

Your voice...

This is what you told us about our services through our in-patient survey

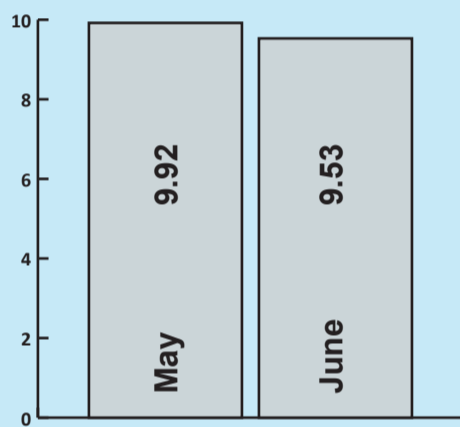
We are using this valuable feedback to continuously improve the quality of our service and the care you receive.

Pillar

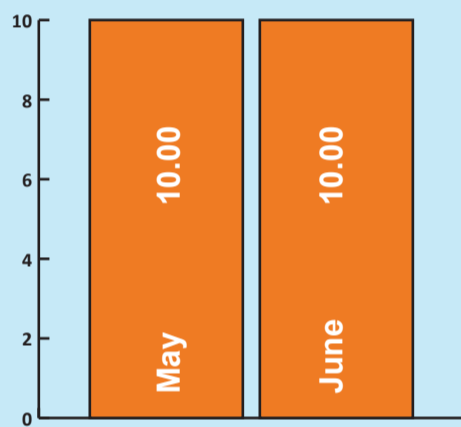
West Cumberland Hospital



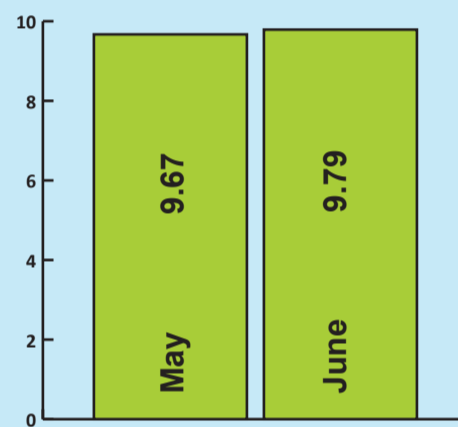
You gave your treatment marks out of ten on the seven areas that are most important to you as a patient.



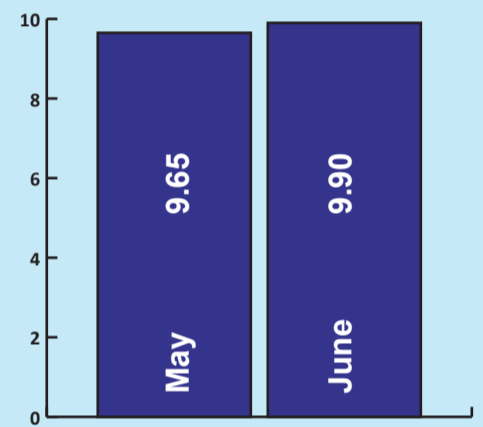
Consistency & coordination of care



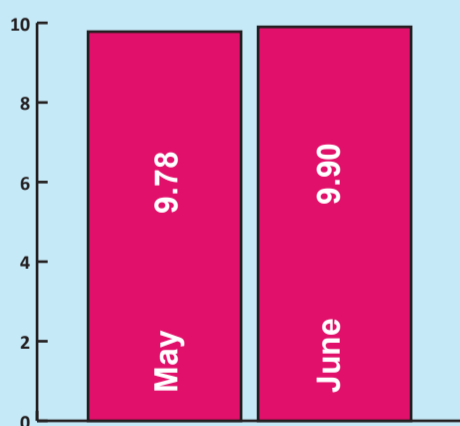
Treatment with respect & dignity



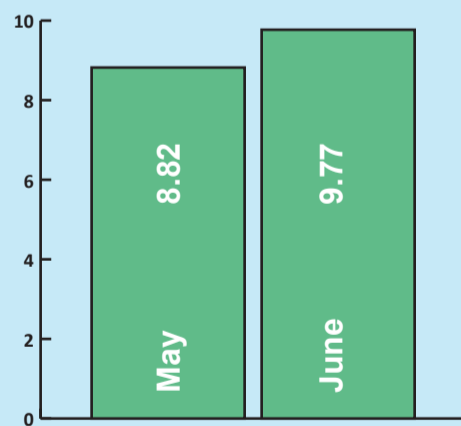
Involvement



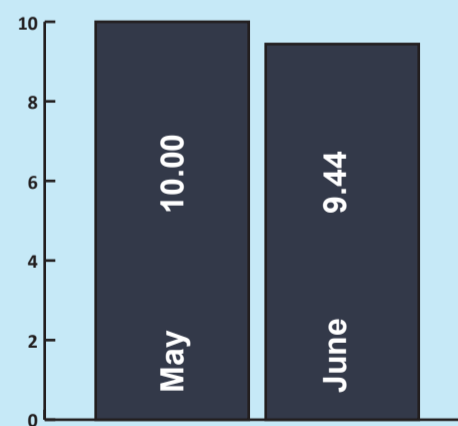
Good doctors



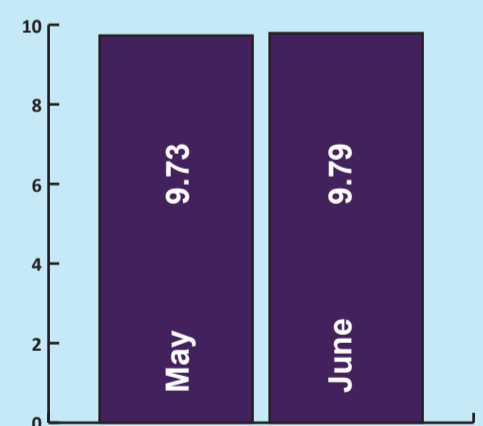
Good nurses



Cleanliness



Pain control



Pillar's average score



Make your views count by completing the in-patient survey you will get through the post.

These results are for **May - Jun 2013**