

TRUST BOARD

Date of Meeting: 28/05/2013	Agenda Item No: 6.1	Enclosure: 4
Intended Outcome:		
For noting	For information	For decision ✓
Title of Report: Safety, Quality and Patient Experience		
Aims: To update the Board on patient experience, safety and quality within NCUH		
<p>Executive Summary: Further work has been undertaken during the last month to provide greater detail to the Board on patient safety and quality of care.</p> <p>This report summarises the Trust performance relating to patient safety and quality which includes:</p> <ul style="list-style-type: none"> • Reducing our mortality and harm rate • Progress with the improvement themes from the Mortality Review 2012/13 • Learning from patient safety incidents • Learning from complaints • Improving the patients experience 		
Specific implications and links to the Trust's Strategic Aims:		
We deliver excellent clinical outcomes along closely integrated pathways		✓
We provide excellent patient-centred services		✓
We deliver excellence in safety, quality and regulatory compliance		✓
We deliver efficient care and work within budgets		
Recommendations: The Board is recommended to approve the content of this report.		
<p>Prepared by: Mike Walker, Medical Director Chris Platton Acting Director of Nursing & Quality, Ramona Duguid, Acting Director of Governance</p>	<p>Presented by: Mike Walker, Medical Director Chris Platton Acting Director of Nursing & Quality, Ramona Duguid, Acting Director of Governance</p>	