




Performance Dashboard

Trust Board - 30th April 2013

Code	Integrated Performance Measure		Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Criteria for Traffic Lighting (Trajectory position)			Final Required Position	Year to Date	
1. QUALITY: HEADLINE MEASURES																				
HQU01	MRSA Bacteraemia (Attributed to Trust)		0	0	0	0	0	0	0	1	0	0	0	0	0	>0	>1	0	1	
HQU02	Clostridium Difficile Infections (Attributed to Trust)		1	2	3	6	3	3	4	8	12	4	5	5	<=3	>3	>=5	<=40	56	
HQU04	Patient Experience Survey		Annual Survey																	
HQU08	Mixed Sex Accommodation Breaches		4	9	9	7	2	0	1	6	6	3	3	14	0	>0	>1	<=5	64	
	A&E Waiting Time: Total Time in A&E (% Trust)		95.4%	95.5%	96.9%	95.2%	97.7%	93.1%	93.5%	94.8%	92.0%	91.1%	94.5%	90.8%	>=95%	<95%	<90%	>=95%	94.2%	
	A&E Waiting Time: Total Time in A&E Quarterly (% Trust)		95.9%			95.3%			93.4%			92.1%			>=95%	<95%	<90%	>=95%	94.2%	
HQU09	A&E Clinical Quality: Unplanned Re-attendance Rate		CIC	5.3%	5.2%	5.3%	5.9%	5.9%	6.0%	6.0%	5.7%	5.8%	6.7%	6.2%	5.6%	<=3%	>3%	>=5%	<=3%	5.8%
			WCH	5.3%	5.9%	6.5%	6.0%	5.3%	6.0%	5.1%	5.8%	5.4%	5.4%	5.0%	5.3%	<=3%	>3%	>=5%	<=3%	5.6%
HQU10	A & E Clinical Quality: Total Time in the A&E Dept	Adm 95th Percentile	07:17	07:01	06:17	06:39	04:53	08:16	08:30	07:49	08:34	08:50	06:43	09:37	<=4	>4	>=6	<=4	07:32	
		Adm Median Wait	03:10	03:21	02:57	03:12	02:45	03:34	03:29	03:20	03:31	03:29	03:15	03:33	<=3	>3	>4	<=3	03:18	
		Adm Single Longest Wait	11:31	11:23	11:34	11:42	11:49	11:53	11:46	11:53	11:59	11:59	11:57	13:14	<=6	>6	>10	<=6	13:14	
		Non -Adm 95th Percentile	03:27	03:36	03:21	03:41	03:21	03:48	03:43	03:30	03:48	03:35	03:38	03:42		<=4	>4	>6	<=4	03:35
		Non-Adm Median Wait	01:15	01:13	01:13	01:22	01:25	01:27	01:25	01:18	01:28	01:20	01:26	01:18		<=3	>3	>4	<=3	01:20
		Non-Adm Single Longest Wait	10:41	10:19	09:08	10:59	08:45	09:55	09:10	10:36	11:05	11:50	10:08	11:57		<=6	>6	>10	<=6	11:57
		Adm 95th Percentile	03:59	03:57	03:54	04:37	04:01	04:16	04:43	03:59	05:22	08:19	04:27	05:57		<=4	>4	>6	<=4	04:47
		Adm Median Wait	02:04	02:04	02:03	02:14	02:00	02:14	02:17	02:11	02:30	03:02	02:14	02:47		<=3	>3	>4	<=3	02:18
		Adm Single Longest Wait	09:26	10:40	07:10	10:22	07:04	11:54	11:08	08:26	12:01	13:13	14:10	11:56		<=6	>6	>10	<=6	14:10
		Non-Adm 95th Percentile	02:51	02:50	02:48	03:00	02:35	02:54	02:44	02:47	03:06	03:05	02:58	03:10		<=4	>4	>=6	<=4	02:54
Non-Adm Median Wait	00:56	00:59	00:53	00:59	00:50	00:57	00:53	00:50	00:58	00:52	00:59	00:59		<=3	>3	>4	<=3	00:55		
Non-Adm Single Longest Wait	11:15	06:38	09:18	07:38	06:50	11:14	08:48	11:56	10:33	11:39	10:53	09:49		<=6	>6	>10	<=6	11:56		
HQU11	A&E Clinical Quality: Left Without Being Seen Rate		CIC	1.8%	2.0%	2.3%	2.4%	1.8%	3.0%	2.1%	1.9%	2.0%	1.5%	1.8%	1.2%	<=3%	>3%	>=5%	<=3%	2.0%
			WCH	0.9%	1.7%	1.7%	1.6%	1.2%	2.1%	1.2%	1.2%	0.04%	0.3%	1.6%	1.2%	<=3%	>3%	>=5%	<=3%	1.2%
HQU12	A & E Clinical Quality: Time to Initial Assessment (for patients arriving by emergency ambulance)	95th Percentile	00:31	00:34	00:32	00:33	00:29	00:38	00:28	00:15	00:24	00:19	00:18	00:35	<=00:15	>00:15	>00:20	<=00:15	00:28	
		Median Wait	00:09	00:09	00:08	00:10	00:08	00:09	00:07	00:04	00:06	00:05	00:05	00:07	<=00:08	>00:08	>00:11	<=00:08	00:07	
		Single Longest Wait	06:59	02:04	01:31	01:35	02:01	04:39	01:46	01:43	01:35	01:33	04:36	02:23	<=00:20	>00:20	>00:30	<=00:20	06:59	
		95th Percentile	00:23	00:26	00:27	00:26	00:21	00:31	00:28	00:25	00:39	00:51	00:28	00:44	<=00:15	>00:15	>00:20	<=00:15	00:30	
		Median Wait	00:05	00:06	00:06	00:05	00:05	00:05	00:06	00:06	00:08	00:08	00:07	00:09	<=00:08	>00:08	>00:11	<=00:08	00:06	
Single Longest Wait	01:57	01:28	01:06	01:28	01:27	01:45	01:27	01:43	02:07	02:14	01:15	02:11	<=00:20	>00:20	>00:30	<=00:20	02:14			
HQU13	A & E Clinical Quality: Time to Treatment	Median Wait	00:21	00:22	00:20	00:25	00:25	00:29	00:26	00:22	00:23	00:18	00:23	00:19	<=01:00	>01:00	>01:30	<=01:00	00:22	
		95th Percentile	05:05	02:43	03:15	09:14	03:20	32:46	40:45	23:09	05:30	13:44	06:57	04:58	<=01:54	>01:54	>02:51	<=01:54	12:37	
		Single Longest Wait	67:49	105:47	92:41	171:54	142:34	213:21	312:20	294:02	291:42	205:34	105:28	99:45	Snapshot			312:20		
		Median Wait	00:17	00:18	00:17	00:19	00:14	00:19	00:15	00:15	00:17	00:13	00:19	00:20	<=01:00	>01:00	>01:30	<=01:00	00:16	
		95th Percentile	01:23	01:33	01:22	01:36	01:07	01:25	01:23	01:05	01:32	01:29	01:41	01:29	<=01:54	>01:54	>02:51	<=01:54	01:25	
Single Longest Wait	43:28	61:43	50:59	62:51	06:40	151:20	57:46	19:55	100:16	45:00	168:00	140:42	Snapshot			168:00				

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HQU14	Cancer: 2 Week Waits	All Cancers	94.8%		94.4%		94.5%		95.1%	91.3%	93.9%	>=93%	<93%	<88%	>=93%	94.3%					
		Breast Symptomatic	94.5%		96.4%		94.4%		96.2%	99.2%	94.8%	>=93%	<93%	<88%	>=93%	95.5%					
HQU15	Cancer: 62 Day Waits	All Cancers: 2 month Urgent Referral to Treatment	89.8%		86.5%		86.4%		80.2%	82.8%	88.0%	>=85%	<85%	<80%	>=85%	86.4%					
		62 Day Wait For First Treatment - Screening	87.5%		92.6%		89.8%		77.8%	100.0%	100.0%	>=90%	<90%	<85%	>=90%	90.4%					
		62 Day Wait For First Treatment - Cons Upgrade	100.0%		nad		nad		nad	100.0%	nad	>=85%	<85%	<80%	>=85%	100.0%					
HQU16	Emergency Re-admissions (within 30 days)		5.8%	5.3%	6.5%	5.6%	6.7%	6.3%	6.4%	6.0%	6.4%	6.1%	6.5%	nad	<=6%	>6%	>8%	<=6%	6.1%		
2. RESOURCES: HEADLINE MEASURES (Financial performance data in Section 4 of Performance Report)																					
HRS05_01	Acute G&A Bed Capacity - Average No of Available Daycase Beds		96	94	98	94	94	106	100	100	102	101	105	nad	For Trending Purposes						
HRS05_02	Acute G&A Bed Capacity - Average No of Available Inpatient Beds		552	554	552	564	548	555	567	576	571	596	583	nad							
HRS05_03	Acute G&A Bed Capacity - Total Available Beds		648	649	649	658	642	661	667	676	673	697	688	nad							
HRS06	Non Elective G&A FFCE's		2264	2458	2349	2342	2505	2451	2550	2520	2574	2557	2328	2523							
HRS07	Referral to Treatment: Number of incomplete Pathways		13899	14235	14199	14061	14370	14019	14206	14239	14256	13469	13929	14322							
3. QUALITY: SUPPORTING MEASURES																					
SQU01	VTE Risk Assessment		90.1%	90.6%	90.2%	92.1%	91.7%	91.1%	91.6%	90.1%	90.1%	90.6%	90.0%	nad	>=90%	<90%	<85%	>=90%	90.8%		
SQU04_01	A&E Clinical Quality: (Comp A)	Cellulitis	19.7%		23.8%		28.8%		26.8%										24.4%		
		DVT	25.0%		66.7%		33.3%		10.0%										23.5%		
	Ambulatory Care (% of A&E att that are admitted)	Cellulitis	15.8%		8.4%		8.9%		14.9%										11.5%		
		DVT	14.3%		42.9%		0.0%		0.0%										13.8%		
	A&E Clinical Quality: (Comp B)	Cellulitis	24.3		26.3		16.4												21.3%		
		DVT	3.0		1.5		4.5												2.6		
		Cellulitis	12.2		28.7		11.5												16.7%		
SQU04_02	A&E Clinical Quality: Consultant Sign Off	CIC	6 Monthly Audit (October and March)																		
		WCH	6 Monthly Audit (October and March)																		
SQU05	Cancer: 31 Day Waits	One month Wait For First Definitive Treatment	97.4%		98.2%		97.6%		95.2%	99.1%	100.0%	>= 96%	< 96%	<91%	>=96%	97.7%					
		31 Day Wait for Subsequent Treatment - Surgery	89.4%		100.0%		100.0%		100.0%	100.0%	86.7%	>= 94%	< 94%	<89%	>=94%	96.0%					
		31 Day Wait for Subsequent Treatment - Drugs	99.0%		100.0%		100.0%		100.0%	100.0%	97.0%	>= 98%	< 98%	<93%	>=98%	99.5%					
		31 Day Wait for Subsequent Treatment - Palliative	100.0%		100.0%		nad		nad	nad	nad	>= 94%	< 94%	<89%	>=94%	100.0%					
		31 Day Wait for Subsequent Treatment - R'therapy	96.0%		94.0%		97.3%		95.8%	98.3%	97.1%	>=94%	<94%	<89%	>=94%	96.1%					
SQU06	Strokes: Patients with 90% of their admission on a Stroke Ward		70.6%	71.9%	81.6%	78.8%	81.6%	80.4%	77.6%	53.1%	65.4%	53.6%	75.6%	nad	>=80%	<80%	>=80%	71.2%			
	Strokes: TIA Referrals Assessed & treated within 24 Hours		71.4%	75.0%	66.7%	na	0.0%	66.7%	0.0%	0.0%	80.0%	nad	nad	nad	>=60%	<60%	>=60%	60.0%			
SQU10	Staff Engagement		3.30																		
SQU11	Patient Reported Outcome Scores (PROMS)	Elective Hip Replacements	Available data to March 2011 only																		
		Groin Surgery	Available data to March 2011 only																		
		Hernia Surgery	Available data to March 2011 only																		
		Varicose Vein Surgery	Available data to March 2011 only																		
SQU17	Low Value Procedures		Under Development (nationally)																		

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SQU24	Referral to Treatment: Admitted Patients Median Wait	7.57	8.86	8.00	8.42	7.71	9.00	7.71	7.29	7.71	8.86	9.14	7.57	<=11.1	>11.1	>12.21	<= 11.1	7.57		
SQU25	Referral to Treatment: Non-Admitted Patients Median Wait	4.86	5.00	5.00	5.14	5.14	5.57	5.00	4.57	4.57	5.71	4.57	4.86	<=6.6	>6.6	>7.26	<= 6.6	4.86		
SQU26	Referral to Treatment: Incomplete Pathway Median Wait	5.71	5.00	6.00	5.71	6.00	6.00	5.29	5.43	6.43	6.43	5.14	5.57	<=7.2	>7.2	>7.92	<= 7.2	5.57		
4. RESOURCES: SUPPORTING MEASURES (Some HR measures covered in Section 3 of the Performance Report)																				
SRS08	Length of Stay for Acute G&A Spells	4.9	5.0	4.9	4.8	4.7	4.7	5.0	4.7	4.8	5.5	5.1	4.9	<=3.8	>3.8	>5.0	<=3.8	4.9		
SRS09	Daycase Rate (G&A)	80.8%	81.4%	81.0%	81.3%	82.2%	80.1%	81.5%	80.0%	82.5%	82.5%	81.4%	80.0%	>=80%	<80%	<70%	>=80%	81.2%		
SRS10	Delayed Transfers of Care	8.1%	8.0%	8.8%	8.8%	8.8%	7.6%	7.7%	7.4%	6.6%	6.6%	6.4%	4.9%	<=3.5%	>3.5%	>5.0%	<=3.5%	7.5%		
SRS11	GP Written Referrals to Hospital (G&A)	4786	5394	4460	4174	4913	4682	5715	5353	4123	5026	4945	5032	For Trending Purposes					↔	
SRS12	Other Referrals For a First OP Appointment (G&A)	1194	1264	1030	1338	1241	1158	1188	1114	963	1130	1021	1176						↑	
SRS13	First OP Attendances Following GP Referral (G&A)	3846	4524	3590	4271	4098	3878	4689	4623	3711	4460	3864	4199						↑	
SRS14	All First OP Attendances (G&A)	5527	6620	5349	6351	5904	5756	6760	6596	5341	6389	5682	5989						↑	
SRS15	Elective FFCE's (G&A)	3064	3569	3055	3350	3152	3292	3692	3392	2861	3415	3144	3277						↑	
SRS16	A&E Attendances	CIC	3611	3836	3521	3879	3664	3774	3746	3633	3606	3630	3331						3731	↑
		WCH	2575	2750	2680	2762	2558	2623	2587	2455	2627	2339	2262						2627	↑
SRS19	Staff Absences (Sickness absence rate)	4.7%	4.6%	4.4%	4.9%	4.8%	4.6%	5.4%	4.7%	4.1%	5.4%	4.7%	4.8%	<=3.5%	>3.5%	>5%	<=3.5%	4.8%		
SRS20	Temporary Staffing Costs (Including agency costs)	5.1%	6.7%	6.2%	6.9%	6.5%	6.4%	7.2%	7.5%	7.3%	7.3%	7.1%	8.6%	<=2%	>2%	>4%	<=2%	6.9%		
5. LOCAL MONITORING																				
	Data Quality on Ethnic Groups: Completeness of Trust IP Coding	93.8%	93.6%	93.7%	93.3%	93.4%	93.6%	94.3%	94.0%	93.4%	93.6%	93.4%	92.7%	>=85%	<85%	<60%	>=85%	93.6%		
	Thrombolysis: 60 minute call to needle time	58.3%	66.7%	25.0%	66.7%	100.0%	33.3%	87.5%	na	50.0%	83.3%	83.3%	87.5%	>=68%	<68%	<48%	>=68%	68.9%		
	Referral to Treatment	Percentage admitted patients treated within 18 weeks	85.1%	82.3%	85.1%	92.7%	93.1%	92.1%	91.1%	90.1%	84.6%	82.5%	81.5%	82.4%	>=90%	<90%	<85%	>=90%	86.8%	
		Percentage non-adm patients treated within 18 weeks	96.6%	97.0%	96.7%	97.5%	97.2%	97.6%	97.7%	96.9%	97.0%	94.8%	95.7%	95.9%	>=95%	<95%	<90%	>=95%	96.7%	
		Percentage incomplete pathways treated within 18 weeks	92.2%	93.2%	92.9%	92.0%	92.0%	92.0%	92.7%	91.9%	91.6%	91.8%	92.3%	92.2%	>=92%	<92%	<87%	>=92%	92.2%	
	Cancelled operations	% Cancelled	1.4%	1.0%	1.4%	0.8%	0.51%	1.0%	0.54%	1.68%	1.33%	2.02%	0.95%	1.13%	<=0.8%	>0.8%	>1.5%	<=0.8%	1.1%	
		28 day rule	2.3%	0.0%	2.3%	4.0%	6.3%	6.3%	0.0%	0.0%	34.2%	10.1%	20.0%	5.4%	<=5%	> 5%	> 15%	<=5%	7.6%	
	Infant Health: Breastfeeding Initiation	66.8%	69.8%	64.6%	66.8%	62.3%	66.5%	71.0%	64.9%	66.2%	67.3%	65.5%	68.1%	66.7%	>=68%	<68%	<63%	>=68%	66.7%	
	Infant Health: Smoking at Delivery	17.8%	13.5%	14.4%	14.9%	14.1%	14.5%	17.6%	11.5%	14.4%	13.0%	16.8%	16.5%	14.9%	<=18.95%	>18.95%	>19.95%	<=18.95%	14.9%	
	No of patients waiting longer than 6 weeks for diagnostic tests	0	1	0	2	1	0	0	0	1	3	2	6	16	0	>0	>2	<=25	16	
Choose and Book slot availability	87.1%	83.0%	85.0%	92.0%	90.8%	90.9%	83.7%	89.0%	92.1%	88.6%	87.4%	83.8%	87.8%	>=85%	< 85%	<7 0%	>=85%	87.8%		
6. LOCAL PRODUCTIVITY METRICS																				
	Reduce inpatient length of stay (elective)	2.5	2.5	2.7	3.0	2.4	3.2	2.6	2.6	2.6	2.6	2.6	nad	<=3.1	>3.1	>3.6	<=3.1	2.7		
	Reduce inpatient length of stay (non-elective)	4.8	5.0	4.8	4.7	4.6	4.5	4.9	4.6	4.7	5.5	5.1	nad	<=4.2	>4.2	>4.8	<=4.2	4.8		
	Day Case rate for Basket of 25 procedures	83.3%	82.5%	78.1%	83.8%	80.0%	84.7%	84.1%	81.8%	82.1%	82.9%	79.3%	80.7%	>=80%	<80%	<70%	>=80%	82.0%		
	Pre-operative bed days (elective)	6.7%	5.2%	5.3%	7.2%	6.4%	4.7%	4.0%	5.9%	8.2%	9.2%	3.1%	nad	<=6%	>6%	>11%	<=6%	5.9%		
	Outpatient Follow-up to New (FU:N) Ratio	2.1	2.1	2.1	2.2	2.2	2.2	2.3	2.3	2.3	2.4	2.4	nad	<=2	>2	>6	<=2	2.2		
	Outpatient Did Not Attend (DNA) rate	6.4%	6.1%	5.9%	5.8%	5.4%	5.7%	5.6%	5.6%	6.0%	5.8%	5.5%	nad	<=7%	>7%	>10%	<=7%	5.8%		

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7. LOCAL WORKFORCE METRICS																			
	Sickness \ Absence Cost (£000)	£411.8	£389.4	£358.2	£425.8	£401.0	£397.1	£544.3	£455.3	£387.7	£497.9	£389.1	£434.3	<=£286	>286	>£386	n/a	£5,091.9	
	Turnover Rate (%)	1.19%	0.30%	0.45%	2.56%	0.43%	0.81%	0.35%	0.40%	0.82%	0.63%	1.07%	0.75%	<=1%	>1%	>1.5%	<=1%	0.81%	
	KSF Development Reviews (Rolling Total)	60.6%	60.5%	59.2%	59.0%	58.4%	57.7%	62.2%	67.2%	70.1%	70.6%	71.9%	73.9%	>=80%	<80%	<50%	<=80%	73.9%	
8. LOCAL QUALITY METRICS																			
	Risk Adjusted Mortality (CHKS data - Rolling Year)	103	101	98	96	93	91	89	88	88	86	84	nad	<=100	>100	>110	<100	84	
	Hospital Standard Mortality Ratio (Dr Foster data Rolling Year)	119.0	118.2	117.6	114.8	113.0	112.0	110.8	nad	nad	nad	nad	nad					110.8	
	Summary Hospital Mortality Indicator (Dr Foster data Rolling Year)	112.9	nad	nad	110.9	nad	nad	112.4	nad	nad	111.4	nad	nad	>=89 and <=113		<89 and > 113		111.4	
	Slips, Trips & Falls (inpatients)	99	105	60	77	90	92	100	104	123	116	76	84	<=100	>100	>110	<1200	1126	
	MSSA (Attributed to Trust)	0	2	1	0	0	1	1	1	0	0	1	2	<=1	>1	>2	<=11	9	
9. ESTATE METRICS																			
	Planned Preventative Maintenance	CIC	99.59%	99.89%	100.0%	100.0%	100.0%	99.88%	100.0%	100.0%	100.0%	99.89%	100.0%	99.90%	>=80%	<80%	<70%	>=80%	99.93%
		WCH	96.37%	96.32%	96.66%	97.66%	96.89%	96.17%	97.77%	94.92%	96.18%	96.53%	96.47%	95.55%	>=80%	<80%	<70%	>=80%	96.41%
	Maintenance Request Response Times	CIC	99.76%	99.69%	99.89%	99.50%	99.80%	99.48%	99.41%	99.53%	99.28%	99.82%	99.69%	99.31%	>=80%	<80%	<70%	>=80%	99.59%
		WCH	97.02%	99.84%	99.85%	100.0%	99.86%	99.18%	99.88%	99.42%	99.49%	99.88%	99.63%	99.23%	>=80%	<80%	<70%	>=80%	99.48%
10. FACILITIES METRICS																			
	Catering: Waste Scores	CIC	5.02%	4.50%	4.78%	4.80%	5.25%	4.73%	5.10%	5.34%	4.86%	5.25%	4.98%	4.47%	<=6%	>6%	>9%	<=6.0%	4.92%
		WCH	5.47%	5.36%	4.74%	7.21%	6.84%	8.12%	5.07%	5.41%	6.00%	5.01%	5.21%	5.01%	<=6%	>6%	>9%	<=6.0%	5.73%
	Domestic: Cleaning Audit (Quarterly Report)	CIC	96.5%			95.9%			94.6%			92.7%			>=95%	<95%	<90%	>=95%	95.0%
		WCH	95.5%			95.7%			96.2%			97.3%			>=95%	<95%	<90%	>=95%	96.4%
	Portering: Request Response	CIC	92.36%	91.91%	91.61%	92.75%	90.23%	88.73%	89.04%	91.7%	90.67%	91.20%	90.87%	86.81%	>=90%	<90%	<80%	>=90%	90.66%
		WCH	94.72%	95.94%	95.69%	95.48%	92.75%	95.02%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	>=90%	<90%	<80%	>=90%	98.08%

Performance Dashboard

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Code	Integrated Performance Measure	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Criteria for Traffic Lighting (Trajectory position)	Final Required Position	Year to Date		
11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY																		
	Admitted Patient Care: Percentage treated within 18 weeks																	
	Surgery	95.0%	90.1%	90.6%	90.2%	91.8%	90.7%	91.4%	91.4%	91.0%	86.6%	84.5%	84.3%	>=90%	<90%	<85%	>=90%	89.7%
	Urology	90.7%	93.4%	89.2%	93.4%	90.3%	95.4%	90.5%	92.5%	82.1%	73.8%	68.9%	77.1%	>=90%	<90%	<85%	>=90%	87.1%
	Orthopaedics	90.1%	90.1%	90.2%	90.9%	90.4%	90.0%	90.1%	90.0%	84.9%	63.9%	57.3%	55.3%	>=90%	<90%	<85%	>=90%	82.4%
	ENT	90.4%	92.0%	92.5%	94.4%	94.4%	90.5%	91.1%	90.7%	92.2%	84.2%	86.0%	88.3%	>=90%	<90%	<85%	>=90%	90.5%
	Ophthalmology	34.9%	27.9%	43.2%	90.4%	90.4%	90.4%	83.3%	75.6%	44.9%	67.5%	79.3%	81.3%	>=90%	<90%	<85%	>=90%	68.9%
	Oral Surgery	88.9%	92.6%	97.4%	97.5%	91.1%	95.8%	93.8%	95.4%	95.1%	90.7%	88.2%	78.6%	>=90%	<90%	<85%	>=90%	91.8%
	General Medicine	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	96.8%	100.0%	100.0%	100.0%	100.0%	>=90%	<90%	<85%	>=90%	99.8%
	Gastroenterology	97.9%	99.1%	98.5%	97.7%	99.6%	96.3%	96.6%	98.8%	99.3%	97.8%	97.7%	98.9%	>=90%	<90%	<85%	>=90%	98.2%
	Cardiology	95.0%	100.0%	93.1%	100.0%	91.7%	91.8%	96.2%	94.6%	93.5%	94.9%	96.8%	96.7%	>=90%	<90%	<85%	>=90%	95.3%
	Dermatology	91.0%	92.9%	95.5%	95.1%	96.0%	93.7%	93.9%	93.4%	97.5%	92.7%	83.2%	85.1%	>=90%	<90%	<85%	>=90%	92.2%
	Respiratory Medicine	100.0%	100.0%	nad	100.0%	nad	nad	nad	nad	100.0%	100.0%	nad	100.0%	>=90%	<90%	<85%	>=90%	100.0%
	Rheumatology	nad	nad	nad	nad	nad	100.0%	100.0%	nad	nad	nad	nad	nad	>=90%	<90%	<85%	>=90%	100.0%
	Elderly Care	nad	nad	nad	100.0%	nad	100.0%	100.0%	nad	100.0%	100.0%	100.0%	nad	>=90%	<90%	<85%	>=90%	100.0%
	Gynaecology	79.1%	82.7%	90.2%	91.6%	88.6%	90.4%	91.6%	93.2%	86.8%	79.7%	76.0%	79.1%	>=90%	<90%	<85%	>=90%	85.6%
	Other	100.0%	98.1%	100.0%	98.1%	97.7%	100.0%	100.0%	100.0%	100.0%	90.6%	91.7%	98.0%	>=90%	<90%	<85%	>=90%	97.9%
	Non-admitted Patient Care: Percentage treated within 18 weeks																	
	Surgery	96.1%	96.8%	95.5%	96.7%	97.9%	97.6%	96.6%	96.3%	98.4%	94.9%	95.2%	97.2%	>=95%	<95%	<90%	>=95%	96.6%
	Urology	96.4%	95.1%	98.2%	96.4%	95.8%	96.2%	95.6%	94.7%	98.5%	94.6%	95.5%	96.4%	>=95%	<95%	<90%	>=95%	96.1%
	Orthopaedics	95.3%	96.5%	97.0%	95.3%	95.2%	95.3%	96.0%	95.1%	95.0%	85.9%	86.5%	90.6%	>=95%	<95%	<90%	>=95%	93.7%
	ENT	99.2%	99.3%	98.8%	99.0%	98.9%	98.6%	97.4%	98.0%	99.4%	97.3%	98.2%	97.8%	>=95%	<95%	<90%	>=95%	98.5%
	Ophthalmology	95.9%	95.6%	95.1%	97.6%	95.3%	97.0%	97.6%	95.7%	94.1%	93.6%	96.3%	97.4%	>=95%	<95%	<90%	>=95%	95.9%
	Oral Surgery	90.2%	89.8%	86.2%	95.2%	95.1%	95.4%	95.7%	93.8%	89.6%	89.7%	91.8%	89.3%	>=95%	<95%	<90%	>=95%	91.9%
	General Medicine	100.0%	100.0%	100.0%	98.3%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	>=95%	<95%	<90%	>=95%	99.8%
	Gastroenterology	95.7%	96.4%	97.3%	97.0%	100.0%	98.4%	98.2%	98.0%	90.0%	98.6%	97.0%	98.6%	>=95%	<95%	<90%	>=95%	97.2%
	Cardiology	96.9%	99.4%	99.4%	98.5%	97.6%	100.0%	100.0%	95.9%	98.2%	97.4%	98.1%	93.8%	>=95%	<95%	<90%	>=95%	98.0%
	Dermatology	95.7%	98.4%	96.2%	99.0%	97.0%	98.4%	99.3%	97.7%	100.0%	92.0%	98.6%	96.3%	>=95%	<95%	<90%	>=95%	97.3%
	Respiratory Medicine	100.0%	100.0%	98.2%	95.7%	100.0%	96.6%	97.3%	97.1%	100.0%	96.6%	98.8%	92.9%	>=95%	<95%	<90%	>=95%	97.8%
	Rheumatology	99.3%	100.0%	100.0%	100.0%	99.2%	98.1%	98.6%	100.0%	98.7%	100.0%	99.0%	99.5%	>=95%	<95%	<90%	>=95%	99.4%
	Elderly Care	100.0%	100.0%	100.0%	98.3%	100.0%	100.0%	100.0%	100.0%	100.0%	97.9%	100.0%	100.0%	>=95%	<95%	<90%	>=95%	99.7%
	Gynaecology	97.5%	97.4%	99.2%	98.5%	96.2%	98.3%	98.0%	98.6%	99.1%	97.5%	98.0%	97.7%	>=95%	<95%	<90%	>=95%	98.0%
	Other	99.7%	99.7%	98.9%	99.7%	100.0%	99.7%	100.0%	99.4%	99.6%	99.2%	99.3%	99.3%	>=95%	<95%	<90%	>=95%	99.5%

Performance Dashboard

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Code	Integrated Performance Measure	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Criteria for Traffic Lighting (Trajectory position)	Final Required Position	Year to Date		
11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY (Cont)																		
	Admitted Patient Care: Median Wait (Weeks)																	
	Surgery	5.86	6.14	6.00	5.86	5.57	5.57	4.71	5.00	5.29	6.29	5.42	5.71	<=11.1	>11.1	>12.21	<=11.1	5.71
	Urology	8.00	9.00	7.14	7.86	11.86	8.71	12.29	7.00	10.86	10.29	12.71	12.14	<=11.1	>11.1	>12.21	<=11.1	12.14
	Orthopaedics	13.14	11.86	13.00	12.43	13.43	11.43	12.00	12.14	12.00	15.29	16.00	16.86	<=11.1	>11.1	>12.21	<=11.1	16.86
	ENT	8.29	8.86	8.43	9.00	8.86	9.14	10.00	8.71	8.86	10.00	11.00	7.14	<=11.1	>11.1	>12.21	<=11.1	7.14
	Ophthalmology	23.57	24.14	19.71	16.43	16.86	15.29	13.57	12.43	26.86	14.14	12.43	12.43	<=11.1	>11.1	>12.21	<=11.1	12.43
	Oral Surgery	7.43	11.29	10.71	9.43	8.86	10.00	12.43	8.57	10.00	12.57	11.29	12.86	<=11.1	>11.1	>12.21	<=11.1	12.86
	General Medicine	5.29	3.57	4.86	3.86	2.71	3.57	1.86	3.29	3.00	3.29	3.14	4.00	<=11.1	>11.1	>12.21	<=11.1	4.00
	Gastroenterology	5.57	4.43	5.29	3.86	4.29	5.00	4.14	4.86	4.43	5.43	4.86	4.57	<=11.1	>11.1	>12.21	<=11.1	4.57
	Cardiology	5.57	5.43	7.14	6.00	8.71	8.71	9.14	8.14	7.00	8.00	8.86	8.71	<=11.1	>11.1	>12.21	<=11.1	8.71
	Dermatology	15.00	11.86	13.57	8.14	11.43	14.14	12.29	15.14	14.86	13.57	15.71	15.43	<=11.1	>11.1	>12.21	<=11.1	15.43
	Respiratory Medicine	1.14	1.43	nad	2.57	nad	nad	nad	nad	1.57	nad	nad	0.71	<=11.1	>11.1	>12.21	<=11.1	0.71
	Rheumatology	nad	nad	nad	nad	nad	0.00	0.00	nad	nad	nad	nad	nad	<=11.1	>11.1	>12.21	<=11.1	nad
	Elderly Care	nad	nad	nad	0.86	nad	5.29	9.00	nad	5.14	1.00	0.71	nad	<=11.1	>11.1	>12.21	<=11.1	nad
	Gynaecology	5.86	4.71	4.86	4.43	5.00	5.00	3.86	4.86	4.71	6.57	4.86	5.00	<=11.1	>11.1	>12.21	<=11.1	5.00
	Other	9.00	8.86	7.71	7.00	5.71	4.57	5.71	5.43	6.43	6.71	6.71	5.43	<=11.1	>11.1	>12.21	<=11.1	5.43
	Non Admitted Patient Care: Median Wait (Weeks)																	
	Surgery	2.29	1.86	1.86	2.00	2.00	2.00	2.00	2.00	2.00	2.14	1.71	1.86	<=6.6	>6.6	>7.26	<=6.6	0.00
	Urology	6.29	5.86	5.14	4.71	6.71	6.86	3.57	5.57	4.00	6.14	4.00	4.29	<=6.6	>6.6	>7.26	<=6.6	4.29
	Orthopaedics	4.71	4.29	4.57	4.00	4.00	3.71	2.86	3.43	3.86	6.29	4.29	5.14	<=6.6	>6.6	>7.26	<=6.6	5.14
	ENT	4.00	4.14	5.00	7.06	7.29	7.29	6.57	6.86	7.14	7.86	6.57	6.43	<=6.6	>6.6	>7.26	<=6.6	6.43
	Ophthalmology	5.43	6.29	5.29	6.00	6.14	6.71	6.29	5.43	4.86	5.86	4.14	4.14	<=6.6	>6.6	>7.26	<=6.6	4.14
	Oral Surgery	10.29	9.57	10.00	9.86	9.14	8.28	7.00	8.57	9.29	10.29	10.29	9.14	<=6.6	>6.6	>7.26	<=6.6	9.14
	General Medicine	7.86	7.43	7.29	6.43	6.00	7.57	7.86	7.00	7.14	8.57	8.14	8.00	<=6.6	>6.6	>7.26	<=6.6	8.00
	Gastroenterology	7.57	8.57	6.00	6.29	6.29	7.86	8.71	7.86	8.43	7.14	6.29	8.00	<=6.6	>6.6	>7.26	<=6.6	8.00
	Cardiology	7.86	7.00	7.00	7.14	7.00	6.71	7.57	7.86	8.14	8.14	7.00	6.86	<=6.6	>6.6	>7.26	<=6.6	6.86
	Dermatology	7.14	6.29	7.43	9.43	8.71	8.29	9.14	9.14	7.29	10.57	6.43	5.00	<=6.6	>6.6	>7.26	<=6.6	5.00
	Respiratory Medicine	4.57	5.00	5.00	4.43	4.57	6.14	8.14	7.00	6.14	7.86	6.86	7.29	<=6.6	>6.6	>7.26	<=6.6	7.29
	Rheumatology	5.86	5.86	6.14	5.86	5.00	6.00	5.57	4.14	4.29	4.86	4.86	4.86	<=6.6	>6.6	>7.26	<=6.6	4.86
	Elderly Care	4.14	2.71	4.00	3.86	3.71	3.29	3.00	3.57	4.29	4.14	4.14	3.29	<=6.6	>6.6	>7.26	<=6.6	3.29
	Gynaecology	4.00	5.14	4.14	2.57	4.00	4.57	4.71	3.86	2.43	4.00	2.71	2.29	<=6.6	>6.6	>7.26	<=6.6	2.29
	Other	4.14	4.14	3.71	4.29	3.00	4.14	2.86	3.57	3.17	3.43	3.14	3.57	<=6.6	>6.6	>7.26	<=6.6	0.00

Performance Dashboard

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Code	Integrated Performance Measure	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Criteria for Traffic Lighting (Trajectory position)	Final Required Position	Year to Date		
11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY (Cont)																		
	Incomplete Pathways: Median Wait (Weeks)																	
	Surgery	5.71	5.00	5.86	5.00	5.29	5.57	4.43	5.29	6.71	6.14	4.43	4.86	<=7.2	>7.2	>7.92	<=7.2	4.86
	Urology	6.57	5.43	7.00	6.86	6.57	6.86	6.00	6.29	6.86	6.29	5.42	6.43	<=7.2	>7.2	>7.92	<=7.2	6.43
	Orthopaedics	6.14	6.00	6.71	6.00	6.43	6.86	6.86	7.43	8.57	8.86	8.29	8.43	<=7.2	>7.2	>7.92	<=7.2	8.43
	ENT	4.57	4.29	5.57	5.29	5.57	5.57	4.86	4.57	5.86	5.57	4.43	5.00	<=7.2	>7.2	>7.92	<=7.2	5.00
	Ophthalmology	7.86	7.14	8.57	7.71	8.00	7.86	6.86	6.43	6.71	6.57	5.43	5.43	<=7.2	>7.2	>7.92	<=7.2	5.43
	Oral Surgery	6.57	5.57	6.00	6.00	7.14	6.00	5.00	5.57	6.71	7.43	5.57	6.00	<=7.2	>7.2	>7.92	<=7.2	6.00
	General Medicine	4.14	4.14	4.57	4.14	4.00	4.71	4.14	4.00	4.57	3.43	4.00	4.86	<=7.2	>7.2	>7.92	<=7.2	4.86
	Gastroenterology	5.00	4.29	5.00	4.86	5.00	4.57	5.00	5.00	5.43	5.57	4.43	5.57	<=7.2	>7.2	>7.92	<=7.2	5.57
	Cardiology	5.00	5.14	5.71	5.14	5.57	6.00	5.29	5.43	5.86	5.57	5.14	5.57	<=7.2	>7.2	>7.92	<=7.2	5.57
	Dermatology	5.57	5.14	6.43	6.00	6.14	6.57	6.57	6.43	7.43	7.29	5.43	5.86	<=7.2	>7.2	>7.92	<=7.2	5.86
	Respiratory Medicine	4.14	3.14	4.43	4.00	4.29	5.43	4.14	5.00	5.43	5.00	5.00	5.57	<=7.2	>7.2	>7.92	<=7.2	5.57
	Rheumatology	4.00	3.29	4.29	4.14	4.14	4.00	3.00	2.14	3.43	2.14	2.57	3.43	<=7.2	>7.2	>7.92	<=7.2	3.43
	Elderly Care	3.00	3.14	3.71	4.86	5.29	3.57	3.00	2.57	4.57	4.14	4.29	4.00	<=7.2	>7.2	>7.92	<=7.2	4.00
	Gynaecology	5.57	5.14	5.71	4.86	5.29	5.71	4.86	5.00	5.86	6.14	4.43	4.71	<=7.2	>7.2	>7.92	<=7.2	4.71
	Other	4.00	4.29	4.86	4.29	4.42	3.86	3.71	4.14	5.86	4.14	4.00	4.86	<=7.2	>7.2	>7.92	<=7.2	4.86
11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY (Cont)																		
	Incomplete Pathways - Number of Incomplete Pathways																	
	Surgery	1716	1703	1783	1643	1710	1583	1762	1702	1715	1546	1640	1653	For Trending Purposes				
	Urology	830	854	877	838	920	835	833	885	882	840	964	1008					
	Orthopaedics	2053	2015	1972	1934	2037	2122	2195	2245	2376	2304	2259	2363					
	ENT	1048	1261	1269	1243	1251	1119	1185	1237	1233	1120	1227	1258					
	Ophthalmology	2377	2322	2211	2337	2364	2212	2015	1882	1771	1596	1611	1582					
	Oral Surgery	759	757	768	836	761	765	896	916	880	878	934	961					
	General Medicine	176	168	162	166	184	149	142	128	146	133	145	150					
	Gastroenterology	847	908	914	853	853	877	843	978	905	898	945	983					
	Cardiology	851	917	931	829	896	897	814	840	861	827	805	813					
	Dermatology	709	726	766	837	843	840	843	859	846	777	776	727					
	Respiratory Medicine	161	149	153	199	202	222	259	255	243	259	291	293					
	Rheumatology	357	360	388	405	464	452	358	325	365	329	340	418					
	Elderly Care	93	123	122	138	114	94	85	95	98	105	120	110					
	Gynaecology	1036	1070	966	942	923	944	977	940	991	948	885	903					
	Other	886	902	917	861	848	908	999	952	944	909	987	1100					

Performance Dashboard

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Code	Integrated Performance Measure	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Criteria for Traffic Lighting (Trajectory position)	Final Required Position	Year to Date		
11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY (Cont)																		
	Incomplete Pathways - Number of Incomplete Pathways within 18 weeks																	
	Surgery	1546	1544	1610	1466	1539	1424	1609	1537	1525	1380	1491	1533	For Trending Purposes		↔		
	Urology	766	772	794	752	843	753	769	816	809	777	906	940		↔			
	Orthopaedics	1908	1862	1820	1780	1844	1930	1996	1983	1986	1887	1831	1918		↔			
	ENT	1009	1222	1232	1200	1200	1068	1149	1201	1185	1067	1175	1220		↔			
	Ophthalmology	1930	1994	1895	1914	1891	1786	1640	1550	1555	1472	1514	1480		↔			
	Oral Surgery	720	725	738	801	728	727	835	857	839	836	878	890		↔			
	General Medicine	174	166	160	161	184	148	138	126	143	130	144	149		↔			
	Gastroenterology	816	882	877	806	832	855	822	934	896	867	929	953		↔			
	Cardiology	832	897	910	808	875	865	785	787	816	796	771	769		↔			
	Dermatology	672	701	743	817	829	822	823	841	802	731	739	667		↓			
	Respiratory Medicine	161	149	152	199	199	218	252	244	240	258	279	282		↔			
	Rheumatology	357	357	385	404	464	445	356	317	355	326	336	409		↑			
	Elderly Care	92	123	120	136	114	94	85	95	96	105	116	105		↓			
	Gynaecology	952	988	860	850	843	865	916	858	884	829	773	807		↔			
	Other	875	889	900	845	839	900	994	942	929	899	973	1087		↑			
11. REFERRAL TO TREATMENT ANALYSIS BY SPECIALTY (Cont)																		
	Incomplete Pathways - Percentage within 18 weeks																	
	Surgery	90.1%	90.7%	90.3%	89.2%	90.0%	90.0%	91.3%	90.3%	88.9%	89.3%	90.9%	92.7%	>=92%	<92%	<87%	>=92%	92.7%
	Urology	92.3%	90.4%	90.5%	89.7%	91.6%	90.2%	92.3%	92.2%	91.7%	92.5%	94.0%	93.3%	>=92%	<92%	<87%	>=92%	93.3%
	Orthopaedics	92.9%	92.4%	92.3%	92.0%	90.5%	91.0%	90.9%	88.3%	83.6%	81.9%	81.1%	81.2%	>=92%	<92%	<87%	>=92%	81.2%
	ENT	96.3%	96.9%	97.1%	96.5%	95.9%	95.4%	97.0%	97.1%	96.1%	95.3%	95.8%	97.0%	>=92%	<92%	<87%	>=92%	97.0%
	Ophthalmology	81.2%	85.9%	85.7%	81.9%	80.0%	80.7%	81.4%	82.4%	87.8%	92.2%	94.0%	93.6%	>=92%	<92%	<87%	>=92%	93.6%
	Oral Surgery	94.9%	95.8%	96.1%	95.8%	95.7%	95.0%	93.2%	93.6%	95.3%	95.2%	94.0%	92.6%	>=92%	<92%	<87%	>=92%	92.6%
	General Medicine	98.9%	98.8%	98.8%	97.0%	100.0%	99.3%	97.2%	98.4%	97.9%	97.7%	99.3%	99.3%	>=92%	<92%	<87%	>=92%	99.3%
	Gastroenterology	96.3%	97.1%	96.0%	94.5%	97.5%	97.5%	97.5%	95.5%	99.0%	96.5%	98.3%	96.9%	>=92%	<92%	<87%	>=92%	96.9%
	Cardiology	97.8%	97.8%	97.7%	97.5%	97.7%	96.4%	96.4%	93.7%	94.8%	96.3%	95.8%	94.6%	>=92%	<92%	<87%	>=92%	94.6%
	Dermatology	94.8%	96.6%	97.0%	97.6%	98.3%	97.9%	97.6%	97.9%	94.8%	94.1%	95.2%	91.7%	>=92%	<92%	<87%	>=92%	91.7%
	Respiratory Medicine	100.0%	100.0%	99.3%	100.0%	98.5%	98.2%	97.3%	95.7%	98.8%	99.6%	95.9%	96.2%	>=92%	<92%	<87%	>=92%	96.2%
	Rheumatology	100.0%	99.2%	99.2%	99.8%	100.0%	98.5%	99.4%	97.5%	97.3%	99.1%	98.8%	97.8%	>=92%	<92%	<87%	>=92%	97.8%
	Elderly Care	98.9%	100.0%	98.4%	98.6%	100.0%	100.0%	100.0%	100.0%	98.0%	100.0%	96.7%	95.5%	>=92%	<92%	<87%	>=92%	95.5%
	Gynaecology	91.9%	92.3%	89.0%	90.2%	91.3%	91.6%	93.8%	91.3%	89.2%	87.4%	87.3%	89.4%	>=92%	<92%	<87%	>=92%	89.4%
	Other	98.8%	98.6%	98.1%	98.1%	98.9%	99.1%	99.5%	98.9%	98.4%	98.9%	98.6%	98.8%	>=92%	<92%	<87%	>=92%	98.8%