

# Performance Dashboard

Trust Board - 6th September 2011

Code	Integrated Performance Measure		Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Criteria for Traffic Lighting (Trajectory position)			Final Required Position	Year to Date	
<b>1. QUALITY: HEADLINE MEASURES</b>																				
HQU01	MRSA Bacteraemia (Attributed to Trust)		0	0	0	0									0	>0	>1	<=4	0	
HQU02	Clostridium Difficile Infections (Attributed to Trust)		8	3	7	3									<=5	>5	>=10	<=69	21	
HQU04	Patient Experience Survey		Annual Survey																	
HQU05	Referral to Treatment: Admitted Patient Care 95th Percentile		26.86	26.30	37.86	26.43									<=23	>23	>=26	<=23	26.43	
HQU06	Referral to Treatment: Non-Admitted Patient Care 95th Percentile		14.58	16.30	15.00	14.29									<=18.3	>18.3	>=21	<=18.3	14.29	
HQU07	Referral to Treatment: Incomplete Pathways 95th Percentile		25.58	27.10	22.58	22.57									<=28	>28	>=31	<=28	22.58	
HQU08	Mixed Sex Accommodation Breaches		0	0	0	2									0	>0	>1	<=5	2	
HQU09	A&E Clinical Quality: Unplanned Re-attendance Rate		CIC		2.2%	2.6%	2.4%	2.1%							<=3%	>3%	>=5%	<=3%	2.1%	
			WCH		1.6%	2.4%	1.9%	1.9%								<=3%	>3%	>=5%	<=3%	2.0%
HQU10	A & E Clinical Quality: Total Time in the A&E Dept	Adm 95th Percentile	04:56	05:09	05:04	04:48									<=4	>4	>=6	<=4	05:02	
		Adm Median Wait	02:51	02:56	02:42	02:38									<=3	>3	>4	<=3	02:47	
		Adm Single Longest Wait	10:38	10:01	08:56	08:36										<=6	>6	>10	<=6	10:38
		Non -Adm 95th Percentile	03:52	03:46	03:54	03:55										<=4	>4	>6	<=4	03:53
		Non-Adm Median Wait	01:57	01:48	01:52	01:48										<=3	>3	>4	<=3	01:52
		Non-Adm Single Longest Wait	09:49	07:33	10:09	10:44										<=6	>6	>10	<=6	10:44
		Adm 95th Percentile	03:59	04:43	04:02	03:56										<=4	>4	>6	<=4	04:14
		Adm Median Wait	02:04	02:14	01:56	02:05										<=3	>3	>4	<=3	02:05
		Adm Single Longest Wait	07:24	06:26	11:16	06:51										<=6	>6	>10	<=6	11:16
		Non-Adm 95th Percentile	03:05	02:47	02:53	02:47										<=4	>4	>=6	<=4	02:53
		Non-Adm Median Wait	01:00	01:01	00:59	00:54										<=3	>3	>4	<=3	00:58
		Non-Adm Single Longest Wait	07:30	07:33	07:13	07:51										<=6	>6	>10	<=6	07:51
HQU11	A&E Clinical Quality: Left Without Being Seen Rate		CIC		0.8%	0.8%	1.2%	0.4%							<=3%	>3%	>=5%	<=3%	0.8%	
			WCH		0.6%	0.8%	1.6%	1.0%								<=3%	>3%	>=5%	<=3%	1.0%
HQU12	A & E Clinical Quality: Time to Initial Assessment (for patients arriving by emergency ambulance)	95th Percentile	00:46	00:50	00:43	00:38									<=00:15	>00:15	>00:20	<=00:15	00:45	
		Median Wait	00:13	00:13	00:14	00:12									<=00:20	>00:20	>00:30	<=00:20	00:13	
		Single Longest Wait	03:03	03:45	02:27	02:42										<=00:20	>00:20	>00:30	<=00:20	03:45
		95th Percentile	00:28	00:29	00:32	00:30										<=00:15	>00:15	>00:20	<=00:15	00:30
		Median Wait	00:09	00:10	00:10	00:09										<=00:20	>00:20	>00:30	<=00:20	00:10
		Single Longest Wait	01:23	01:32	01:43	02:04										<=00:20	>00:20	>00:30	<=00:20	02:04

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HQU13	A & E Clinical Quality:	Median Wait	03:09	03:10	02:54	02:37									<=01:00	>01:00	>01:30	<=01:00	02:57		
		95th Percentile	14:52	16:05	21:15	12:21									<=01:00	>01:00	>01:30	<=01:00	15:33		
		Single Longest Wait	79:40	89:31	158:53	71:24									Snapshot				158:53		
	Time to Treatment	Median Wait	01:23	01:23	01:23	01:08									<=01:00	>01:00	>01:30	<=01:00	01:19		
		95th Percentile	06:40	06:16	07:34	04:33									<=01:00	>01:00	>01:30	<=01:00	06:18		
		Single Longest Wait	40:25	54:56	64:33	35:51									Snapshot				64:33		
HQU14	Cancer: 2 Week Waits	All Cancers	95.1%		93.3%									>=93%	<93%	<88%	>=93%	94.6%			
		Breast Symptomatic	93.2%		94.7%										>=93%	<93%	<88%	>=93%	93.7%		
HQU15	Cancer: 62 Day Waits	All Cancers: 2 month Urgent Referral to Treatment	85.5%		86.2%										>=85%	<85%	<80%	>=85%	85.7%		
		62 Day Wait For First Treatment - Screening	97.7%		100.0%										>=90%	<90%	<85%	>=90%	98.7%		
		62 Day Wait For First Treatment - Cons Upgrade	nad		nad										>=85%	<85%	<80%	>=85%	nad		
HQU16	Emergency Re-admissions (within 30 days)		6.0%	6.5%	5.7%	nad								<=6%	>6%	>8%	<=6%	6.1%			
<b>2. RESOURCES: HEADLINE MEASURES ( Financial performance data in Section 4 of Performance Report)</b>																					
HRS05_01	Acute G&A Bed Capacity - Average No of Available Daycase Beds		94	94	94	94									For Trending Purposes				↔		
HRS05_02	Acute G&A Bed Capacity - Average No of Available Inpatient Beds		564	565	562	560															↔
HRS05_03	Acute G&A Bed Capacity - Total Available Beds		658	659	656	654															↔
HRS06	Non Elective G&A FFCE's		2450	2449	2494	2434															↔
HRS07	Referral to Treatment: Number of incomplete Pathways		14330	14604	14287	14377															↔
<b>3. QUALITY: SUPPORTING MEASURES</b>																					
SQU01	VTE Risk Assessment		91.1%	91.6%	90.1%	nad									>=90%	<90%	<85%	>=90%	90.9%		
SQU04_01	A&E Clinical Quality: (Comp A)	Cellulitis	16.3%		Quarterly Assessment																
		DVT	14.3%		Quarterly Assessment																
	Ambulatory Care	Cellulitis	3.9%		Quarterly Assessment																
		DVT	25.0%		Quarterly Assessment																
	A&E Clinical Quality: (Comp B)	Cellulitis	18.852		Quarterly Assessment																
		DVT	4.465		Quarterly Assessment																
Ambulatory Care	Cellulitis	14.358		Quarterly Assessment																	
	DVT	0.718		Quarterly Assessment																	
SQU04_02	A&E Clinical Quality: Consultant Sign Off		CIC	6 Monthly Audit (October and March)																	
			WCH	6 Monthly Audit (October and March)																	
SQU05	Cancer: 31 Day Waits	One month Wait For First Definitive Treatment	98.1%		97.3%										>= 96%	< 96%	<91%	>=96%	97.8%		
		31 Day Wait for Subsequent Treatment - Surgery	95.7%		100.0%										>= 94%	< 94%	<89%	>=94%	97.0%		
		31 Day Wait for Subsequent Treatment - Drugs	100.0%		100.0%										>= 94%	< 94%	<89%	>=94%	100.0%		
		31 Day Wait for Subsequent Treatment - Palliative	100.0%		nad										>= 94%	< 94%	<89%	>=94%	100.0%		
		31 Day Wait for Subsequent Treatment - R'therapy	97.6%		96.4%											>=94%	<94%	<89%	>=94%	97.4%	

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SQU06	Strokes: Patients with 90% of their admission on a Stroke Ward	73.5%	50.0%	78.0%	nad									>=90%	<90%	<80%	>=90%	67.5%	
	Strokes: TIA Referrals Assessed & treated within 24 Hours	75.0%	57.1%	60.0%	nad									>=90%	<90%	<80%	>=90%	62.5	
SQU10	Staff Engagement	Annual survey																	
SQU11	Patient Reported Outcome Scores (PROMS)	Elective Hip Replacements	Available data to January 2011 only																
		Groin Surgery	Available data to January 2011 only																
		Hernia Surgery	Available data to January 2011 only																
		Varicose Vein Surgery	Available data to January 2011 only																
SQU17	Low Value Procedures	Under Development (nationally)																	
SQU24	Referral to Treatment: Admitted Patients Median Wait	6.58	7.90	9.4	7.3									<=11.1	>11.1	>12.21	<= 11.1	7.3	
SQU25	Referral to Treatment: Non-Admitted Patients Median Wait	4.43	5.00	4.0	4.9									<=6.6	>6.6	>7.26	<= 6.6	4.9	
SQU26	Referral to Treatment: Incomplete Pathway Median Wait	6.58	6.30	5.2	5.0									<=7.2	>7.2	>7.92	<= 7.2	5.2	
<b>4. RESOURCES: SUPPORTING MEASURES (Some HR measures covered in Section 3 of the Performance Report)</b>																			
SRS08	Length of Stay for Acute G&A Spells	4.8	4.8	5.1	4.4									<=4.8	>4.8	>6.0	<=4.8	4.8	
SRS09	Daycase Rate (G&A)	80.5%	80.3%	80.1%	79.5%									>=80%	<80%	<70%	>=80%	80.1%	
SRS10	Delayed Transfers of Care	0.2%	2.8%	6.3%	5.8%									<=3.5%	>3.5%	>5.0%	<=3.5%	3.9%	
SRS11	GP Written Referrals to Hospital (G&A)	4561	5235	5382	4993									For Trending Purposes				↓	
SRS12	Other Referrals For a First OP Appointment (G&A)	1111	1307	1162	1134													↔	
SRS13	First OP Attendances Following GP Referral (G&A)	3504	4145	4454	4381													↔	
SRS14	All First OP Attendances (G&A)	5414	6128	6454	6228													↓	
SRS15	Elective FFCE's (G&A)	2797	3102	3441	3203													↓	
SRS16	A&E Attendances	CIC	3720	3739	3624	3643												↔	
		WCH	2704	2652	2608	2731								↔					
SRS19	Staff Absences (Sickness absence rate)	3.86%	3.91%	4.58%	4.89%									<=3.5%	>3.5%	>5%	<=3.5%	4.31%	
SRS20	Temporary Staffing Costs (Including agency costs)	3.6%	4.4%	3.5%	4.7%									<=2%	>2%	>4%	<=2%	4.1%	
<b>5. LOCAL MONITORING</b>																			
	Data Quality on Ethnic Groups: Completeness of Trust IP Coding	94.0%	93.7%	92.9%	94.1%									>=85%	<85%	<60%	>=85%	93.7%	
	Thrombolysis: 60 minute call to needle time	77.8%	60.0%	66.7%	80.0%									>=68%	<68%	<48%	>=68%	72.0%	
	Referral to Treatment	Percentage admitted patients treated with 18 weeks	90.2%	90.4%	76.6%	90.1%									>=90%	<90%	<85%	>=90%	86.2%
		Percentage non-adm patients treated with 18 weeks	97.3%	96.3%	97.0%	98.4%									>=95%	<95%	<90%	>=95%	97.2%
	Cancelled operations	% Cancelled	0.84%	0.89%	0.78%	0.62%									<=0.8%	>0.8%	>1.5%	<=0.8%	0.78%
		28 day rule	0.0%	7.1	0.0%	5.0%									<=5%	> 5%	> 15%	<=5%	3.0%
	Infant Health: Breastfeeding Initiation	66.3%	68.3%	65.1%	67.7%										>=68%	<68%	<63%	>=68%	66.8%
	Infant Health: Smoking during Pregnancy	14.6%	12.7%	16.0%	12.6%										<=18.95%	>18.95%	>19.95%	<=18.95%	14.0%
	No of patients waiting longer than 6 weeks for diagnostic tests	0	0	3	0										0	>0	>10	<=25	3
	Choose and Book slot availability	88.6%	83.1%	83.4%	86.5%										>=85%	< 85%	<7 0%	>=85%	85.40%

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<b>6. LOCAL PRODUCTIVITY METRICS</b>																		
	Reduce inpatient length of stay (elective)	2.6	3.0	3.0	nad									<=3.1	>3.1	>3.6	<=3.1	2.9
	Reduce inpatient length of stay (non-elective)	4.8	4.7	5.1	nad									<=4.2	>4.2	>4.8	<=4.2	4.9
	Day Case rate for Basket of 25 procedures	73.3%	75.4%	76.9%	76.9%									>=80%	<80%	<70%	>=80%	75.8%
	Pre-operative bed days (elective)	8.8%	12.9%	9.0%	nad									<=6%	>6%	>11%	<=6%	10.3%
	Outpatient New to Review Ratio	2.1	2.1	2.0	nad									<=2	>2	>6	<=2	2.0
	Outpatient Did Not Attend (DNA) rate	7.4%	6.9%	7.1%	nad									<=7%	>7%	>10%	<=7%	7.1%
<b>7. LOCAL WORKFORCE METRICS</b>																		
	Sickness \ Absence Cost (£000)	£ 311.7	£ 354.8	£ 423.1	£ 456.0									<=£286	>286	>£386	n/a	£1,545.6
	Turnover Rate (%)	0.67%	0.84%	0.45%	1.27%									<=1%	>1%	>1.5%	<=1%	0.81%
	KSF Development Reviews (Rolling Total)	76.8%	77.5%	74.4%	69.2%									>=80%	<80%	<50%	<=80%	69.2%
<b>8. LOCAL QUALITY METRICS</b>																		
	Risk Adjusted Mortality (CHKS data - Rolling Year)	105	105	105	nad									<=100	>100	>110	<100	105
	Slips, Trips & Falls (inpatients)	75	82	100	71									<=100	>100	>110	<1200	328
	MSSA (Attributed to Trust)	1	2	1	1									<=1	>1	>2	<=11	5
<b>9. ESTATE METRICS</b>																		
	Planned Preventative Maintenance	CIC	100.0%	100.0%	99.9%	100.0%								>=80%	<80%	<70%	>=80%	100.0%
		WCH	95.7%	98.1%	98.0%	97.5%									>=80%	<80%	<70%	>=80%
	Maintenance Request Response Times	CIC	99.8%	99.7%	99.8%	99.3%								>=80%	<80%	<70%	>=80%	99.7%
		WCH	100.0%	99.8%	99.4%	91.0%									>=80%	<80%	<70%	>=80%
<b>10. FACILITIES METRICS</b>																		
	Catering: Waste Scores	CIC	5.34%	4.99%	5.05%	6.02%								<=6%	>6%	>9%	<=6.0%	5.35%
		WCH	4.34%	3.34%	3.39%	5.06%									<=6%	>6%	>9%	<=6.0%
	Domestic: Cleaning Audit (Quarterly Report)	CIC	94.0%			Quarterly Assessment								>=95%	<95%	<90%	>=95%	94.0%
		WCH	95.0%			Quarterly Assessment									>=95%	<95%	<90%	>=95%
	Portering: Request Response	CIC	96.3%	96.7%	95.7%	96.99%								>=90%	<90%	<80%	>=90%	96.4%
		WCH	94.4%	94.3%	92.4%	95.08%									>=90%	<90%	<80%	>=90%

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<b>11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY</b>																		
<b>Admitted Patient Care: Percentage treated within 18 weeks</b>																		
Surgery		92.3%	90.2%	90.8%	93.3%									>=90%	<90%	<85%	>=90%	91.6%
Urology		100.0%	91.5%	91.9%	94.6%									>=90%	<90%	<85%	>=90%	93.8%
Orthopaedics		91.5%	91.0%	85.6%	90.3%									>=90%	<90%	<85%	>=90%	89.4%
ENT		89.7%	93.4%	95.3%	91.3%									>=90%	<90%	<85%	>=90%	92.9%
Ophthalmology		48.6%	74.0%	13.3%	71.2%									>=90%	<90%	<85%	>=90%	48.2%
Oral Surgery		87.5%	77.8%	42.5%	63.0%									>=90%	<90%	<85%	>=90%	64.4%
General Medicine		100.0%	100.0%	100.0%	100.0%									>=90%	<90%	<85%	>=90%	100.0%
Gastroenterology		100.0%	100.0%	99.5%	100.0%									>=90%	<90%	<85%	>=90%	99.9%
Cardiology		100.0%	100.0%	100.0%	100.0%									>=90%	<90%	<85%	>=90%	100.0%
Dermatology		91.4%	92.2%	61.5%	93.1%									>=90%	<90%	<85%	>=90%	82.9%
Respiratory Medicine		100.0%	nad	100.0%	100.0%									>=90%	<90%	<85%	>=90%	100.0%
Neurology		nad	100.0%	nad	100.0%									>=90%	<90%	<85%	>=90%	100.0%
Rheumatology		nad	nad	nad	nad									>=90%	<90%	<85%	>=90%	nad
Elderly Care		100.0%	100.0%	100.0%	nad									>=90%	<90%	<85%	>=90%	100.0%
Gynaecology		90.3%	91.3%	74.1%	91.4%									>=90%	<90%	<85%	>=90%	86.6%
Other		100.0%	98.2%	96.3%	90.7%									>=90%	<90%	<85%	>=90%	95.6%
<b>Non-admitted Patient Care: Percentage treated within 18 weeks</b>																		
Surgery		96.2%	96.4%	96.7%	98.3%									>=95%	<95%	<90%	>=95%	96.5%
Urology		97.2%	95.5%	96.4%	96.8%									>=95%	<95%	<90%	>=95%	96.5%
Orthopaedics		95.7%	92.6%	96.8%	97.7%									>=95%	<95%	<90%	>=95%	95.7%
ENT		99.1%	98.8%	98.5%	99.5%									>=95%	<95%	<90%	>=95%	99.0%
Ophthalmology		96.9%	95.6%	97.2%	96.2%									>=95%	<95%	<90%	>=95%	96.6%
Oral Surgery		96.9%	95.4%	89.7%	98.9%									>=95%	<95%	<90%	>=95%	94.6%
General Medicine		100%	95.8%	100.0%	100.0%									>=95%	<95%	<90%	>=95%	99.2%
Gastroenterology		96.2%	99.0%	97.9%	96.4%									>=95%	<95%	<90%	>=95%	97.4%
Cardiology		99.2%	99.3%	99.4%	99.2%									>=95%	<95%	<90%	>=95%	99.3%
Dermatology		92.8%	91.6%	95.9%	99.1%									>=95%	<95%	<90%	>=95%	94.7%
Respiratory Medicine		98.2%	97.6%	90.8%	100.0%									>=95%	<95%	<90%	>=95%	97.0%
Neurology		83.8%	85.7%	96.0%	100.0%									>=95%	<95%	<90%	>=95%	92.1%
Rheumatology		100.0%	100.0%	100.0%	100.0%									>=95%	<95%	<90%	>=95%	100.0%
Elderly Care		100.0%	98.7%	100.0%	100.0%									>=95%	<95%	<90%	>=95%	99.7%
Gynaecology		97.4%	95.5%	96.8%	99.1%									>=95%	<95%	<90%	>=95%	97.1%
Other		100.0%	98.6%	98.5%	100.0%									>=95%	<95%	<90%	>=95%	99.2%

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<b>11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY (Cont)</b>																		
<b>Admitted Patient Care: 95th Percentile (Weeks)</b>																		
Surgery		20.72	23.43	21.29	19.43									<=23	>23	>25.3	<=23	19.43
Urology		17.00	18.86	19.15	17.43									<=23	>23	>25.3	<=23	17.43
Orthopaedics		26.86	26.28	30.00	24.57									<=23	>23	>25.3	<=23	24.57
ENT		29.00	21.14	17.86	15.57									<=23	>23	>25.3	<=23	15.57
Ophthalmology		42.86	43.43	42.15	41.00									<=23	>23	>25.3	<=23	41.00
Oral Surgery		24.15	29.28	37.58	37.14									<=23	>23	>25.3	<=23	37.14
General Medicine		10.72	12.43	10.00	7.00									<=23	>23	>25.3	<=23	7.00
Gastroenterology		11.15	11.86	13.86	9.14									<=23	>23	>25.3	<=23	9.14
Cardiology		12.00	14.00	10.00	16.29									<=23	>23	>25.3	<=23	16.29
Dermatology		24.86	35.14	40.29	23.14									<=23	>23	>25.3	<=23	23.14
Respiratory Medicine		1.43	nad	0.43	7.29									<=23	>23	>25.3	<=23	7.29
Neurology		nad	0.57	nad	2.14									<=23	>23	>25.3	<=23	2.14
Rheumatology		nad	nad	nad	nad									<=23	>23	>25.3	<=23	nad
Elderly Care		7.58	9.14	6.58	nad									<=23	>23	>25.3	<=23	nad
Gynaecology		27.00	26.00	31.00	24.71									<=23	>23	>25.3	<=23	24.71
Other		15.00	15.86	15.58	26.29									<= 23	>23	>25.3	<=23	26.29

<b>Non Admitted Patient Care: 95th Percentile (Weeks)</b>																		
Surgery		13.72	14.28	14.00	10.57									<=18.3	>18.3	>20.13	<=18.3	10.57
Urology		16.29	16.71	15.86	13.86									<=18.3	>18.3	>20.13	<=18.3	13.86
Orthopaedics		17.43	22.00	16.43	15.14									<=18.3	>18.3	>20.13	<=18.3	15.14
ENT		10.72	11.14	12.58	12.29									<=18.3	>18.3	>20.13	<=18.3	12.29
Ophthalmology		15.72	17.14	16.72	17.14									<=18.3	>18.3	>20.13	<=18.3	17.14
Oral Surgery		16.43	17.43	27.00	12.57									<=18.3	>18.3	>20.13	<=18.3	12.57
General Medicine		8.29	10.29	10.58	11.43									<=18.3	>18.3	>20.13	<=18.3	11.43
Gastroenterology		16.15	13.71	15.43	17.57									<=18.3	>18.3	>20.13	<=18.3	17.57
Cardiology		9.15	10.43	10.72	12.00									<=18.3	>18.3	>20.13	<=18.3	12.00
Dermatology		22.58	25.86	17.72	12.86									<=18.3	>18.3	>20.13	<=18.3	12.86
Respiratory Medicine		9.00	14.86	19.00	13.00									<=18.3	>18.3	>20.13	<=18.3	13.00
Neurology		21.29	26.57	14.43	12.71									<=18.3	>18.3	>20.13	<=18.3	12.71
Rheumatology		9.00	10.57	10.72	7.14									<=18.3	>18.3	>20.13	<=18.3	7.14
Elderly Care		8.15	10.86	9.29	9.00									<=18.3	>18.3	>20.13	<=18.3	9.00
Gynaecology		12.10	16.86	15.86	13.00									<=18.3	>18.3	>20.13	<=18.3	13.00
Other		10.15	12.14	12.15	12.00									<=18.3	>18.3	>20.13	<=18.3	12.00

# Performance Dashboard

Trust Board - 6th September 2011

Code	Integrated Performance Measure	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Criteria for Traffic Lighting (Trajectory position)	Final Required Position	Year to Date	
<b>11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY (Cont)</b>																	
	<b>Admitted Patient Care: Median Wait (Weeks)</b>													<=11.1	>11.1	>12.21	<=11.1
	Surgery	4.29	4.28	4.58	4.57									<=11.1	>11.1	>12.21	<=11.1
	Urology	8.29	9.00	10.00	8.14									<=11.1	>11.1	>12.21	<=11.1
	Orthopaedics	10.58	11.86	12.15	11.29									<=11.1	>11.1	>12.21	<=11.1
	ENT	8.86	10.14	9.43	9.14									<=11.1	>11.1	>12.21	<=11.1
	Ophthalmology	18.15	17.00	33.72	17.57									<=11.1	>11.1	>12.21	<=11.1
	Oral Surgery	14.58	8.00	19.43	14.29									<=11.1	>11.1	>12.21	<=11.1
	General Medicine	4.00	3.43	4.00	2.00									<=11.1	>11.1	>12.21	<=11.1
	Gastroenterology	4.29	4.28	4.86	4.29									<=11.1	>11.1	>12.21	<=11.1
	Cardiology	5.43	5.71	5.00	7.14									<=11.1	>11.1	>12.21	<=11.1
	Dermatology	12.43	8.43	17.58	6.29									<=11.1	>11.1	>12.21	<=11.1
	Respiratory Medicine	1.43	nad	0.43	4.00									<=11.1	>11.1	>12.21	<=11.1
	Neurology	nad	0.57	nad	2.14									<=11.1	>11.1	>12.21	<=11.1
	Rheumatology	nad	nad	nad	nad									<=11.1	>11.1	>12.21	<=11.1
	Elderly Care	7.58	8.14	5.86	nad									<=11.1	>11.1	>12.21	<=11.1
	Gynaecology	3.29	5.86	8.72	4.86									<=11.1	>11.1	>12.21	<=11.1
	Other	5.58	7.71	5.86	8.86									<=11.1	>11.1	>12.21	<=11.1
	<b>Non Admitted Patient Care: Median Wait (Weeks)</b>													<=6.6	>6.6	>7.26	<=6.6
	Surgery	1.86	2.00	2.00	2.00									<=6.6	>6.6	>7.26	<=6.6
	Urology	6.86	5.43	6.00	3.86									<=6.6	>6.6	>7.26	<=6.6
	Orthopaedics	5.00	5.86	5.15	4.86									<=6.6	>6.6	>7.26	<=6.6
	ENT	3.00	3.86	3.15	3.14									<=6.6	>6.6	>7.26	<=6.6
	Ophthalmology	4.86	6.43	6.00	5.86									<=6.6	>6.6	>7.26	<=6.6
	Oral Surgery	7.72	7.14	8.43	6.71									<=6.6	>6.6	>7.26	<=6.6
	General Medicine	3.15	4.29	6.00	3.29									<=6.6	>6.6	>7.26	<=6.6
	Gastroenterology	8.00	7.29	6.58	7.00									<=6.6	>6.6	>7.26	<=6.6
	Cardiology	4.58	6.86	6.15	7.00									<=6.6	>6.6	>7.26	<=6.6
	Dermatology	3.72	4.71	5.29	5.14									<=6.6	>6.6	>7.26	<=6.6
	Respiratory Medicine	2.58	4.00	3.00	3.00									<=6.6	>6.6	>7.26	<=6.6
	Neurology	3.29	7.43	8.15	7.29									<=6.6	>6.6	>7.26	<=6.6
	Rheumatology	5.72	5.14	4.29	3.71									<=6.6	>6.6	>7.26	<=6.6
	Elderly Care	2.72	3.29	1.58	1.57									<=6.6	>6.6	>7.26	<=6.6
	Gynaecology	2.72	3.00	2.86	3.71									<=6.6	>6.6	>7.26	<=6.6
	Other	4.00	5.86	5.86	4.71									<=6.6	>6.6	>7.26	<=6.6

# Performance Dashboard

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Code	Integrated Performance Measure	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Criteria for Traffic Lighting (Trajectory position)	Final Required Position	Year to Date		
<b>11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY (Cont)</b>																		
	<b>Incomplete Pathways: 95th Percentile Wait (Weeks)</b>													<=28	>28	>30.8	<=28	
	Surgery	23.29	24.14	22.15	21.43									<=28	>28	>30.8	<=28	21.43
	Urology	19.58	17.86	17.15	18.86									<=28	>28	>30.8	<=28	18.86
	Orthopaedics	22.86	20.71	17.58	18.00									<=28	>28	>30.8	<=28	18.00
	ENT	16.86	17.14	17.00	16.43									<=28	>28	>30.8	<=28	16.43
	Ophthalmology	31.00	34.00	31.00	33.00									<=28	>28	>30.8	<=28	33.00
	Oral Surgery	26.50	26.50	26.50	24.57									<=28	>28	>30.8	<=28	24.57
	General Medicine	21.58	23.00	17.58	14.71									<=28	>28	>30.8	<=28	14.71
	Gastroenterology	17.86	16.29	17.00	15.00									<=28	>28	>30.8	<=28	15.00
	Cardiology	14.00	14.29	14.43	15.71									<=28	>28	>30.8	<=28	15.71
	Dermatology	29.00	31.14	16.29	18.14									<=28	>28	>30.8	<=28	18.14
	Respiratory Medicine	18.86	21.71	12.58	15.71									<=28	>28	>30.8	<=28	15.71
	Neurology	27.15	27.29	13.00	17.86									<=28	>28	>30.8	<=28	17.86
	Rheumatology	10.86	14.14	12.58	14.86									<=28	>28	>30.8	<=28	14.86
	Elderly Care	14.15	15.86	15.00	15.71									<=28	>28	>30.8	<=28	15.71
	Gynaecology	25.72	25.78	21.29	19.86									<=28	>28	>30.8	<=28	19.86
	Other	20.58	18.00	16.00	15.86									<=28	>28	>30.8	<=28	15.86
	<b>Incomplete Pathways: Median Wait (Weeks)</b>													<=7.2	>7.2	>7.92	<=7.2	
	Surgery	6.15	5.86	5.29	5.57									<=7.2	>7.2	>7.92	<=7.2	5.57
	Urology	6.58	6.00	5.29	5.86									<=7.2	>7.2	>7.92	<=7.2	5.86
	Orthopaedics	6.58	6.29	5.58	5.86									<=7.2	>7.2	>7.92	<=7.2	5.86
	ENT	4.86	5.14	4.15	4.86									<=7.2	>7.2	>7.92	<=7.2	4.86
	Ophthalmology	9.58	9.29	8.29	8.71									<=7.2	>7.2	>7.92	<=7.2	8.71
	Oral Surgery	5.72	6.00	6.15	6.43									<=7.2	>7.2	>7.92	<=7.2	6.43
	General Medicine	6.15	6.71	5.29	4.43									<=7.2	>7.2	>7.92	<=7.2	4.43
	Gastroenterology	5.00	4.71	4.29	4.57									<=7.2	>7.2	>7.92	<=7.2	4.57
	Cardiology	4.86	4.86	5.29	5.71									<=7.2	>7.2	>7.92	<=7.2	5.71
	Dermatology	8.15	8.71	5.43	5.71									<=7.2	>7.2	>7.92	<=7.2	5.71
	Respiratory Medicine	4.58	5.86	3.58	4.43									<=7.2	>7.2	>7.92	<=7.2	4.43
	Neurology	7.00	6.00	7.00	9.57									<=7.2	>7.2	>7.92	<=7.2	9.57
	Rheumatology	4.00	3.86	3.15	2.43									<=7.2	>7.2	>7.92	<=7.2	2.43
	Elderly Care	4.86	4.71	5.15	4.57									<=7.2	>7.2	>7.92	<=7.2	4.57
	Gynaecology	6.58	6.29	5.58	5.71									<=7.2	>7.2	>7.92	<=7.2	5.71
	Other	5.58	5.86	4.29	4.57									<=7.2	>7.2	>7.92	<=7.2	4.57



