
	Gastroenterology	5.00	4.71	4.29	4.57	4.86								<=7.2	>7.2	>7.92	<=7.2	4.86
	Cardiology	4.86	4.86	5.29	5.71	5.86								<=7.2	>7.2	>7.92	<=7.2	5.86
	Dermatology	8.15	8.71	5.43	5.71	6.86								<=7.2	>7.2	>7.92	<=7.2	6.86
	Respiratory Medicine	4.58	5.86	3.58	4.43	4.86								<=7.2	>7.2	>7.92	<=7.2	4.86
	Neurology	7.00	6.00	7.00	9.57	12.00								<=7.2	>7.2	>7.92	<=7.2	12.00
	Rheumatology	4.00	3.86	3.15	2.43	2.86								<=7.2	>7.2	>7.92	<=7.2	2.86
	Elderly Care	4.86	4.71	5.15	4.57	5.43								<=7.2	>7.2	>7.92	<=7.2	5.43
	Gynaecology	6.58	6.29	5.58	5.71	6.14								<=7.2	>7.2	>7.92	<=7.2	6.14
	Other	5.58	5.86	4.29	4.57	5.14								<=7.2	>7.2	>7.92	<=7.2	5.14



