

Report to the Meeting of the Trust Board of Directors Held in Public

Date of Meeting: 23 July 2013

Enclosure: 10

| | |
|---|--|
| Title of Report | Excellence in Safety, Quality and Patient Experience Report |
| Author | Mrs Ramona Duguid, Interim Director of Governance |
| Executive Lead | Dr Jeremy Rushmer, Interim Medical Director and Chris Platton, Acting Director of Nursing and Quality |
| Responsible sub-committee | Safety and Quality Committee (from September 2013) |
| Date of paper | 23 July 2013 |
| Executive Summary | <p>Further work has been undertaken during the last month to provide greater detail to the Board on patient safety and quality of care.</p> <p>This report summarises the Trust performance relating to patient safety and quality which includes:</p> <ul style="list-style-type: none"> • Reducing our mortality and harm rate • Progress with the improvement themes from the Mortality Review 2012/13 • Learning from patient safety incidents • Learning from complaints <p>Improving the patients experience</p> |
| Assurance Framework reference | 2.1, 2.3, 3.1, 3.2, 3.8, 3.23, 3.24 |
| Level of assurance | Significant |
| Recommended changes to risk rating (if applicable) | No recommended changes |
| Legal implications/ regulatory requirements | This report supports the regulatory requirements of the CGC, specifically outcome 16 and 17 |
| Actions required by the Board | To approve report |

