

Core Performance Metrics

Week 7

11/05/2015 to 17/05/2015

Area	Line no.	Measure	Latest position (week)	Change from previous week	Target (or Required Direction)	2014-15 outturn	2013-14 outturn	Executive Director responsible	Associate Director or Deputy Director responsible	Data updated to	Apr	May	Q1	Year	
<b>NHS Constitution Standards</b>															
MRSA	1	Actual cases (Cumulative)	0	↔	0	0	1	G.Naylor		17/05/2015	0	0	0	0	
C.Diff.	2	Actual Cases (Cumulative )	4	↑	25	36	24	G Naylor		17/05/2015	2	4	4	4	
	3	Actual Cases against Local Trajectory (cumulative)	National target (cap) is 25 cases; local target 24			12				17/05/2015	0	0	-2	-20	
	4	Actual Cases against National Trajectory (cumulative )				-1	-5			17/05/2015	0	0	-2	-23	
Diagnostics	5	Number Diagnostic Tests Completed > 6 weeks wait (as per Monthly UNIFY return)	Diagnostics data is updated monthly based on official UNIFY DM01 submissions			0	7756	1348	H Ray	N Moon	30/04/2015	388		388	388
	6	Number Diagnostic Tests Completed Total (as per Monthly UNIFY return)			-	73646	65121	30/04/2015			5710		5710	5710	
	7	> 6 weeks % compliance Actual			<1%	10.5%	2.07%	30/04/2015			6.8%		6.8%	6.8%	
A&E	8	A&E 4hr Breach Performance (% Waiting <= 4hrs, UNIFY weeks, cumulative for period)	88.04%	↑	95%	89.90%	94.1%	H Ray	S Preston	17/05/2015	85.80%	87.48%	86.29%	86.29%	
	9	A&E 4hr Breach Performance: equivalent period last year	91.64%	↓	95%					17/05/2015	94.29%	92.37%	93.94%	89.90%	
	10	A&E Attendances (New & Unplanned follow up, as per weekly UNIFY SitRep)	1597	↓		79077	75436			17/05/2015	7732	3212	10944		
	11	A&E Attendances: equivalent period last year	1698	↑						17/05/2015	7704	6394	20624	79077	
Admissions	12	A&E Attendances: percentage of equivalent period last year	94.1%					H Ray	S Preston	17/05/2015	100.4%	50.2%	53.1%		
	13	Elective Admissions (excl day cases)	160	↑		6936	7554			17/05/2015	603		603	603	
	14	Day Case Admissions	590	↑		32916	31851			17/05/2015	2586		2586	2586	
Inpatient and Daycase	15	Emergency Admissions	628	↑		34693	32168	H Ray	S Preston	17/05/2015	2693		2693	2693	
	16	CIC IP as % of all CIC Electives (IP and DC, Rolling 12 month average position)	Long-term trend inpatient data is based on completed months (not updated weekly)			↓	18.5%				03/05/2015	18.6%			
	17	WCH DC as % of all WCH Electives (IP and DC, Rolling 12 month average position)			↑	84.8%				03/05/2015	84.6%				
	18	WCH Electives as % All Trust Electives (IP and DC, Rolling 12 month average position)				33.0%				03/05/2015	33.2%				
	19	Emergency Admissions (Rolling 12 month average position)				2891				03/05/2015	2873				
Discharges	20	Elective Admissions Day Case and IP (Rolling 12 month average position)				3321				03/05/2015	3338				
	21	EDD Actual	No data provided			90%		H Ray		16/03/2015					
	22	Medical Outliers (bed days lost to medical outliers)	99	↓				H Ray	S Preston	17/05/2015	745		745	745	
	23	Medical Outliers average per day (Patients)	14.1	↓						17/05/2015	24.8		24.8	24.8	
	24	Cumulative Discharge Profile 00:00-12:00 (mid day)	16%	↔	30%	18%	16%	H Ray	S Preston	17/05/2015	16.63%		16.26%	16.26%	
	25	Cumulative Discharge Profile 00:00-15:00	48%	↑	60%	45%	45%			17/05/2015	45.06%		45.96%	45.96%	
	26	Cumulative Discharge Profile 00:00-18:00	83%	↑	80%	80%	80%			17/05/2015	80.29%		81.13%	81.13%	
	27	Cumulative Discharge Profile 00:00-20:00	95%	↓	100%	91%	93%			17/05/2015	93.54%		93.96%	93.96%	
	28	DTOC other delay reasons	6	↓	-			H Ray	S Preston	17/05/2015	5				
	29	DTOC waiting for Community Rehab Services	1	↓	7					17/05/2015	5				
30	DTOC waiting for Community Hospital Bed	16	↑	8			17/05/2015			16					
31	DTOC waiting for Tertiary Service	3	↔	2			17/05/2015			4					
LOS	32	DTOC Total (snapshot last Thursday of period)	26	↓	17					17/05/2015	30				
	33	Discharge Lounge (as a % of all appropriate discharges)	9.42%	↑		12%	5%			17/05/2015	8.4%	7.6%	8.2%	8.2%	
	34	Average LOS (G&A excludes DC)	4.45	↓	4.1	4.49	4.58	H Ray	S Preston	17/05/2015	4.54		4.54	4.54	
	35	Average LOS excluding 0 and 1 day LOS (G&A excl DC)	8.35	↓	8.4	8.53	8.47			17/05/2015	8.6		8.6	8.6	
	36	LOS patients % 0-2 days (G&A excl DC)	61.4%	↓	60-65%	61.4%				17/05/2015	61.2%		61.2%	61.2%	
	37	LOS patients % > 2 days (G&A excl DC)	38.6%	↑	35-40%	38.6%				17/05/2015	38.8%		38.8%	38.8%	
38	LOS patients % > 20 days (G&A excl DC)	4.8%	↑	-	4.4%		17/05/2015			4.52%		4.52%	4.52%		
39	Number of patients > 20 days stay in hospital (snapshot last day of period)	85	↑	50	86	83	17/05/2015			81					
18 Weeks Compliance	40	Admitted	77.42%	↑	90%	74%	82%	H Ray	N McDonaugh	17/05/2015	72.28%		n/a	n/a	
	41	Non-Admitted	93.61%	↑	95%	91%	95%			17/05/2015	92.73%		n/a	n/a	
	42	Incomplete Pathways	89.81%	↑	92%	75%	91%			17/05/2015	88.86%		n/a	n/a	
	43	Number of Incomplete Pathways (snapshot)	18166	↑	-	-				17/05/2015	17780		n/a	n/a	
	44	Incomplete Pathways Open > 18 weeks at Quarter End (snapshot)			-	-						n/a		n/a	n/a
	45	Net Difference Incomplete Pathways			Minus					30/04/2015	-239		n/a	n/a	
Cancer - 2 week wait	46	Total Incomplete Actual Closures for period(admitted and non admitted UNIFY)								30/04/2015	5685		n/a	n/a	
	47	All cancers			93%	89.56%	93.7%	H Ray	N Moon	31/03/2015					
48	Breast Symptomatic			93%	91.41%	94.0%	31/03/2015								
Cancer - 31-day wait	49	All cancers diag to treat			96%	97.69%	98.2%	H Ray	N Moon	31/03/2015					
	50	Sub-treat: Surgery			94%	97.20%	98.2%			31/03/2015					
	51	Sub-treat: Drugs			98%	97.00%	98.3%			31/03/2015					
	52	Sub-treat: Radiotherapy			94%	95.45%	97.7%			31/03/2015					
Cancer - 62 day wait	53	Urgent Ref to treat			85%	81.40%	81.1%	H Ray	N Moon	31/03/2015					
	54	Screening			90%	82.90%	87.6%			31/03/2015					
<b>Other Standards</b>															
Non Clinical Cancellations on the Day	55	% Breached 28 Day	n/a		0%		10%	H Ray	N McDonaugh		42.22%	n/a	n/a	n/a	
	56	Total Number	n/a		0		530			10/05/2015	45	n/a	70	70	
	57	No. Breached 28 Day	n/a		0							19	n/a	n/a	n/a
OP Waits Snapshot	58	Medical Division % waits <12 weeks	91.80%	↑	↑			H Ray	S Preston/N McDonaugh	17/05/2015					
	59	Surgical Division % waits < 6 weeks	73.57%	↓	↑					17/05/2015					
Casenote Availability at Clinic	60	Workington Infirmary	99.61%	↑	95%	96.0%		H Ray	N McDonaugh	10/05/2015	97.31%	99.62%	97.73%	97.73%	
	61	Cumberland Infirmary	95.95%	↓	95%	93.8%				10/05/2015	95.81%	96.11%	95.87%	95.87%	
	62	West Cumberland Hospital	99.08%	↑	95%	97.3%				10/05/2015	98.69%	99.23%	98.79%	98.79%	
Theatre Utilisation	63	% of sessions used against available			90%	75.4%		H Ray	N McDonaugh	03/05/2015	77.3%		77.3%	77.3%	
	64	% session time used (- late/early)			80%	77.1%				03/05/2015	77.5%		77.5%	77.5%	
Complaints	65	Complaints resolved within 25 days (% of total)			-	26.1%		G Naylor	R Duguid	30/04/2015	32.35%				
	66	Complaints resolved within Agreed Time (% of total)			95%	93.9%				30/04/2015	100.00%				