

Quality Dashboard Appendix A3

Trust Board February 2012

| Code   | Local Quality Measure  | Apr-11   | May-11 | Jun-11 | Jul-11 | Aug-11 | Sep-11 | Oct-11 | Nov-11 | Dec-11 | Jan-12 | Feb-12 | Mar-12 | Criteria for Traffic Lighting<br>(Trajectory position) | Final<br>Required<br>Position | Year to<br>Date |
|--|------------------------|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--|-------------------------------|-----------------|
| <b>1. CQUIN MEASURES &amp; ADVANCING QUALITY</b> |                        |  |        |        |        |        |        |        |        |        |        |        |        |  |                               |                 |
| 1  | AQ: AMI                | NHS-1 Aspirin within 24 hrs before or after arrival                      | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 100%            |
|  |                        | NHS-2 Aspirin at Discharge   | 96.0%  | 97%    | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 96.6%           |
|  |                        | NHS-3 ACEI or ARB for LVSD   | 100%   | N/A    | N/A    | 100%   | 100%   | 100%   | N/A    | N/A    | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 100%            |
|  |                        | NHS-4 Smoking Cessation advice/counselling                               | 40%    | 89.0%  | 50.0%  | 67.0%  | 100%   | 68.0%  | 100%   | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 64.4%           |
|  |                        | NHS-5 Beta Blocker at discharge  | 90.0%  | 100%   | 100%   | 100%   | 73.0%  | 87.0%  | 100%   | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 94.8%           |
|  |                        | NHS-7 Fibrinolytic Therapy within 30 mins of Arrival                     | 75.0%  | 89.0%  | 66.0%  | 100%   | 67.0%  | 78.0%  | 83%    | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 81.9%           |
| 2  | AQ: HEART FAILURE      | NHS-24 LV Function Evaluation  | 90.0%  | 94.0%  | 92.0%  | 100%   | 100%   | 100%   | 100%   | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 91.9%           |
|  |                        | NHS-25 ACEI or ARB at Discharge  | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 100%            |
|  |                        | NHS-26 Discharge Instructions  | 82.0%  | 87.5%  | 81.0%  | 100%   | 100%   | 100%   | 100%   | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 84.7%           |
|  |                        | NHS-27 Adult Smoking Cessation Advice/Counselling                        | 100%   | 100%   | 50.0%  | 50.0%  | 100%   | 100%   | N/A    | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 100.0%          |
| 3  | AQ: HIPS               | NHS-45H Prophylactic Antibiotics within 1 hour prior to surgery          | 92.0%  | 90%    | 88.0%  | 86.0%  | 84.0%  | 77.0%  | 84%    | 89%    | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 91.2%           |
|  |                        | NHS45-H Appropriate Antibiotic Regimen                                   | 98.0%  | 96%    | 97%    | 98%    | 98%    | 90%    | 82%    | 91%    | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 97.4%           |
|  |                        | NHS47H Prophylactic Antibiotics discontinued within 24 Hours             | 98.0%  | 93%    | 100%   | 98%    | 94%    | 98%    | 98%    | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 95.6%           |
|  |                        | NHS-48H VTE Prophylaxis Ordered  | 96.0%  | 100%   | 100%   | 100%   | 100%   | 100%   | 98%    | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 97.9%           |
|  |                        | NHS-49H VTE Prophylaxis Timely   | 96.0%  | 100%   | 100%   | 100%   | 100%   | 100%   | 96%    | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 97.9%           |
| 4  | AQ: KNEES              | NHS-45k Prophylactic Antibiotics within 1 hour prior to surgery          | 90.0%  | 84.0%  | 88.0%  | 84.0%  | 96%    | 87.0%  | 90%    | 75%    | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 87.0%           |
|  |                        | NHS45-K Appropriate Antibiotic Regimen                                   | 100%   | 94%    | 97.0%  | 100%   | 96%    | 100%   | 88%    | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 96.9%           |
|  |                        | NHS47K Prophylactic Antibiotics discontinued within 24 Hours             | 97.0%  | 97%    | 97%    | 97%    | 100%   | 92%    | 100%   | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 96.7%           |
|  |                        | NHS-48K VTE Prophylaxis Ordered  | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 100%            |
|  |                        | NHS-49K VTE Prophylaxis Timely   | 100%   | 97%    | 100%   | 97%    | 100%   | 100%   | 100%   | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 98.6%           |
| 5  | AQ: PNEUMONIA          | NHS-33 Oxygenation Assessment  | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 100%            |
|  |                        | NHS-34 Initial Antibiotics Selection for CAP in Immunocompetent Patients | 80.0%  | 67.0%  | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 73.3%           |
|  |                        | NHS-35 Blood Cultures Performed Prior to Initial Antibiotics             | 80.0%  | 100%   | 100%   | 83.0%  | 100%   | 100%   | 75%    | 77%    | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 90.0%           |
|  |                        | NHS-38 Initial Antibiotics Received within 6 Hours of Arrival            | 73.0%  | 79.0%  | 94%    | 100%   | 100%   | 100%   | 100%   | 87%    | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 75.6%           |
|  |                        | NHS-39 Adult Smoking Cessation Advice/Counselling                        | 55.0%  | 36.0%  | 20.0%  | 64.0%  | 40.0%  | 100%   | 43%    | 62%    | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 45.5%           |
|  |                        | NHS-50 CURB-65 Score   | 100%   | 100%   | 100%   | 100%   | 100%   | 54.0%  | 33%    | 68%    | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 100%            |
| 6  | AQ: STROKE             | STK-1 Stroke Unit Admission  | 73.0%  | 53.0%  | 71.0%  | 78.0%  | 86.0%  | 84.0%  | 89%    | 77%    | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 62.9%           |
|  |                        | STK-2 Swallowing Screening   | 91.0%  | 79.0%  | 96%    | 81.0%  | 92%    | 87.0%  | 100%   | 93%    | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 85.1%           |
|  |                        | STK-3 Brain Scan   | 94.0%  | 92.0%  | 96.0%  | 89.0%  | 96%    | 100%   | 96%    | 93%    | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 93.1%           |
|  |                        | STK-4 Received Aspirin   | 89.0%  | 100%   | 88.0%  | 100%   | 100%   | 96%    | 91%    | 96%    | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 94.7%           |
|  |                        | STK-5 Physiotherapy Assessment   | 100%   | 84.0%  | 97.0%  | 96%    | 93%    | 97%    | 100%   | 97%    | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 92.2%           |
|  |                        | STK-6 Occupational Assessment  | 86.0%  | 78.0%  | 92%    | 92%    | 89.0%  | 100%   | 100%   | 93%    | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 82.2%           |
|  |                        | STK-7 Weighed  | 89.0%  | 89.0%  | 93%    | 89.0%  | 93%    | 84.0%  | 93%    | 97%    | nad    | nad    | nad    | >=90% <90% <75%  | 100%                          | 88.7%           |
| 7  | AQ: Patient Experience | nad  | nad    | nad    | nad    | nad    | nad    | nad    | nad    | nad    | nad    | nad    |        |  |                               | nad             |

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|--|---|---------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--|-------------------------|--------------|-------|-------|
| <b>1. QUIN MEASURES &amp; ADVANCING QUALITY (CONT)</b> |   |               |        |        |        |        |        |        |        |        |        |        |        |  |                         |              |       |       |
| 8  | Tarn  | v             | v      | v      | v      | v      | v      | v      | v      | v      | v      | v      |        |  |                         | nad          |       |       |
| 9  | VTE Prevention  | 91.1%         | 91.6%  | 90.1%  | 90.6%  | 90.4%  | 90.6%  | 93.0%  | 91.6%  | 90.2%  | 91.1%  | 91.2%  |        | >=90%  | <90%                    | <85%         | >=90% | 90.8% |
| 10   | Patient Experience Survey   | Annual Survey |        |        |        |        |        |        |        |        |        |        |        |  |                         |              |       |       |
| 11   | Reducton in Pressure Ulcers   | Grade 3       | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |  | <=35                    | >35          | <=35  | 0     |
|  |   | Grade 4       | 0      | 1      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |  | <=5                     | >5           | <=5   | 1     |
| 12   | Reduction in Inpatient Falls  | 79            | 85     | 101    | 72     | 81     | 80     | 74     | 67     | 73     | 76     | 85     |        | <=90   | >90                     | >100         | <1080 | 873   |
| 13   | Reduction in # NOF from patient falls   | 0             | 4      | 1      | 0      | 1      | 3      | 0      | 1      | 0      | 0      | 0      |        | <=14   | >14                     | <=14         | 10    |       |
| 14   | 50% reduction in VTE cases by 2013  | nad           | nad    | nad    | nad    | nad    | nad    | nad    | nad    | nad    | nad    | nad    |        |  |                         |              | nad   |       |
| 15   | 50% increase in the use of the MUST screening tool                                      |               |        |        |        |        |        |        |        |        |        |        |        |  |                         |              | nad   |       |
| 16   | Nurse led discharges  |               |        |        |        |        |        |        |        |        |        |        |        |  |                         |              | nad   |       |
| 17   | Patient Stories   | 0             | 1      | 1      | 1      | 1      | 3      | 3      | 5      | 9      | 7      | 10     |        | <=20   | >20                     | >25          | 20    | 41    |
| 18   | Osteoporosis Screening  | nad           | nad    | nad    | nad    | nad    | nad    | nad    | nad    | nad    | nad    | nad    |        |  |                         |              | nad   |       |
| 19   | Stroke: Implementation of an improved discharge policy, patient education & information | nad           | nad    | nad    | nad    | nad    | nad    | nad    | nad    | nad    | nad    | nad    |        |  |                         |              | nad   |       |
| <b>2. GOVERNANCE &amp; RISK</b>                        |   |               |        |        |        |        |        |        |        |        |        |        |        |  |                         |              |       |       |
| 20   | Number of Serious Untoward Incidents  | 0             | 0      | 0      | 1      | 2      | 0      | 1      | 0      | 0      | 2      | 0      |        |  |                         | N/A          | 6     |       |
| 21   | Number of Never Events  | 0             | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |        | 0  | >0                      | 0            | 0     |       |
| 22   | Number of Complaints  | 23            | 27     | 36     | 19     | 38     | 31     | 24     | 33     | 14     | 37     | 35     |        | <=24   | >24                     | >27          | 286   | 317   |
| 24   | Riisk Adusted Mortality Index (RAMI)  | 105           | 105    | 105    | 104    | 104    | 103    | 102    | 102    | 98     | 96     | 96     |        | <=100  | >100                    | >110         | <100  | 104   |
| <b>3. INFECTION PREVENTION</b>                         |   |               |        |        |        |        |        |        |        |        |        |        |        |  |                         |              |       |       |
| 27   | Clostridium Difficile Infections (Attributed to Trust)                                  | 8             | 3      | 7      | 3      | 4      | 3      | 2      | 8      | 4      | 4      | 3      |        | <=5  | >5                      | >=10         | <=69  | 49    |
| 28   | MRSA Bacteraemia (Attributed to Trust)  | 0             | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |        | 0  | >0                      | >1           | <=4   | 0     |
| 29   | MSSA (Attributed to Trust)  | 1             | 2      | 1      | 1      | 1      | 0      | 0      | 1      | 2      | 1      | 2      |        | <=1  | >1                      | >2           | <=11  | 12    |