

TRUST BOARD

Date of Meeting: 11/09/2012	Agenda Item No: 8.3	Enclosure: 10
Intended Outcome:		
For noting ✓	For information	For decision
Title of Report: Patient Safety Walkabouts Update Report		
Aims: To update the Trust Board on Non Executive Patient Safety Walkabouts		
Executive Summary:		
<p>Non Executive Directors have conducted the new format of Patient Safety Walkabouts in 2012 with the Heads of Nursing as follows:</p> <ul style="list-style-type: none"> • 14 February 2012 – Michael Bonner and Lynn Anderson – Accident & Emergency, CIC and Beech A, CIC (Medicine) • 13 March 2012 – Mark Evens, Judith Cooke and Richard Heaton – Kirkstone and Overwater Wards at WCH (Surgery). • 17 April 2012 – Judith Cooke, Vicki Bruce and Claire Moore – Maternity and Special Care Baby Unit, CIC (Family Services) • 15 May 2012 – Vicki Bruce, Michael Bonner and Claire Moore – Radiology, WCH (Clinical Support) • 19 June 2012 – Mark Evens, Judith Cooke and Richard Heaton – ITU, CIC (Surgery) • 10 July 2012 – Due to unforeseen circumstances and time constraints the Non Executive Directors were not available to undertake a Patient Safety Walkabout, to which Andrea Tomlinson, Matron, Patient Standards, WCH undertook on Jenkin Ward, WCH (Medicine). <p>The Non Executives report verbally to the Trust Board on the day of the safety walk round and written reports are then collated.</p> <p>Feedback reported;</p> <ul style="list-style-type: none"> • Staff well informed with regards to Patient Safety • Staff confident using the incident reporting system • Patient's were happy and satisfied with the care they receive • Team work in all areas good – staff comfortable about raising issues • Staff felt that Parking availability and accessibility could be better, as well as signage in parking areas • A minority of staff found the on line incident report system to be less user friendly that the paper system <p>Initially two wards or departments were visited but on review and feedback from the staff and directors this was reduced to only area to allow sufficient time with staff, patients</p>		

and visitors.

Overview of key areas for consideration or noting:

Patient Safety Walkabout reports attached as Appendix 1.

Specific implications and links to the Trust's Strategic Aims:

Ensure we provide high quality, safe and effective care for all our patients including meeting essential standards of safety and quality as set out by the CQC

✓

Develop a viable integrated clinical strategy for secondary care services which is sustainable and affordable

Develop a new healthcare facility in West Cumbria that is fit for the 21st century

Achieve sustainable financial balance through the delivery of the Trust's internal Cost Improvement Programme, securing a viable contract income from our GP commissioners and contributing to the system wide cost reductions

To develop and implement a successful merger or acquisition plan that enables the Trust to become part of an existing NHS Foundation Trust

Recommendations:

Trust Board directors to note the content of this report.

Prepared by:

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Presented by:

Chris Platton, Acting Director of Nursing & Quality