

Staff Survey Actions

Directors/Line Managers

The following are suggestions put forward by staff which they feel would make a positive difference to their working lives. These will be copied into an action plan, with timescales allocated and performance managed in terms of achievement.

Directors “back to the floor” – publicise in staff brief

Directors’ surgeries/roadshows

Structured team brief/standard template

Duty manager handbook

Line manger handbook

Health and Well Being

Resources for health & wellbeing sessions to continue
Social activities e.g. book clubs/outings

Appraisal/Training and Development

Appraisal toolkit/programme in over next 12 months by departments

Section in staff brief re upcoming training and development events

Communications

Intranet site and questions & answers

Monthly update of actions in staff brief

Feature – “day in the life of” in staff brief

Publicise good patient experience

Other

Continue focus groups and further develop action plan as a result of staff suggestions on an ongoing basis.
Higher profile for productive ward.